

# AGENDA

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**Meeting:** **WILTSHIRE POLICE AND CRIME PANEL**  
**Place:** Council Chamber - Council Offices, Monkton Park, Chippenham,  
SN15 1ER  
**Date:** Tuesday 26 March 2013  
**Time:** **10.00 am**

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Please direct any enquiries on this Agenda to Kirsty Butcher, of Democratic Services, County Hall, Bythesea Road, Trowbridge, direct line 01225 713948 or email [kirsty.butcher@wiltshire.gov.uk](mailto:kirsty.butcher@wiltshire.gov.uk)

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## **Membership:**

Cllr Junab Ali, Swindon Borough Council  
Cllr Andrew Bennett, Swindon Borough Council  
Cllr Richard Britton, Wiltshire Council (**Chairman**)  
Cllr Chris Caswill, Wiltshire Council  
Cllr Brian Dalton, Wiltshire Council  
Cllr Brian Ford, Swindon Borough Council (**Vice-Chairman**)  
Malcolm Grubb, Co-Opted Independent Member  
Cllr Mike Hewitt, Wiltshire Council  
Cllr Keith Humphries, Wiltshire Council  
Cllr Peter Hutton, Wiltshire Council  
Amanda Newbery, Co-Opted Independent Member  
Cllr Pip Ridout, Wiltshire Council  
Cllr Bob Wright, Swindon Borough Council

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## **Substitutes:**

Cllr Abdul Amin, Swindon Borough Council  
Cllr Peter Doyle, Wiltshire Council  
Cllr Howard Greenman, Wiltshire Council  
Cllr Charles Howard, Wiltshire Council



CLr Teresa Page, Swindon Borough Council  
CLr Stephen Petty, Wiltshire Council  
CLr Paul Sample, Wiltshire Council





# AGENDA

## Part I

Items to be considered when the meeting is open to the public

1 **Apologies for Absence**

2 **Declarations of interest**

To receive any declarations of disclosable interests or dispensations granted by the Standards Committee.

3 **Chairman's Announcements**

4 **Minutes and matters arising** (*Pages 1 - 16*)

To confirm the minutes of the following meetings:

- 11 January 2013 – Confirmatory Hearing for the Chief Constable
- 6 February 2013
- 1 March 2013 – Extraordinary meeting to consider the draft Police and Crime Plan

5 **Public Participation**

The Panel welcomes contributions from members of the public.

5a **Questions**

Members of the public are able to ask questions in relation to the responsibilities and functions of the Panel at each meeting. Those wishing to ask questions are required to give notice of any such questions in writing to the Head of Democratic Services at Wiltshire Council no later than **5.00 pm** on **20 March 2013**. Please contact the officer named on the first page of the agenda for further advice. Questions may be asked without notice if the Chairman decides that the matter is urgent.

5b **Statements**

If you wish to make a statement at this meeting on any item on this agenda, please register to do so at least 10 minutes prior to the

meeting. Speakers are permitted to speak for up to 3 minutes on any agenda item. Please contact the officer named on the first page of the agenda for any further clarification.

6 **PCC Update report** (*Pages 17 - 22*)

A diary report from the Commissioner is attached.

7 **Police and Crime Plan**

To receive a verbal response from the Commissioner on the Panel's report and recommendations on the draft plan

8 **PCC quarterly report** (*Pages 23 - 162*)

To receive a quarterly report from the Commissioner providing an update on finance and performance.

A verbal update will be provided on the risk register.

9 **Draft PCP PCC Protocol** (*Pages 163 - 166*)

To consider the draft PCP / PCC protocol.

10 **Forward Work Plan** (*Pages 167 - 168*)

To note the forward work plan.

11 **Future meeting dates**

To note the future meeting dates below:

12 June 2013  
16 September 2013  
26 November 2013

**Part II**

*Item(s) during whose consideration it is recommended that the public should be excluded because of the likelihood that exempt information would be disclosed*

**None**

## WILTSHIRE POLICE AND CRIME PANEL

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### **DRAFT MINUTES OF THE WILTSHIRE POLICE AND CRIME PANEL MEETING HELD ON 11 JANUARY 2013 AT WESSEX ROOM - THE CORN EXCHANGE, MARKET PLACE, DEVIZES, SN10 1HS.**

#### **Present:**

Cllr Junab Ali, Cllr Andrew Bennett, Cllr Richard Britton (Chairman), Cllr Chris Caswill, Cllr Peter Doyle (Substitute), Cllr Brian Ford (Vice Chairman), Malcolm Grubb, Cllr Keith Humphries, Cllr Peter Hutton, Amanda Newbery, Cllr Stephen Petty (Substitute), Cllr Pip Ridout and Cllr Bob Wright

#### **Also Present:**

Angus Macpherson, Police and Crime Commissioner, Mr Patrick Geenty – Acting Chief Constable

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#### **12 Apologies for Absence**

Apologies were received from Councillor Dalton and Hewitt.

Councillors Doyle substituted for Councillor Hewitt.

Councillor Petty substituted for Councillor Dalton.

#### **13 Declarations of interest**

Councillors Ali, Britton, Caswill and Ford declared a interest as they were known to the proposed candidate being members of the Police Authority.

Councillor Humphries declared an interest being the Wiltshire Council Cabinet Member for Public Health and Protection.

#### **14 Chairman's Announcements**

There were no Chairman's announcements.

#### **15 Public Participation**

There were no questions or statements from members of the public.

## 16 **Selection Process**

Angus Macpherson, Police and Crime Commissioner introduced the Independent Person's report which detailed the selection process.

The panel raised its concern over the detail within the report, particularly the lack of information around the applicant's relationship to the core competencies and how these were confirmed. The Commissioner explained that whilst the content of the report fulfilled the obligations of the independent member there were lessons to be learnt for the future including the suggestion of liaison between the Independent Person and the Panel prior to a hearing.

The Commissioner explained that the decision of the Selection Panel had been unanimous and introduced Mr Geenty as his proposed candidate.

## 17 **Review the proposed appointment**

Mr Geenty introduced himself to the Panel and expressed his delight in being the proposed candidate.

In response to questions he detailed his ambition as delivering an outstanding service of quality to the public, and recognised the need to create an organisation that could deliver flexibly and dynamically.

Mr Geenty felt he understood where the boundaries lay between his role and the Commissioner's, explaining his strategy would be to work in a symbiotic relationship. He didn't see the operation independence changing with the new arrangements and was confident in his relationship with the Commissioner to address issues face to face and in a timely manner.

The Panel highlighted it's displeasure to the Commissioner over his press release ignoring the statutory role of the Panel in reviewing the proposed appointment. The Commissioner acknowledged this, stating there was no discourtesy meant.

## 18 **Exclusion of the Press and Public**

### **Resolved**

**The Panel agreed that in accordance with Section 100A(4) of the Local Government Act 1972 to exclude the public from the meeting for the business specified in Item Number 8 because it was likely that if members of the public were present there would be disclosure to them of exempt information as defined in paragraph 1 of Part I of Schedule 12A to the Act and the public interest in withholding the information outweighs the public interest in disclosing the information to the public.**

19 **Decision**

During the evaluation process the Panel considered whether the candidate had the professional competence to and the personal independence to exercise the role as set out in the role profile.

The Panel were unanimous in reaching their decision.

**Resolved**

**To recommend to the Police and Crime Commissioner that his proposed candidate, Mr Geenty be appointed to the role of Chief Constable.**

(Duration of meeting: 10.33 am - 12.15 pm)

The Officer who has produced these minutes is Kirsty Butcher, of Democratic Services, direct line 01225 713948, e-mail [kirsty.butcher@wiltshire.gov.uk](mailto:kirsty.butcher@wiltshire.gov.uk)

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## **WILTSHIRE POLICE AND CRIME PANEL**

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### **DRAFT MINUTES OF THE WILTSHIRE POLICE AND CRIME PANEL MEETING HELD ON 6 FEBRUARY 2013 AT COUNCIL CHAMBER - COUNCIL OFFICES, MONKTON PARK, CHIPPENHAM, SN15 1ER.**

#### **Present:**

Cllr Junab Ali, Cllr Andrew Bennett, Cllr Richard Britton (Chairman), Cllr Chris Caswill, Cllr Brian Dalton, Cllr Peter Doyle (Substitute), Cllr Brian Ford (Vice Chairman), Malcolm Grubb, Cllr Mike Hewitt, Cllr Keith Humphries, Amanda Newbery, Cllr Pip Ridout and Cllr Bob Wright

#### **Also Present:**

Carlton Brand – Corporate Director, Kieran Kilgallen – Chief Executive (OPCC), Angus Macpherson – Police and Crime Commissioner and Mike Prince – Treasurer (OPCC).

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#### **21 Apologies for Absence**

There were no apologies received.

#### **22 Minutes and matters arising**

##### **Decision:**

**The minutes of the meeting held on 4 January 2013 were agreed as a correct record and signed by the Chairman.**

#### **23 Declarations of interest**

Councillor Humphries declared an interest being the Cabinet Member with responsibility for Community Safety and Public Protection at Wiltshire Council.

#### **24 Chairman's Announcements**

There were no Chairman's announcements.

#### **25 Public Participation**

#### **26 Questions**

There were no questions from the public.

**27 Statements**

There were no statements from the public.

**28 Public Participation protocol**

John Quinton, Head of Democratic Services at Wiltshire Council introduced the Public Participation Protocol which clarified issues and statements raised by the public should relate to the function of the Panel and not the Commissioner.

**Resolved:**

**The Panel agreed the Public Participation Protocol.**

**29 PCC Update report**

Angus Macpherson, Police and Crime Commissioner provided an update on his work since the last Panel meeting, explaining his focus had been on continuing to establish connections with partners and preparation of the Police and Crime Plan, and confirming that the appointment of the Independent Adjudicator should be completed by the end of the month. He confirmed his blog was now up and running.

He drew attention to a local consultation on court sittings in Wiltshire and a national paper on Transforming Justice.

In response to concerns raised over licensing and the impact and effect of funding issues on local groups and organisations and in particular the Community Safety Partnership (CSP) the Commissioner confirmed he had met with the leaders of both Councils to discuss these. A further update could be provided to the Panel once he had receipt of a report Mrs Scott, Leader of Wiltshire Council was leading on which would detail the work of the CSP's.

**30 Formal Consideration of PCC's proposed precept 2013-14**

The Commissioner presented his precept proposal which remained the same as the previous year.

In response to questions he explained that a breakdown of costs for the OPCC would be available in the Plan and a short consideration had been given to a reduction of the precept.

In the debate that followed the Panel highlighted the difficulty in considering this proposal without sight of the Police and Crime Plan and expressed disappointment over the lack of detail in paper which impacted on its ability to



make an informed decision. Concern was raised over the levels of reserves and the lack of consideration given to alternative levels of precept.

A motion to approve the proposal, recording the Panel's reservations was seconded and accepted.

**Resolved:**

**The Panel expressed the following reservations:**

- **The Panel expressed disappointment over the limited amount of information available to the Panel**
- **The Panel strongly recommends that in future it should not be required to consider the setting of the precept in isolation from the police and crime plan**
- **The Panel regrets the absence of a paper discussing alternative levels of precept**
- **The Panel showed unease over the size of reserves and highlighted the absence of any discussion over the justification for them**

**Notwithstanding these concerns and in the interests of introducing some certainty into an otherwise uncertain financial situation the Panel reluctantly agreed to approve the precept.**

The Panel's report and recommendations are attached to these minutes.

**31 Complaints against the Police and Crime Commissioner**

John Quinton, Head of Democratic Services at Wiltshire Council introduced the report and invited comments.

A proposal to remove the words 'either directly or indirectly' from paragraph 8.10 was seconded and approved.

The Panel expressed its expectation of receiving a regular update report on complaints.

On debating the Sub-Committee the Panel agreed that members should be appointed on demand.

**Resolved:**

- a. **To approve the complaints process as set out in the appendix to the report with the amendments detailed above.**

**b. To review the process after 12 months to reflect both local and national learning in this area.**

**32 Community Safety Partnership (CSP) and Crime and Disorder (C+D) relationship**

The Chairman, Councillor Richard Britton, introduced the paper and explained that since it writing it events had taken over. He recognised the concerns of the Panel and a proposal to defer work on this was seconded and accepted.

**33 Forward Work Plan**

The Panel noted the forward work plan.

**34 Future meeting dates**

The next meeting of the Police and Crime Panel will be on 1 March 2013 at Wessex Room, Devizes Corn exchange and will focus on the draft Police and Crime Plan.

Future meeting dates were confirmed as:

26 March 2013  
12 June 2013  
16 September 2013  
26 November 2013

(Duration of meeting: 10.00 am - 1.15 pm)

The Officer who has produced these minutes is Kirsty Butcher, of Democratic Services, direct line 01225 713948, e-mail [kirsty.butcher@wiltshire.gov.uk](mailto:kirsty.butcher@wiltshire.gov.uk)

Press enquiries to Communications, direct line (01225) 713114/713115

## **WILTSHIRE POLICE AND CRIME PANEL**

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### **REPORT TO THE POLICE AND CRIME COMMISSIONER ON HIS PRECEPT PROPOSAL**

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The Wiltshire Police and Crime Panel met on Wednesday 6 February 2012, during which, and as required by law, it reviewed your proposed precept for 2013-14.

It noted the brevity of the your report, highlighting that figures for previous years had shown a budget under spend in the budget and resulted in reserves held being forecast to increase to circa £10 million by the end of the financial year. Concerns were raised over the lack of detail and the difficulty in understanding the proposal in the absence of a Police and Crime Plan.

The Panel noted that you recognised its frustrations and you clarified that it would not be in this position again.

The Panel expressed the following concerns:

- The Panel expressed disappointment over the limited amount of information available to the Panel
- The Panel strongly recommends that in future it should not be required to consider the setting of the precept in isolation from the police and crime plan
- The Panel regrets the absence of a paper discussing alternative levels of precept
- The Panel showed unease over the size of reserves and highlighted the absence of any discussion over the justification for them

Notwithstanding these concerns and in the interests of introducing some certainty into an otherwise uncertain financial situation the Panel reluctantly agreed to approve the precept.

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## **WILTSHIRE POLICE AND CRIME PANEL**

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### **DRAFT MINUTES OF THE WILTSHIRE POLICE AND CRIME PANEL MEETING HELD ON 1 MARCH 2013 AT WESSEX ROOM - THE CORN EXCHANGE, MARKET PLACE, DEVIZES, SN10 1HS.**

#### **Present:**

Cllr Junab Ali, Cllr Andrew Bennett, Cllr Richard Britton (Chairman), Cllr Chris Caswill, Cllr Brian Dalton, Cllr Brian Ford (Vice Chairman), Malcolm Grubb, Cllr Mike Hewitt, Cllr Keith Humphries, Cllr Peter Hutton, Amanda Newbery, Cllr Pip Ridout and Cllr Bob Wright

#### **Also Present:**

Matthew Bennion-Pedley, Cllr Peter Doyle, Kieran Kilgallen and Angus Macpherson

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#### **35 Apologies for Absence**

There were no apologies.

#### **36 Declarations of interest**

Councillor Humphries declared an interest being the Cabinet Member for Community Safety and Public Protection at Wiltshire Council.

#### **37 Chairman's Announcements**

The Chairman highlighted the objective of the meeting was to see if the Panel could add value to the Police and Crime Plan.

#### **38 Public Participation**

There were no questions or statements from members of the public.

#### **39 Police and Crime Plan**

Angus Macpherson, Police and Crime Commissioner presented his draft Police and Crime plan.

He highlighted the tight timeframes imposed by the government, stressing the key word was draft, the work involved in the consultation and preparation of the plan, and noted it was based on the 5 key objectives contained in his manifesto.

The consultation period would come to end on 10 March 2013, and the final Plan had to be published by the 31 March 2013.

The Panel were given the opportunity to question the Commissioner on all aspects of his plan.

There was a short break for lunch, after which the Panel determined its response and recommendations.

**Resolved:**

**To submit the report and recommendations attached to these minutes as the Panel's response to the PCC's draft Police and Crime Plan.**

(Duration of meeting: 10.00 am - 3.30 pm)

The Officer who has produced these minutes is Kirsty Butcher, of Democratic Services, direct line 01225 713948, e-mail [kirsty.butcher@wiltshire.gov.uk](mailto:kirsty.butcher@wiltshire.gov.uk)

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## **WILTSHIRE POLICE AND CRIME PANEL**

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### **REPORT TO THE POLICE AND CRIME COMMISSIONER ON THE DRAFT POLICE AND CRIME PLAN**

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#### **Introduction**

The Wiltshire Police and Crime Panel met on Friday 1 March 2013, during which, and as required by law, it reviewed your draft Police and Crime Plan.

The Panel recognised that the document was still only in draft and expressed disappointment that no further time would be available to us to consider any additional points emerging from the consultation process which you might choose to include in the final document.

#### **Review**

The Panel welcomed your inclusion of victim support provisions, your recognition of the importance of partnership working and your intention to streamline the criminal justice system in Wiltshire.

However, we are concerned that whilst the plan places significant emphasis on your role as a commissioner of services it ignores your leadership role in setting priorities for the Chief Constable in dealing with the reduction in the main crime categories such as violence against the person, vehicle crime and drugs dealing.

Likewise absent apart from some cursory references, are your manifesto commitments relating to licensing and drugs and their key importance to local communities.

The Panel is concerned that because of the absence of specific timescales or budget allocations it is impossible to form any idea of your priorities within the plan. The absence of any prioritisation and clearly defined outcomes, deliverables and performance measures will make it difficult for the public to monitor your progress and for the Panel to exercise its statutory role in holding you to account for the effective policing of the County.

Any reporting of your progress is likely to be largely meaningless without specific goals and timescales being included in your plan.

The Panel raised concerns regarding what seems to be an over-reliance on community and voluntary engagement and what would happen if this significant contribution was not forthcoming. There was also no mention of the role town and parish councils could play, along with other groups such as existing Community Area Partnerships.

Of particular concern is that no mention was made to the existing statutory powers of the two Crime and Safety Partnerships (CSPs) or for the need for you to consider their existing plans and priorities.

Given that sections of the budgets of these partnerships have passed to you there seems to have been little engagement with such existing bodies and local authority teams and there was subsequently no recognition of their past and ongoing work in areas such as putting victims first, reducing offending and reoffending and protecting the vulnerable. Concern was also raised over the duplication of management / governance around Community Safety teams.

The Panel highlighted the need for a consistent definition of anti-social behaviour given the lack of uniformity across the county and raised doubt over the ability of the 9 initiatives to deliver a quantifiable 10% reduction.

The Panel was disappointed over the lack of any commitment to maintaining the strength of the establishment of Neighbourhood Policing Teams (NPT's) at least to their existing level.

## **Recommendations**

The Panel makes the following specific recommendations:

1. That the front cover pictures be reviewed to present a less frightening impression.
2. That the PCC's manifesto commitments be moved to the front of the plan.
3. That chapter numbers be added (as referred to on page 30 point 6).
4. That the plan includes reference to the two missing manifesto aspects - drugs and licensing, to include details such as strategic direction, changes emerging from central government and the means of the effective delivery of these changes.
5. That the costs of the Office of the Police and Crime Commissioner (OPCC) be more comprehensively broken down e.g. overheads, oncosts, etc.
6. The Panel repeats the concerns expressed during its consideration of your precept proposal regarding the levels of reserves and requests that further consideration is given to both their level and their wider use for delivering other priorities within the plan.
7. That clarity is provided around Police staff numbers shown at the bottom of page 48, with definition, breakdown and costs. In particular we feel it is important to distinguish between 'back office' police staff and those directly engaged in policing activities.
8. The plan should include reference to your commitment not to reduce the level of



Neighbourhood Police Team (NPT) staff and provide a breakdown of the NPT establishment.

9. That in setting your priorities, delivery dates and deadlines you ensure that they reflect the information contained in the Joint Strategic Assessment (JSA) and are fully aligned and coordinated with the JSA.
10. That priorities be set for the Chief Constable which are measurable and transparent to the Panel and the general public.
11. That the plan includes reference to mainstream crime by which we mean prominent and public criminal activities.
12. That the plan includes more detail on your proposals for addressing rural crime.
13. That the Service Standards should be linked to priorities, detail how they were set and by whom; and include measures by which performance can be monitored and the PCC held to account.
14. That wherever there is an undertaking or objective within the plan there will be an explanation of how progress towards that objective will be measured and reported, how often, and when the activity started or is due to start.
15. That the actual figures for both calls answered within 30 seconds on 101 and 999 calls answered within 10 seconds be amended to show the correct figure (differing figures on Pages 35 and 45).
16. That on page 46, within 'Holding the Commissioner to account', the wording be changed to make clear that the Police and Crime Panel are not the first point of contact for members of the public wishing to complain about any of the PCC's decisions. Rather they should contact the OPCC directly, referring to the Panel only if they do not receive a satisfactory response.
17. That the plan recognises the statutory powers of the CSP's and shows alignment with their plans and priorities.
18. That the plan clearly displays the governance mechanisms exercised by the OPCC over the Chief Constable.
19. That the plan includes a definition of Anti-Social Behaviour, and indicates the baseline for the measurement of the 10% reduction.
20. That the plan includes details on the performance management of Special Constables.
21. That the plan provides clarity on how the one-off investment fund of £1 million will be managed and resourced, including details of eligibility, any restrictions on usage, who approves such bids and the funding process.

22. That the plan shows targeted savings in the context of releasing resources.

The Panel understands that the closing date for public consultation on the draft plan is 10 March 2013. As you will know the next meeting of the Police and Crime Panel is 26 March 2013. We envisage that you will be responding to the Panel's comments and recommendations then.

Richard Britton, Chairman

[richard.britton@wiltshire.gov.uk](mailto:richard.britton@wiltshire.gov.uk)

On behalf of the Wiltshire Police and Crime Panel

08 March 2013

## **POLICE AND CRIME PANEL**

### **26<sup>th</sup> March 2013**

#### **Introduction**

This report sets out a summary of the commitments I have undertaken since the last Police and Crime Panel meeting held on 6<sup>th</sup> February 2013. I write a weekly blog which provides a brief overview for the public of what I have been up to. This is published on my website ([www.wiltshire-pcc.gov.uk](http://www.wiltshire-pcc.gov.uk)) and the content of these blogs is copied below for the Panel's information.

## **FEBRUARY BEGINS**

Posted: Friday 8th February 2013

#### **Friday 1 February**

Today I had an office based day working on my forthcoming Police and Crime Plan.

#### **Monday 4 February**

I was supposed to be taking a driving assessment this morning, but having tripped on a kerb on Saturday, instead I had to get someone to drive me to work as I have either a cracked rib or am very bruised. As a result I was confined to bed on Sunday to watch 'The Big Questions' about the ethnicity of police and 'Sunday Politics', where a fellow PCC was on. I am looking forward to seeing the analysis of our forthcoming police officer recruits to see if they are representative of our community.

I chaired the joint Force and Office of PCC (OPCC) management board this afternoon (sitting very still!). In the evening I attended the Force awards ceremony, where the good work and service of officers and staff was recognised. I was pleased that a member of the public Andrew Carnegie from Malmesbury was also recognised for his part in catching a thief.

#### **Tuesday 5 February**

In between formal meetings I popped over to County Hall in Trowbridge to join a neighbourhood community surgery. It was my first visit to the new county hall atrium and it was bustling, including lots of public engagement with the officers. In the afternoon I visited community radio station Swindon 105.5 which is working with young offenders, engaging them in making programmes and broadcasting. This is an excellent project and I look forward to being interviewed by the participants at the end of their six week course.

I attended two Swindon localities this evening, so I'm feeling a bit like a 'travelling performer' as I'm on first at the town centre and last on the agenda at Meadowcroft! Joking aside, I'm pleased that a member of the public came to a meeting just to make contact with me. That is the message I want to get out - Area Boards and Locality meetings are where the OPCC will be.

#### **Wednesday 6 February**

The first of my monthly meetings with Jane Scott, the leader of Wiltshire Council and Rod Bluh, the leader of Swindon Borough Council, took place today. This relationship is so important to me as the basis of our partnership working to give best value for the taxpayers' pound. The holding of the precept at £157.77 is now official so that's another piece of business finished for the next year. I had another Area Board in the evening in Seend and then was off to London for a course starting early tomorrow 'Working in Partnership to tackle and prevent Crime'.

#### **Thursday 7 February**

The conference was really useful and, as ever, it was good to meet up with some fellow PCCs and share our experiences and knowledge. It was back to Wiltshire in the evening for the last of the Area Boards / Locality meetings in this cycle in Westbury. I've just looked back in the diary and I haven't had a week day evening at home for about a month!

## OUT AND ABOUT

Posted: Friday 15th February 2013

### Friday 8 February

Today I had my first meeting with some of the editors from our TV, press and radio. We hope to hold these quarterly and this time covered a wide range of topics, from my first impressions as a PCC through to more detailed matters, such as the consultation on the use of courts in Wiltshire. It was good to meet them all informally and explain more about my role.

### Monday 11 February

We hosted the third and final workshop with the voluntary community sector on the draft Police and Crime Plan in Trowbridge today. At the session we discussed victims, reoffending and public confidence. I was particularly heartened to see a number of people from neighbourhood watch at the event.

### Tuesday 12 February

I was in the House of Commons today for a conference on reducing crime through early intervention hosted by MP Graham Allen and addressed by Minister of State for Crime Prevention Jeremy Browne.

There were five PCCs at the conference and I think we will all continue to be involved with national charity the Early Intervention Foundation. This charity reflects the work that has been done with troubled families in Swindon and Wiltshire, and which I hope to build on.

### Wednesday 13 February

I was still out and about as today I was at Cheshire Constabulary HQ for a meeting of the steering group of the Association of Police and Crime Commissioners (APCCs). This representative body of us all is finally beginning to take shape and should be a valuable service to me and my team.

### Thursday 14 February

I 'paraded' at 8am for a briefing before spending the morning with Trowbridge neighbourhood officers. The whole morning was spent on foot.

As part of the shift we joined officers from Selwood Housing to a property in which squatters had taken root. The tenant had not been seen for five months, although housing benefit had continued to pay their rent. The flat was a complete wreck, but was occupied by a young rough sleeper. I hope that the drug and alcohol agencies we referred him to reacted because otherwise he would have been sleeping on the streets of Trowbridge again. I hope to revisit the flat when it has been refurbished ready for a more reliable tenant.

## DRAFT POLICE AND CRIME PLAN LAUNCHED THIS WEEK

Posted: Friday 22nd February 2013

### Friday 15 February

I spent the morning interviewing for the new post of Independent Adjudicator. We have appointed Prof. Allan Johns. Allan has experience from his time on Wiltshire Police Authority but more importantly he is 'independent' and will be keeping an eye on professional standards within Wiltshire Police on my behalf as well as independent adjudicating internal matters. This is a good step away from complaints about the police being determined by the police.

In the afternoon I had the opportunity to speak to a crowd of young people from all over Wiltshire at Devizes Corn Exchange. The feedback for the plan was useful and I have promised regular contact through a youth forum.

### Monday 18 February

I was saddened to hear that Kevin Dunne (Aka Codger) had died. He was well known to the homeless services in Swindon and was sleeping rough in a multi-story car park. He is the last of a group of six or seven street drinkers who have all now died. The sad part is that there is a new generation coming along behind him. Codger had offered to join the interview panel for the Chief Constable.

Most of the day was spent putting the final touch to the draft Police and Crime Plan. Everyone in the office worked really hard and I hope it will be widely read. To read the draft plan visit the [Police and Crime Plan page](#) of this website. You can also give your views via a feedback form on the website.

### **Tuesday 19 February**

Today I did some media interviews regarding the draft plan consultation trying to get the message out for people to read it and give their views.

### **Thursday 20 February**

Attended another meeting of all the PCCs, which is really useful as we all develop our roles up and down the country. We were also addressed by Lord Justice Levinson about our relationship with the judiciary. I am glad that he thinks our role should include promoting community impact statements to put before sentencing courts. When someone's actions affect a whole community it is our role to speak on behalf of that community, the victim.

## **RURAL CRIME AND BUSINESS BREAKFAST**

Posted: Thursday 28th February 2013

### **Friday 22 February**

I had an excellent start to a Friday morning with a full English breakfast at the fabulous new county hall in Trowbridge with Wessex Chamber of Commerce. This is my second chamber visit and I am beginning to make useful contacts with the business community in Wiltshire.

In the afternoon I visited a meeting of Home Truths, a charity which supports victims of domestic violence and abuse. The 20 people present gave me a great deal of help in formulating my views on the proposed changes to where court cases are held in the county.

### **Monday 25 February**

My office has now published its responses to the consultations on the courts sittings in Wiltshire and on proposed changes to the services provided by the probation. We need to set up a new section of this website as it is apparent that Commissioners will be asked to comment on a number of these sorts of things. I am now looking to set up a group to advise me on the consultations on sentencing of sexual offences.

### **Tuesday 26 February**

This morning I was on early morning patrol from Marlborough station with the Wiltshire Police Rural Crime Team. We were being filmed for a piece on BBC Points West about hare coursing and rural thefts, with people using byways as routes to escape.

This was followed by five meetings in the office with various organisations which I need to have good working relationships with. I must do a count sometime of the number of different organisations I have met since taken office.

### **Wednesday 27 February**

I was invited to speak at the domestic abuse forum, which was having on of its regular meetings. This forum encompasses many organisations supporting victims of domestic abuse. I look forward to their inputs into the draft Police and Crime Plan.

### **Thursday 28 February**

A very cold start to the day on top of a hill being interviewed by BBC Wiltshire radio on rural crime again. The issue of people coming into the county for hare coursing and the associated crime that results is having a real effect on confidence among those who live in our rural areas, often many miles from another household. Finding out about this was good input for me towards my 'commissioning' relationship with the Chief Constable.

I am very sorry to hear that Rod Bluh, the leader of Swindon Borough Council, will be standing down from this role. I have enjoyed working with him during the past three months as we try and shape this new office. Relationships between me and the leaders of Swindon and Wiltshire councils are so important to providing the best service to people in the area.

## **INSPIRING WEST SIDE STORY PRODUCTION AT ERLESTOKE PRISON THIS WEEK**

Posted: Thursday 7th March 2013

### **Friday 1 March**

I attended a Police and Crime Panel meeting in the morning, followed by an interesting visit to Wessex

College. I was able to spend some time with one of the young people, talking about her ambitions for university next year as well as having a full briefing on the college's care provision from the directors.

#### **Saturday 2 March**

With my wife and friends we all went to see West Side Story at Erlestoke Prison. The production is put on by Pimlico Opera with a few professionals and the rest of the staging and performing being done by the inmates. Just like 'Les Mis' last year, it was an inspiring evening. Last year I had the opportunity to have a meal with some of the cast, and one had obtained a placement in a theatre as a result of the six week project.

#### **Monday 4 March**

Kevin Dunn's (Codger) funeral first thing, which was very well attended by his friends as well as representatives from organisations, which supported him over the many years he had been in and out of hostels and sleeping rough. As I mentioned previously, he had offered to join the interview panel of the Chief Constable's appointment.

#### **Tuesday 5 March**

I met with Wiltshire Forum of Community Area Partnerships in the morning. I think their role could be better recognised in the Police and Crime Plan and certainly it is a body which should have a part to play in the overall structures. Then I was off to Corsley, near Warminster, for a village coffee morning. This was a very well attended affair with around 30 people, which impressed me. Yet again traffic speed was raised, a recurring issue across the county.

In the afternoon I had a couple of hours with the road policing unit. Within minutes we were tasked to an accident just outside Melksham, no injury, thankfully. But it still took quite a while to record the incident, clear the road and make arrangements for the vehicles to be recovered and the drivers picked up. Members of the public were doing a great job of traffic control when we arrived, they even had florescent jackets!

#### **Wednesday 6 March**

This was my first opportunity to meet the new Chief Constables from across the region and the second of the PCCs now monthly meetings. Regional collaboration is key to stretching limited resources and I'm pleased we are getting to know each other better. In the evening I attended a really good consultation meeting which was hosted by Salisbury City Community Area Partnership. Lots of very positive and supportive noises about the draft Police and Crime Plan and I look forward its detailed submission. We have had a lot of comments on the draft plan and will be working through them in the coming week, in advance of the publication at the end of March.

## **HITTING THE BEAT IN CHIPPENHAM AND SWINDON**

Posted: Friday 15th March 2013

#### **Saturday 9 March**

An early evening trip to Chippenham to meet the Street Pastors. Excellent partnership working, and I understand the flip flops they give out to late night revellers who have lost their footwear are much sought after!

I then joined the Swindon response team for the night shift, 10pm till 7am. It was bitterly cold night and I'm told it was a fairly typical night of calls to accidents, domestic violence, patrolling Ferndale, and pulling over some drivers for traffic offences. Two hours on an exposed motorway bridge with two people who had rolled their car was a challenge, in more ways than one.

#### **Sunday 10 March**

After a few hours sleep, I was pleased to attend the service for the Rule of Law in Salisbury Cathedral. This is the High Sheriff's service for all those involved in the law, and was well attended by judges, magistrates and many others.

#### **Monday 11 March**

Consultation on the Police and Crime Plan has closed. I'm not sure how many responses we expected, after all it has never been done before, but I'm not displeased by around 130. There were many positive observations and lots of useful feedback. Now the work starts on reviewing the plan to incorporate the feedback, which will be put on the website by the end of March.

#### **Tuesday 12 March**

I have long thought that the Office of the PCC might be a useful place for undergraduates and postgraduates

to do some of their studying, after all the role covers so much across finance, commissioning, performance and strategic planning. This morning I visited the School of Management at Bath Uni, and I think we can progress this, but maybe not this year.

#### **Thursday 14 March**

Yesterday I was invited to the Health Improvement Awards given by Wiltshire Council. All those getting awards were well deserved and we were also treated to speeches by Eddy “the Eagle” Edwards and Debbie Flood, the Olympic rower. She was really inspiring and I would love a copy of what she said.

That was followed today by the Pride of Swindon Awards, volunteers giving their time and skills for the benefit of the community (as I’m encouraging in the plan!)

Speaking of volunteers, I’m keen to see a Police Cadet scheme launched in Wiltshire and so I joined up with Wiltshire police staff to visit a scheme in Gloucestershire which has been running for six months. They are happy to share their experience which will help here and I look forward to hearing more as plans come to fruition.

Angus Macpherson  
**Police and Crime Commissioner  
For Wiltshire and Swindon**

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## **POLICE AND CRIME PANEL** **26<sup>th</sup> March 2013**

### **Background**

1. The Police and Crime Panel have asked for a quarterly performance report by the Commissioner. This meeting is the first meeting at which this report has been submitted.

### **Introduction**

2. Attached are the following performance reports, as requested by the Panel:
  - Overall Force (SCT) Performance (1<sup>st</sup> April to 28<sup>th</sup> February)
  - Department reports for Headquarters Response, Contact Management, Operational Support Services (OSS), and People Services (all covering the period 1<sup>st</sup> April to 28<sup>th</sup> February)
  - Most Similar Force comparison data (for different crime type groups) for the last three months and previous rolling 12 months
  - Latest data submitted to individual Community Area Board and Locality meetings

### **Performance Briefings**

3. I chair the Corporate Management Board which is attended by the Chief Constable and his senior officers, together with the senior officers of the OPCC. We review performance in detail at alternate meetings.
4. I am also briefed monthly on performance by the Performance and Assurance Team. The analysis provided is comprehensive and vigorous. I will bring a senior analyst to the forthcoming Panel meeting where this report is to be considered.

### **Recommendations**

5. The Panel is asked to consider the attached reports.

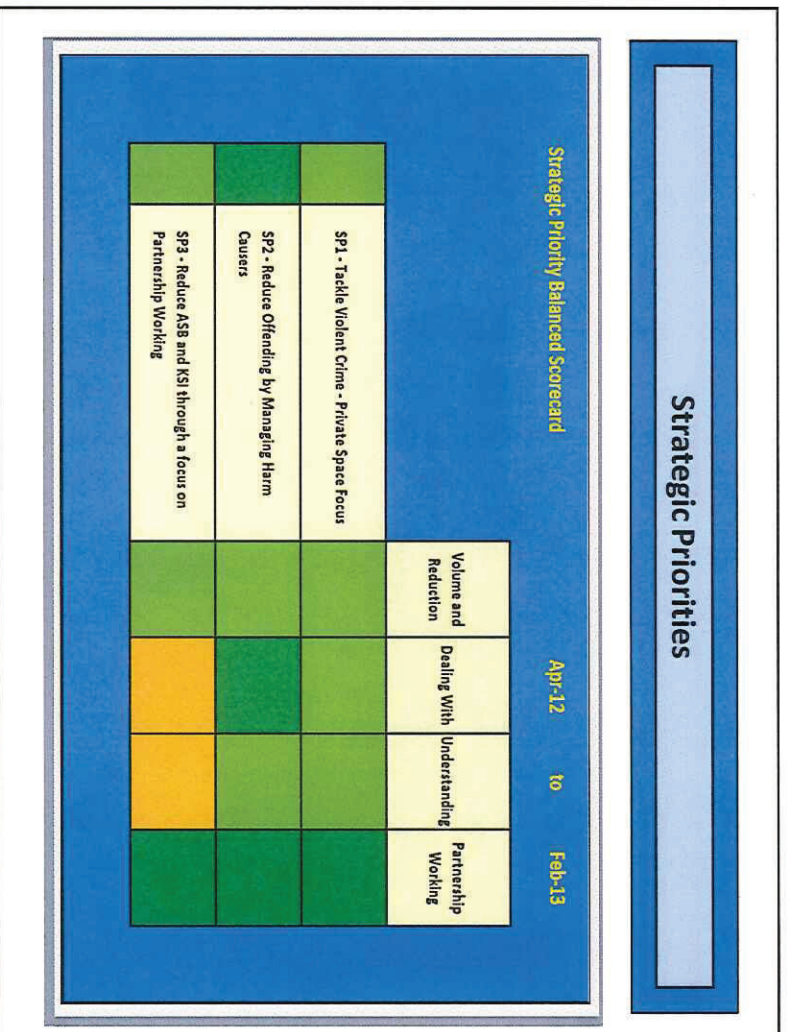
Angus Macpherson  
**Police and Crime Commissioner**  
**For Wiltshire and Swindon**

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**SCT**  
**Performance**  
**05/03/2013**

Performance Team

## Strategic Priorities



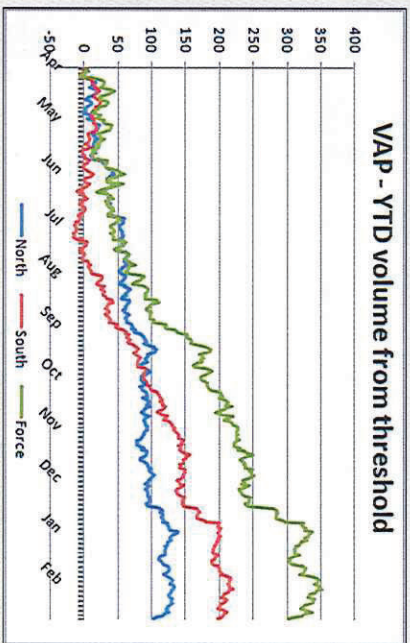
## Strategic Priorities – SP1

SP1 - Tackle Violent Crime - Private Space Focus			
Volume and Reduction		Dealing With	
LP	Violence Against the Person	Crime	DA Repeat Rate
LP	Assault with Less Serious Injury	LP	% Domestic abuse suspects arrested within 24 hours
LP	Alcohol Related VAP	Crime	DA Resolved Rate
LP	Town Centre VAP	Crime	VAP Resolved Rate
		All	Violent Crime Satisfaction
		Response	VAP Response Rate
Partnership Working		Understanding	
	MARAC Repeat rate	Crime	DA VAP
	Success of COPPA power	Crime	Children in the presence of DA
	MARAC Referrals from partners	LP	Outstanding Violent Crime Offenders - Average Duration in
	VAP level at top 10 repeat licensed premises	LP	VAP against Children <18yrs where offender/family member
		Crime	DA Sexual Offences

### Summary of key points

- Violence Against the Person was 1.8% over threshold in February (443 offences vs threshold of 435) putting it now 5.5% over threshold YTD (303 offences). This measure has not hit threshold since June 2012.
- VAP resolved rate has now exceeded the threshold set, performing at 49.1% against a threshold of 47.9%. This measure has now turned green and is anticipated to stay this way for the year end.
- DA Resolved Rate has returned the highest month this year at 47.7% against a threshold of 43.3%, however this measure is 8.5% below the threshold YTD and will not meet the year end threshold.
- Violent Crime Satisfaction continues to improve month on month and will be very close to meeting the year end threshold.
- VAP Response rate has seen the highest performance all year at 91.9% against a threshold of 86.7%.

## Violence Against the Person YTD: +5.5%



Area	YTD Position	Last 5 Weeks	Last Week
Force	+5.5%	-0.3%	107/102
North	+3.4%	-3.6%	59/57
South	+8.1%	+4.0%	48/45

Crime Group	YTD Position	Last 5 Weeks	Last Week
VAP	+5.5%	-0.3%	107/102
VAP WI	+5.2%	+0.0%	52/56
VAP WOI	+8.0%	+0.3%	55/45

The volume away from threshold has remained relatively stable through February which a recent reduction towards the end of the month. The majority of the Force's distance from threshold is made up from the South, with the North maintaining less than fifty offences above threshold over the year.



Last Month

Violence Against the Person YTD: +5.9%



	% change from previous 12 months	Volume	% Private	% Public
VAP	Force	499	11.1%	4.2%
	North	245	13.1%	1.2%
	South	254	8.9%	8.3%
VAP with Injury	Force	6	5.2%	-3.9%
	North	48	12.5%	-4.1%
	South	-42	-2.1%	-3.8%
VAP without Injury	Force	496	18.5%	18.2%
	North	194	13.7%	9.5%
	South	302	24.9%	31.6%

— Private — Public

This slide displays change in VAP compared to the previous 12 months. It is clear to see that there is a difference between VAP with Injury and without as previously outlined. The increases seen in VAP without Injury are similar across both private and public space, and also many Sectors which continues to suggest some form of process change. Although this is the case, the crime grouping continues to see increases over the adjusted threshold, and it is recommended to have a more in depth audit. (12.2% over threshold in last 5 weeks).

This is currently planned within the crime audit team to listen into calls and assess the initial investigation, however there are technical solutions and staffing issues which are delaying this process.

Public space violence with injury has seen a reduction, whereas there have been big increases within the North in private space violence. Although the Force has remained stable for Violence with Injury, the threshold is designed to keep the Force performing in line with peers which is not be achieved.

## Violence Against the Person YTD: +5.5%

### Change compared to last month on rolling 12 month basis

Area	YTD Position	Last 5 Weeks	Last Week
Force	+5.5%	-0.3%	107/102
North	+3.4%	-3.6%	59/57
South	+8.1%	+4.0%	48/45

	% Private	% Public
VAP	Force	-0.4%
	North	-1.3%
VAP with Injury	Force	-2.4%
	North	0.5%
VAP without Injury	Force	-0.1%
	North	0.7%
	South	0.3%

Projection	Threshold	Last Year
VAP	+5.6%	+4.4%
VAP w I	+4.3%	-2.3%
VAP wO I	+6.5%	+16.9%

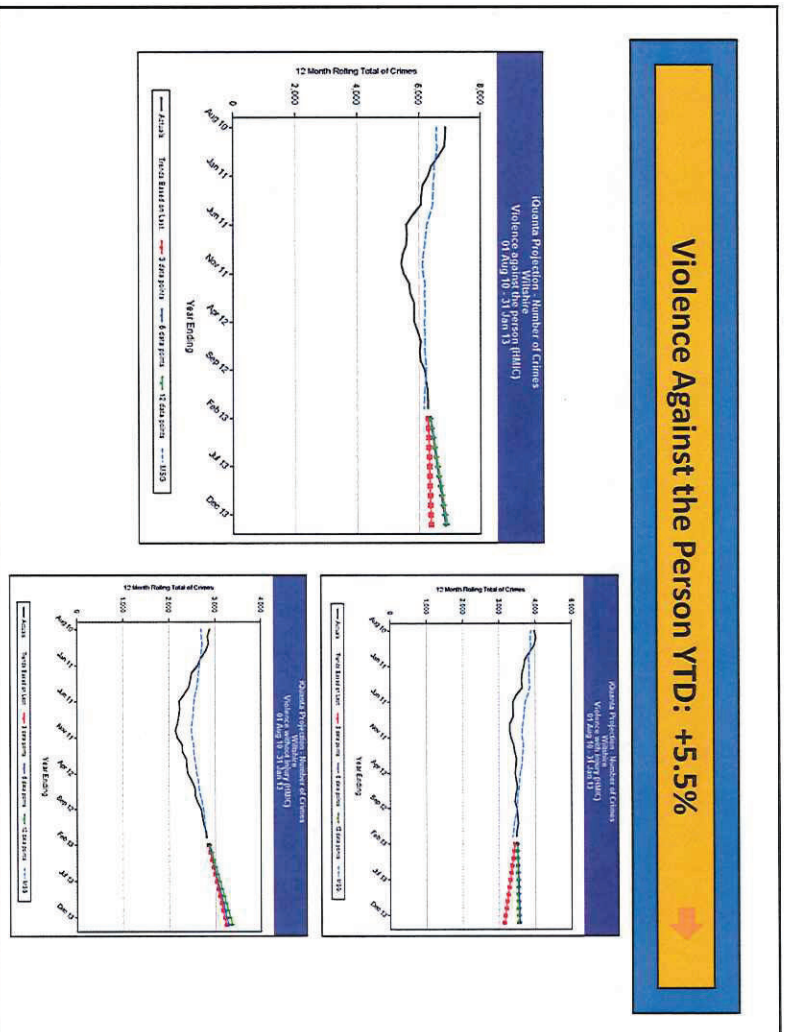
This slide gives a breakdown of Violence Against the person, by private/public space, and VAP With/Without Injury by North, South and Force. It is clear that there has not been much change from the previous month as most areas have seen a reduction.

Projections are shown in the bottom right hand corner which show the Force not only being over the year end threshold, but over last year as well.

When looking at Violence With Injury, there is a reduction of 2.3% on the previous year, however it is expected to exceed the year end threshold. Violence Without Injury has seen very large increases compared to the previous year (16.9%).



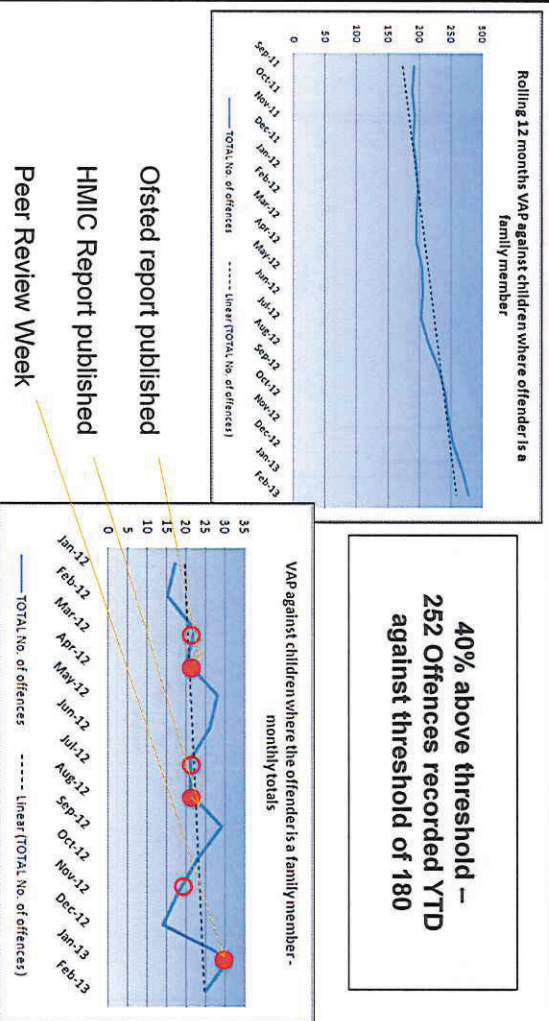
**Violence Against the Person YTD: +5.5%**



Within VAP and VAP With Injury, the more recent red trend is stabilising and returning to the MSF average. In VAP Without Injury, trends and the MSF average continue to increase up to the end of January 2013.

**VAP against Children <18 yrs where offender is a family member YTD: +40%**

**40% above threshold –  
252 Offences recorded YTD  
against threshold of 180**



### VAP against children <18years where Offender is Family Member

The rolling 12 months chart above shows the steady increase in the number of VAP against children <18years where offender is family member over the last 18 months.

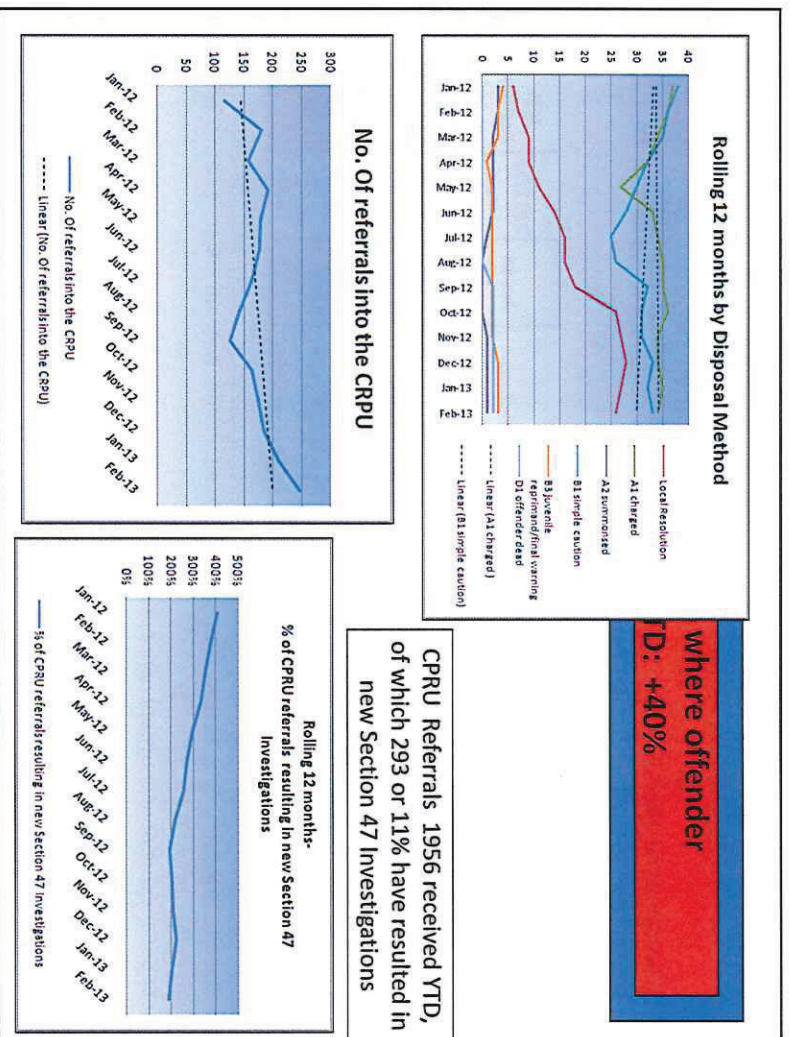
The second line graph above shows the totals recorded in individual months over the last year. During this time there have been a number of inspections and reviews of the safeguarding children area. The key dates are as follows:

- 5-16<sup>th</sup> March 2012 Inspection of Child Safeguarding conducted by Ofsted within the Wiltshire County Council area
- 24 April 2012 Ofsted published its findings of the March inspection.
- 2-6<sup>th</sup> July 2012 HMIC examined the child protection service delivered within the Wiltshire county council local authority area by Wiltshire Police
- 13<sup>th</sup> August 2012 HMIC report into the findings of the July inspection disseminated
- October 2012 Section 47 Audit process review
- January 2013 Peer Review week into Safeguarding Children with Wiltshire Council.

The dates of these inspections/reviews and their resulting reports have been plotted on the line graph above. Looking at this graph it is clear that following the publication of the Ofsted report in April 2012 numbers increased dramatically. The next dramatic increase can be seen directly following the publication of the HMIC report in mid August 2012.

It should be noted that a further review is due to be conducted in June 2013 at which time it is predicted that numbers will increase again in line with the trend shown above.





When looking at the disposal method for ‘VAP against children where the offender is a family member’ we see a dramatic increase in the number of LRs issued for this crime group from April/May 2012 onwards. It is therefore questionable whether some of these offences would not have been crimed prior to the introduction of LRs (previously, informal words of advice may have been given and no offence recorded). 9% of ‘VAP against a child where the offender is a family member’ this YTD (up to the end of Jan 2013) were disposed of via a LR, last year only 3% were disposed of via an LR over the same period. In contrast, the number offences disposed of via a charge has decreased from 20% last YTD to 12% this YTD.

### CPRU Referrals and Investigations

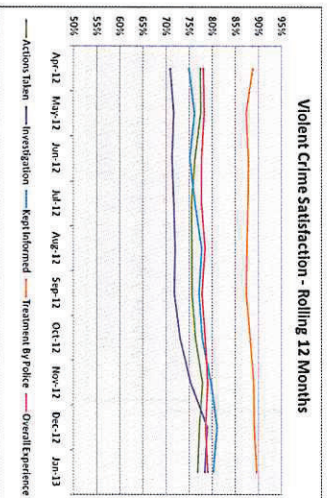
It is interesting to compare the trends in numbers noted within the VAP against children <18 years where offender is family member with numbers in relation to CPRU Referrals and Section 47 Investigations. It would seem logical that these figures would show the same trends as in the ‘VAP against children under the age of 18 years where offender is a family member’ if the inspections/reports are behind the increase in figures.

And, there has also been a marked increase in the number of referrals into the CPRU compared to previous years overall. Figures for CPRU referrals peak in Feb 12 (i.e. the month leading up to the Ofsted Inspection), they peak again in April/May (as per the VAP >18 by family member) and drop off, before starting to climb again from September (after the HMIC Inspection report).

What is interesting re the CPRU referrals is that despite the numbers of referrals increasing dramatically, the proportion that then actually result in new Section 47 investigations has actually decreased on previous years. There is a concern therefore that the focus has been on the quantity of referrals rather than the quality of referrals.



## Overall Satisfaction – Violent Crime



	Jan-13	2012/13 Target	MSF Position Dec 2012
Ease of Contact	96.7%	94.6%	Green
Arrival Time	86.0%	84.7%	Grey
Actions Taken	76.9%	79.3%	Yellow
Investigation	78.4%	71.4%	Yellow
Kept Informed	80.3%	72.1%	Green
Treatment By Police	89.6%	91.6%	Red
Overall Experience	79.1%	79.3%	Yellow

- Overall Violent Crime Satisfaction has remained stable over the last quarter, and currently sits just 0.4% below the MSF average
- Despite positive movement since Sept 2012, Wiltshire is currently in a position of 'worse than peers' for Satisfaction with treatment by police and 2% below the MSF average

### Satisfaction with Investigation

Within Investigation we have moved from 1% below threshold (Amber) in April at 70.9% to significantly (+10.5%) above threshold at 78.4% to the end of Jan 2012 (Green), this question is not published in IQanta, therefore there is no MSF comparison available.

### Satisfaction with Follow Up / Kept Informed

Satisfaction with follow up has seen movement from 3.9% better than threshold (Green) at the beginning of the financial year to 11.4% above threshold at the end of January (Dark Green) and is currently performing 'Better than MSF Peers'

### Satisfaction With Treatment

Satisfaction with treatment by police remains in Amber status, however this measure has seen positive movement since Sept 12 and is currently 2.2% (2.0pp) from threshold and 2% below the MSF average. This is a slight improvement on last quarter where we sat 2.7% below our peer average.

### Previous analysis has shown that drivers for dissatisfaction are;

Police making arrangements to visit victims and then not attending or delaying visits with little or no notice; Rude behaviour from Police Officers; Police treating victims unfairly (i.e. not listening/uninterested); Police not taking matter seriously; Victims being advised not to pursue the matter; Lack of communication/updates

### Satisfaction With Actions Taken

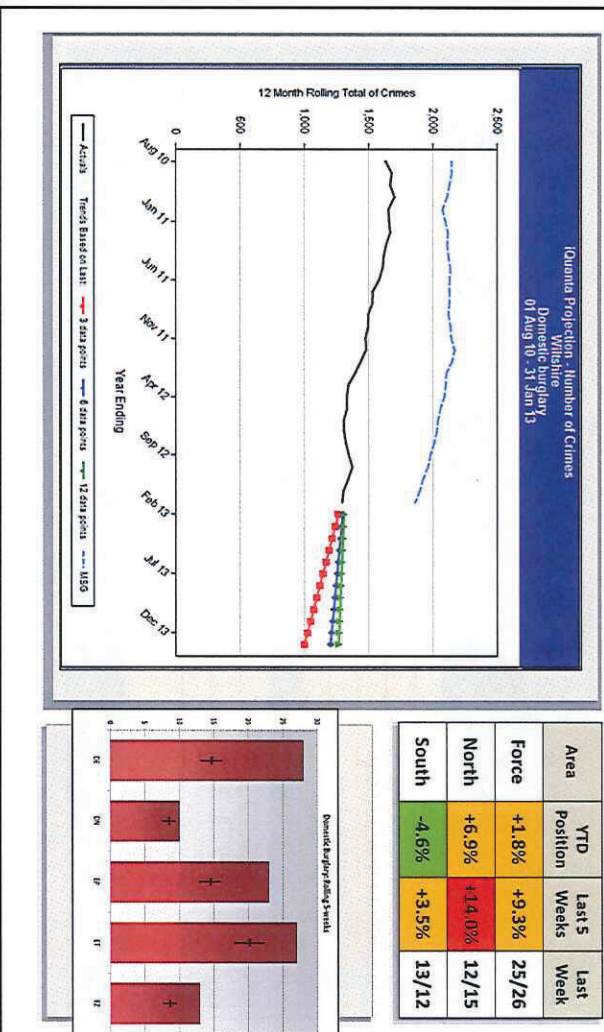
Satisfaction with Actions taken has seen positive movement from 'Worse than Peers' at the end of Sept 12 to 'Inline with peers and worse than average' in December 12.

Those victims that state they were dissatisfied with the Actions Taken were also likely to say that they were not offered advice (59%) and/or not given practical help (57%). The verbatim commentary also suggests that a perceived lack of interest from the Police towards the crime/incident they had experienced is a driver for dissatisfaction.





## Domestic Burglary -1.8%



Recently, Dwelling Burglary has been deteriorating as can be seen from the recent five week performance. Year to February 13, the Force is recording 1.46% over threshold (18 offences over), and the more recent period up to and including 1<sup>st</sup> March is recording 1.8% (22) offences over threshold.

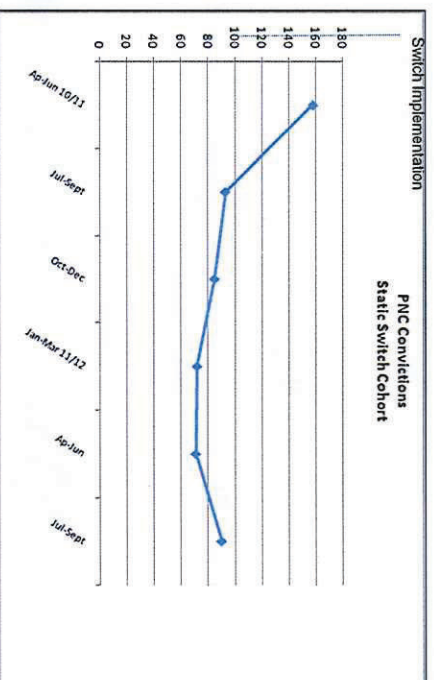
5 week projections for this crime type show the Force finishing over threshold by 1.9%, but also increasing on the previous year by 0.8% (currently 1.4% under). This is mainly impacted upon by the North who are projected to finish the year 6.8% over threshold and 5.5% over last year.

There are some specific sectors which have been contributing to this performance, such as Swindon East (13 offences over threshold) and Chippenham (9 offences over). Other sectors can be seen within the bottom right hand graph. Current WMM discussions show no concentration of locations, the NTT And response are providing sufficient cover, lawful harassment of likely offenders is taking place. Within DE and EP, tactical plans are being updated and maintained.

In terms of MSF positioning the table demonstrates the impact the lower volume has had, Wiltshire now in 1<sup>st</sup> position, better than peers. It is worth note that this does not yet include the more recent February high volume, which is likely to negatively impact.

**Reduce Offending of Switch YTD: -19.6%**

		Convictions		
	2010/11	2011/12	% Diff	
Apr – Jun	158	71	55.1%	
Jul – Sep	93	90	3.2%	
YTD	251	161	35.9%	



**SWITCH** – Data has been refreshed to reflect PNC in terms of convictions, which falls in line with the national and Probation methodology of monitoring offending levels/patterns. As with the previous method of reporting on this measure, the PNC data has a lag of approximately 3 months, although reports a more accurate conviction level. In terms of reporting on the measure of Reducing Offending of Switch , YTD (April-Sept) is reporting 35.9% against the 30% measure and is based on the conviction levels during the comparable period in 2012.

It is worth note the most recent reported quarter (Jul-Sept) is recording a low reduction in offending when compared to the same period in 2010/11, impacted upon by increased offending patterns by Cunningham, Jones, Morgan, Croke and Fernando.



## Strategic Priorities – SP3

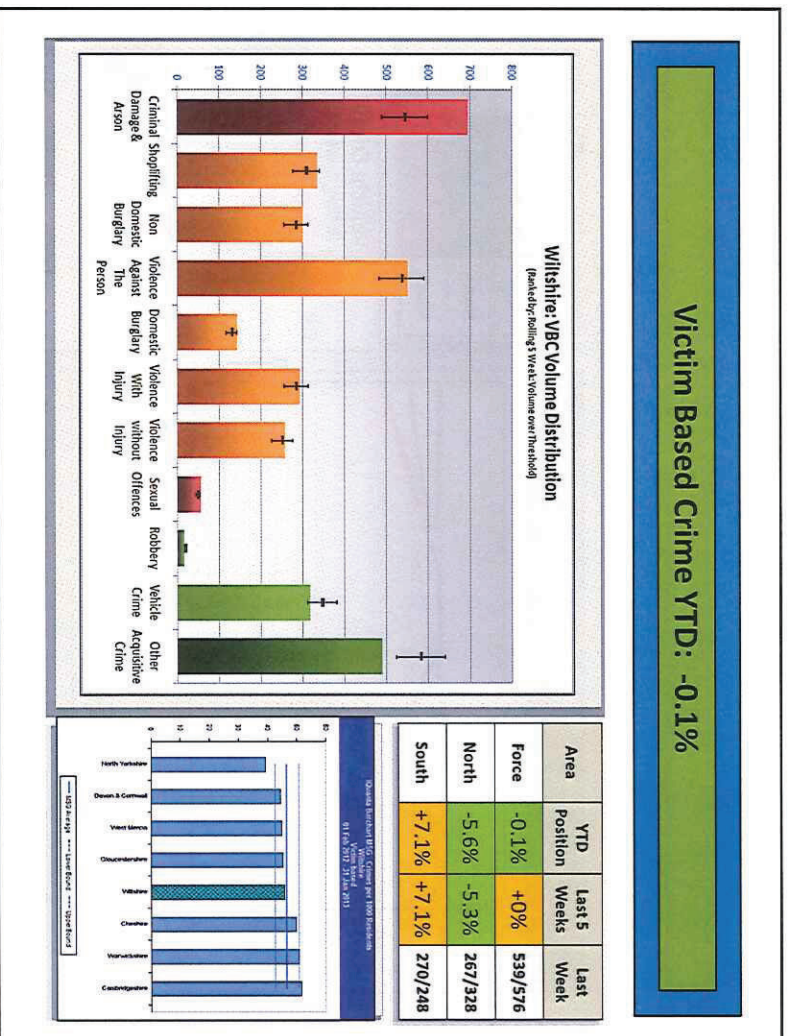
SP3 - Reduce ASB and KSIs by Working in Partnership		
Volume and Reduction	Dealing With	
Volume of ASB	Immediate Response Rate to ASB and Crime	
Reduction in ASB & Criminal Damage in top 10 locations	Priority Response Rate to ASB and Crime	
Victim Based Crime	All Crime Resolved Rate	
Criminal Damage & Arson	Victim Based Crime Resolved Rate	
Vehicle Crime	Non Victim Based Crime Resolved Rate	
KSIs	Quality of Vulnerable People Action Plans	
	Trafficking in Controlled Drugs - Number of Detections	
	Volume of Outstanding Named Offenders	
Partnership Working		
Number of Speedwatch sessions completed	Child KSIs	
Number of joint operations targeting licensed premises	Slight Casualties	
Quality of Partnership working within top 10 VUI localities	Overall Satisfaction with Service	
	Initial Vulnerability Question Set Compliance	
	Risk of household crime	
Understanding		

### Summary of key points

- Victim based crime was 4.4% over threshold within February (102 offences), leaving this measure currently 0.2% below threshold YTD (44 offences).
- Vehicle Crime had a good February, coming in 18.2% below threshold (51 offences).
- Criminal Damage was 32% over threshold for February which drove the Force over threshold for total victim based crime. This was due to an isolated incident where 102 car's had their tyres slashed. This is the exact amount the Force was over Victim Based Crime.
- Non Dwelling Burglary was stable for the Force through February, being 2.2% over threshold, however the South was 23.5% over threshold which is still impacting on the good performance in North (13.9% below threshold for February).

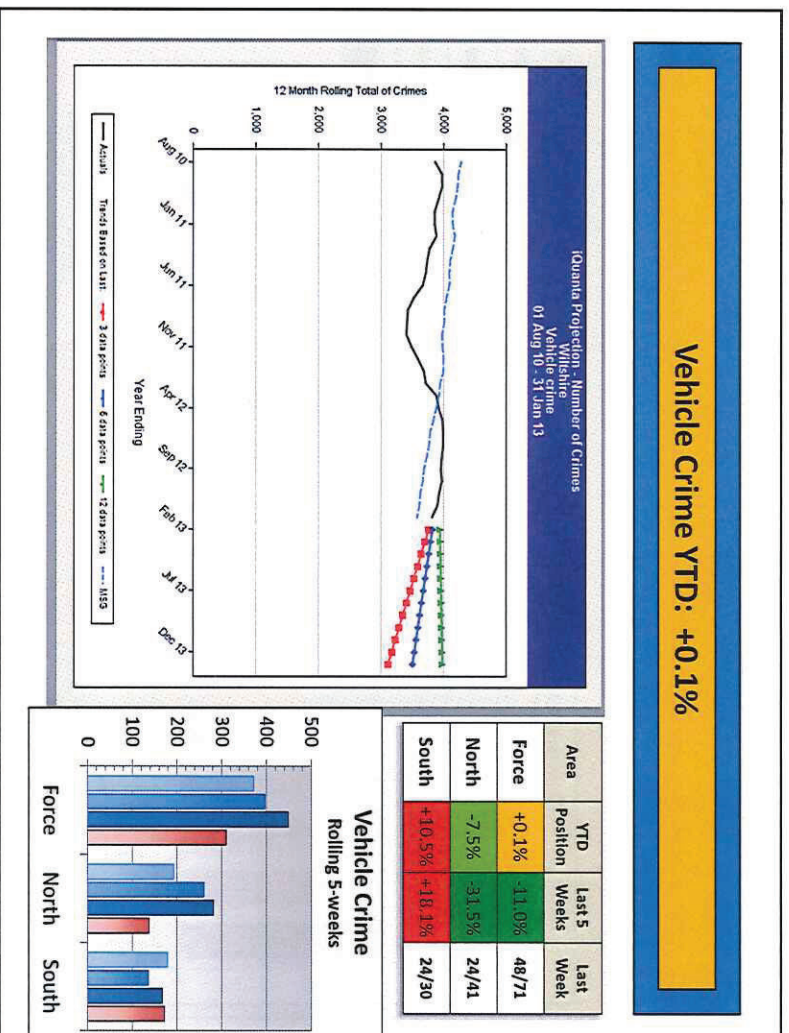


## Victim Based Crime YTD: -0.1%



Over the past 5 weeks victim based crime has been just over threshold by 0.04%. This has seen the YTD position improve far from -0.5% to -0.1% since last month. This is being driven primarily by the increase in Criminal Damages seen this month in Swindon, which has reduced the level under threshold that the North has achieved. However, there continues to be a clear disparity between the North and South areas. Projections based on the last five weeks performance does have the Force finishing the year within threshold at 0.8% under.

## Vehicle Crime YTD: +0.1%



Vehicle crime has now reduced from being 1.9% over threshold to 0.1% over threshold at the end of February. The right hand side of the slide shows the disparity between North and South, with the South seeing performance of 18.1% over threshold for the last five weeks.

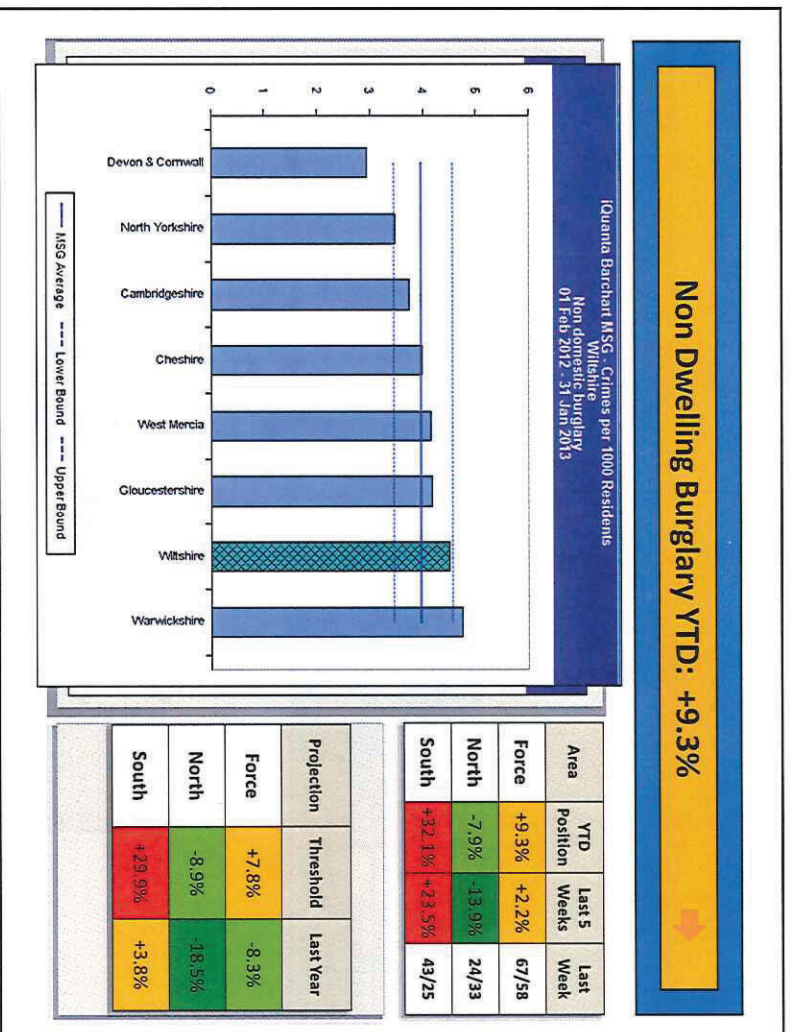
The force is projected to finish the year below threshold if this good performance continues. South is projected to finish the year more than 10% above threshold, however they will see a reduction on the previous year (4.8%). This continues to be a good reduction, however restricts the Force slightly when North are estimated to see a reduction of about 13%.

The Force is currently above the average in iQuantia graphs up to the end of January, but the more recent projection lines are pointing downwards which can be seen from the graph on this slide.

Within the North, the very positive five week performance is as a result of increased focus and effort on managing prolific offenders within the town.



## Non Dwelling Burglary YTD: +9.3%



During the month of February, this crime group performed well, being 2.2% over threshold. There is clearly again a big disparity between North and South, which is shown on the right hand side. To show a rounded projection compared to the threshold and last year are displayed in the bottom right hand corner of the slide, which demonstrates an increase in South compared to last year, and a large reduction in the North. The MSF projection graph shows how quickly other Forces are reducing in this crime group, with Wiltshire showing a recent increase up to the end of January. Wiltshire is currently positioned seventh out of eight forces, and very close to being in the 'Worse than peers' quartile.

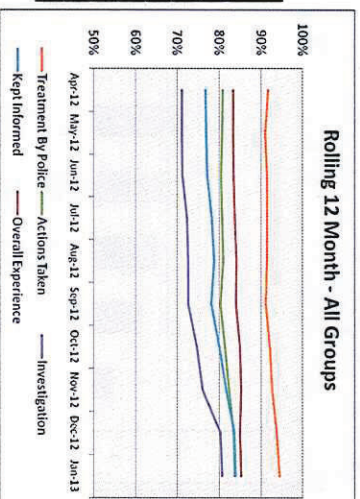
WMM Activity taken from minutes (26/02/2013):

- South: Poor performance for NDB within ET and EZ (EZ formed much of the conversation due to poor short, medium and long performance around NBD and Vehicle Crime).
- Op Chariot in place to tackle NDB in ET, rigorous offender management, attendance at all NDB in ET, ES, EZ and EM.

**Overall Satisfaction YTD: +0.9%**



	Apr-12	Jan-13	2012/13 Threshold
Ease of Contact	96.6%	96.6%	96.4%
Arrival Time	87.4%	90.6%	87.7%
Actions Taken	80.9%	83.7%	82.1%
Investigation	71.1%	80.7%	71.6%
Kept Informed	76.8%	83.9%	76.0%
Treatment By Police	91.7%	94.5%	95.0%
Overall Experience	83.4%	85.3%	84.5%



MSF Position Dec 2012	Burglary	Violent Crime	Vehicle Crime	All Users
Ease of Contact	Green	Green	Green	Green
Actions Taken	Yellow	Yellow	Yellow	Yellow
Kept Informed	Green	Red	Green	Green
Treatment By Police	Yellow	Red	Green	Green
Overall Experience	Green	Yellow	Green	Green

The table above shows the positive direction of travel of all elements of overall satisfaction since April 2012, with positive movement in bandings for five of the seven areas. The two areas that remain in the same banding (ease of contact and treatment by police) have both seen positive movement within their banding.

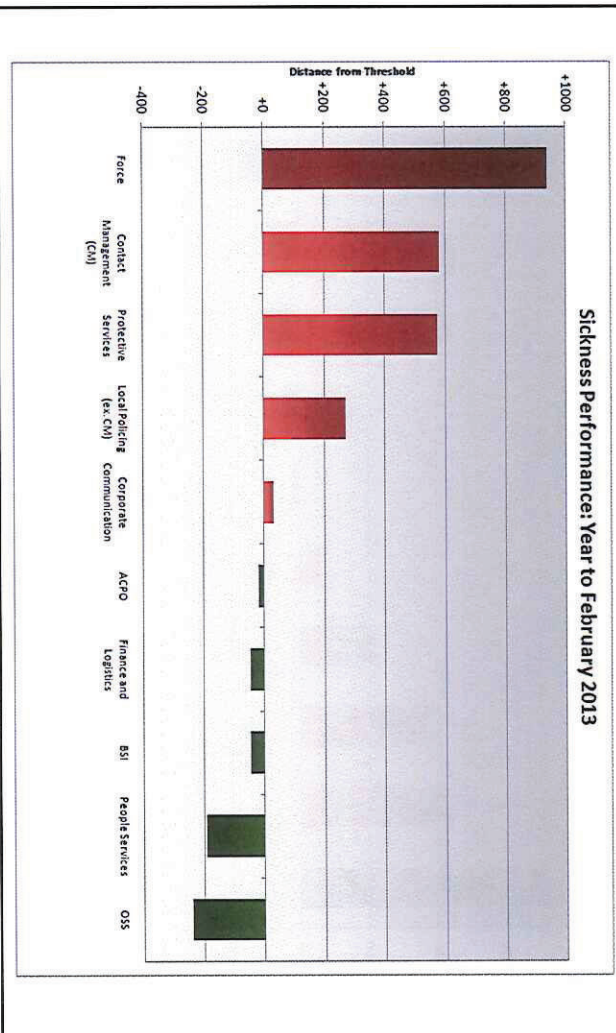
The table showing MSF position gives our performance against peers for all elements published in IQuanta.

Of all 20 areas, we perform 'worse than peers' in only one element (Treatment by Police for Violent Incidents), although it is worth noting that this area has also seen positive movement within the last quarter closing the gap to sit 2% below the peer average.

It is worth noting that Wiltshire performance for Follow Up / Kept Informed is 'better than peers' across all groups surveyed and that all elements of Vehicle Crime are in the banding of 'better than peers'.



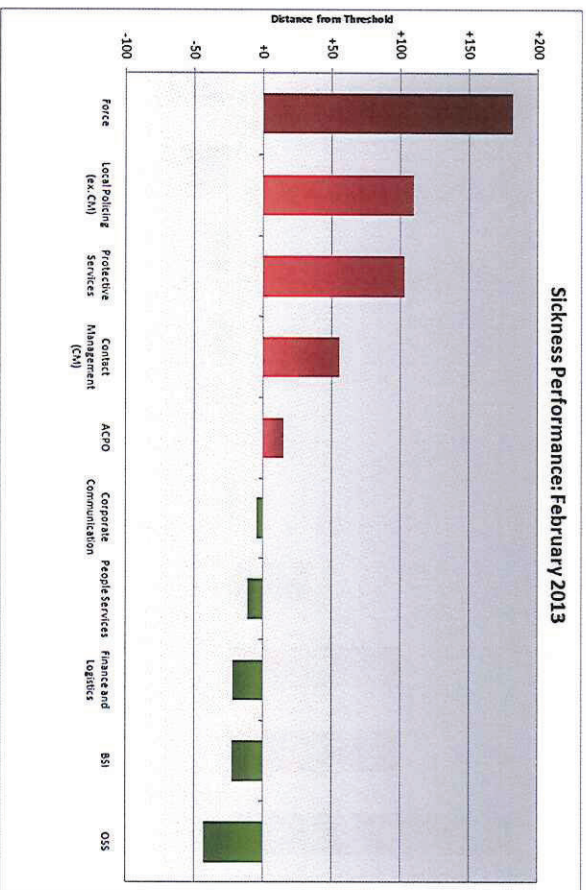
## Force Sickness



Sickness for the Force for February was 0.69 against a threshold of 0.61 (14% over threshold). This is a reduction in sickness compared to last month (0.80 days lost), however due to the seasonally adjusted target this has dropped from a fair grading to poor. YTD 7.52 days lost against a threshold of 7.16, 5.01% over threshold, an amber grading. The year end threshold is 7.8 days lost, which only leaves 0.28 days left within March, therefore the force will not finish the financial year within target.

- Short term sickness has decreased by 151 days for February, going from 632 days lost in January to 481 in February. The main sickness reason for absence is Respiratory problems.
- Long term sickness has decreased by 106 days. There are currently 23 people off on Long term sick (26 last month).

## Force Sickness



- Departments over the 0.61 target are as follows:

Local Policing (exc Contact management)

Contact Management

Protective Services

ACPQ

• Departmentally, Local Policing (excluding CM) had seen improvement last month going from 101 days over threshold to 56. However this month, bar April has seen the highest sickness for 2012/2013, 109.8 days over threshold.

NPT have the highest sickness rate of 1.02 days lost per person, this is down to a high volume of respiratory illnesses.

• Protective Services has lost 103 days over threshold compared to last months 173 days, an increase in performance. However due to still high levels of sickness within the department Protective Services have asked for further measures to be put in place. From this month, more detailed Performance data will be produced on a monthly basis which will breakdown the departments by headcount and sickness information. Additionally, information provided by People Services on Bradford scores and those on action plans will be included. This will give an overall tactical sickness picture within the department.

All staff with Bradford scores over 192 will be placed on an appropriate plan, whether this be informal or formal. The manager may have rational for the level of sickness but an auditable measure should be in place.

• ACPQ has a high sickness figure for this month 2.50 days lost per person but are only a department of 8 and this only relates to 1 member of staff off sick therefore this is not an area of concern.

• Operational Support Services are the best performing department for the month of February and YTD. (25% under threshold).



## Error rate on Niche

•A total of 3660 Niche errors were corrected in January 2013 by the BSU department.

Department	Higher risk errors corrected	Jan-13	
		% increase/ decrease from Dec 2012	Medium/low risk errors corrected
Case Management	34	54.55%	
Custody	105	15.38%	
Enquiry Office	44	-35.29%	
FCC	424	39.47%	
Intelligence	78	16.42%	
Justice	55	25.00%	
PPD	30	66.67%	
IM	1	-50.00%	
CMU	50	-16.67%	
Other Departments	1242	109.09%	
<b>Total</b>	<b>2063</b>	<b>62.44%</b>	<b>1597</b>

Month	Niche logs highlighted by Performance Team
Sep-12	176
Oct-12	229
Nov-12	226
Dec-12	200
Jan-13	149

As highlighted in previous exception report the BSU department are concentrating efforts on correcting daily errors due to decreased staffing levels therefore data is unavailable for previous measures. However an interim method of data collection has been established.

A total of 3660 errors were corrected by BSU during January 2013 this is a 26.5% increase compared to the volume corrected in December 2012. This increase could be due to increase in staff availability within BSU department as during December 2012 there are high periods of annual leave and bank holidays due to the festive period which would have impacted on the number of errors being found and corrected by the department.

There has however been a decrease in the number of Niche logs being identified by the Performance team as errors relating to missing victims, multiple victims, missing locations etc... A total of 149 were identified during January which is 25.5% decrease to the number of logs identified in December 2012 (200).

This data being used as a proxy measure until full performance data is available again.





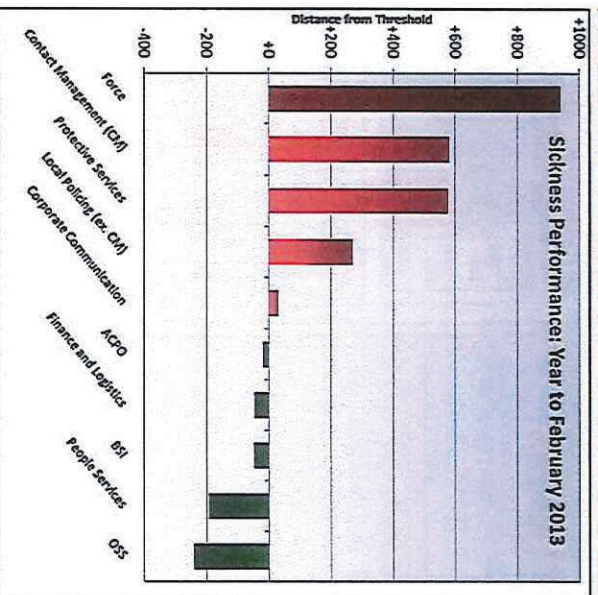
**Contact Management**  
Performance Exception Report  
April – February 2013

Contact Management Scorecard: 2012//13 (Year to February 2013)			
Volume and Reduction		Dealing With	
CCH Public Demand	<=3yr trend	% CCH Public calls answered in 30s	>=95% in 30
999 Demand	<=3yr trend	% 999 calls answered in 10s	>=90% in 10
Occurrence Demand	<=3yr trend	% CRIB calls answered in 30s	>=75% in 30
Response Demand	<=3yr trend	% Priority Incidents dispatched in SLA	>=80%
Overtime	<= allowance	Incident Control	>=80%
Department Headcount	T/C	Tasking/ Resource Management	>=80%
Sickness/Person	<=7.8/year	Enquiry/Office Opening Hours	>=95%
		Telephone Investigation	>=80%
Data Quality		Understanding	
Data Quality (Storm) 1/4ly	>=80%	Leadership	>=80%
Data Quality (Niche) 1/4ly	>=80%	Knowledge	>=80%
BSU Data Quality (FCC)	Good	Customer Experience	>=80%
BSU Data Quality (Enquiry Office)	Good	Managing Risk	>=80%
		Ease of Contact (rolling 12 months)	T/C
		% of Non-Attendance Callbacks	T/C
		Initial Vulnerability Question Set Compliance	>=80%

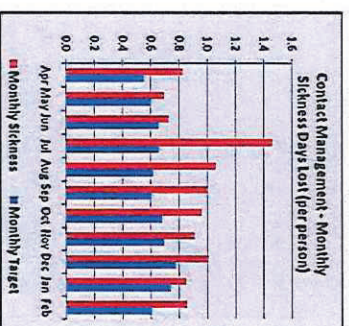
The following measures are missing for February:

1. Overtime – the most recent data available from Finance is January 2013. Although this measure is currently under threshold, the February overtime figure may include some overtime claims that missed the January deadline.
2. BSU data quality (FCC and Enquiry Office) – the latest available data is June 2012.
3. Overall performance for Contact Management is 'good' where in previous months performance has been 'amber' status. This is because the following quarterly measures, which have previously been 'greyed out', have been included with the most recent data available which is from 01/10/2012 to 31/12/2012. Data from 01/01/2013 to 31/03/2013 will be available early in April 2013. Formatting the scorecard this way includes the most recent data and gives the most accurate and up-to-date overview of performance in these areas
  - Data quality (Storm)
  - Data quality (Niche)
  - Incident control
  - Tasking/Resource management
  - Telephone investigation
  - Leadership
  - Knowledge
  - Customer experience
  - Managing risk
  - Initial vulnerability question set compliance

## Contact Management Sickness : + 39.4%



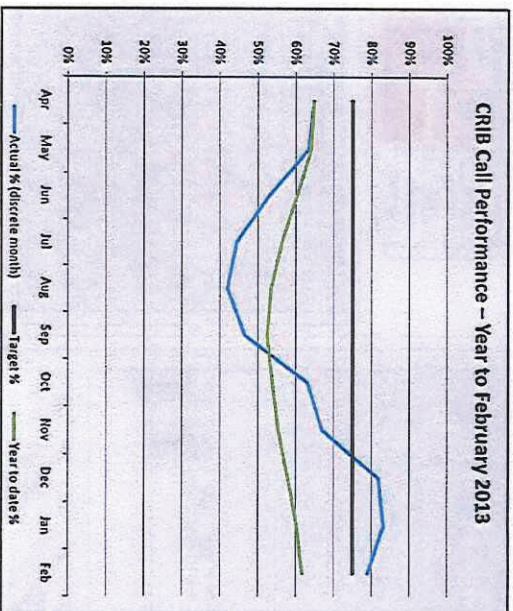
Business Area	Year to Feb 10	Feb 13
Force	+ 6.0%	+ 11.9%
Local Policing (ex. CM)	+ 4.6%	+ 22.8%
Contact Management	+ 39.4%	+ 41.6%



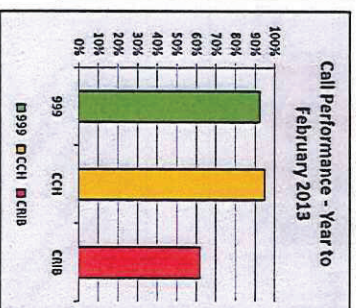
1. Contact Management remains the largest contributor to Force sickness and is 580 days over threshold year to date (39.4%).
2. Force sickness is 938 days above threshold year to date (6.0%).
3. Local policing, excluding Contact Management, is 269 days over threshold year to date (4.6%).
4. Monthly sickness days lost in Contact Management have shown a decrease, since July 2012's high of 277 days. The total number of days lost during February 2013 was 188.
5. Contact Management sickness per person is 10.3 days, year to February 2013. As reported previously, due to the high volume of sickness already recorded earlier in the financial year, there is no way for Contact Management to achieve it's end of year threshold of 7.8 days per person.



**CRIB Call Answer Rate: - 17.6%**



Call Type	Year to Feb	5 Weeks to 11/03	Week to 11/03
999	2.7%	5.9%	5.1%
CCH	-0.2%	3.6%	3.8%
CNIB	17.6%	5.2%	8.1%



1. CRIB answer rate for February was 79%. This is the third month in a row that this measure has been above the 75% target, having previously been under threshold since April 2012.
2. Improving performance in the CRIB answer rate over the last three months, has resulted in an improvement in the year to date performance, although this is still 17.6% above threshold. Due to poor performance already recorded earlier in the financial year, there is no way for Contact Management to achieve it's end of year threshold of 75% of all CRIB calls answered in 30 seconds.

3. Projected end of year call answer rates:-

999 – 91.8% (threshold 90%)

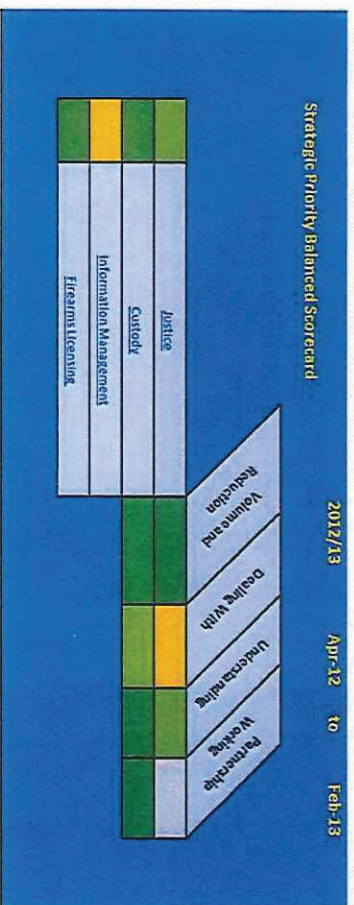
CCH – 95.1 (threshold 95%)

CRIB – 64.2% (threshold 75%)

**Operational Support Services**  
Performance Exception Report

February 2013

## Operational Support Services



The Scorecard overview page demonstrates the performance of the scorecards which feed into Operational Support Services.

Please note, grey boxes are measures either awaiting data or that data has been unavailable for this month.

Overall there are some clear strengths within some domains however also areas for improvements which will be identified for exception reporting.



# Justice

JUSTICE	
Volume and Reduction	Dealing With
% of satisfactory First Files	Proportion of Effective Trials - Crown Court
% of satisfactory Full Files	Proportion of Effective Trials - Magistrates Court
Use of Local Resolution	Proportion of cracked & Ineffective trials due to prosecution at Magistrates Court
All Crime Resolved rate	Understanding
Partnership Working	Witness attendance
Serious Violence OBTJ	Days lost due to sickness per person
Serious Sexual Offences OBTJ	Satisfactory Priority 1 files
Serious Acquisitive Crime OBTJ	Niche Error rate - Justice Traffic

Overall the Justice scorecard is returning green status.

**Key Points**

- **Proportion of Effective Trials – Magistrates Court** has seen a decline in performance and moved from amber to red this month. YTD 49.4% of trials at Magistrates Court are effective against a threshold of 55.0%. This will be further explored in exception reporting.
- **Proportion of effective trials at Magistrates court and Proportion of Cracked and ineffective trials due to prosecution at magistrates court** is continuing to maintain recent trend in improved performance returning 20.2% YTD against a threshold of 20.0%.
- **Use of Local Resolution YTD 6.6%** of all crime is resolved by use of Local Resolution against a threshold of 3.3%.
- **Witness attendance** is blank this month as the data has been unavailable.



Use of Local Resolution

- YTD 6.6% of total crime is resolved by use of Local Resolution against a threshold of 3.3%.
- This equates to 2067 Local resolutions and is 20.5% of all force detections.

YTD use of Local Resolutions as a measure is performing 98.5% better than threshold with 6.6% of all crime being resolved by Local Resolution.

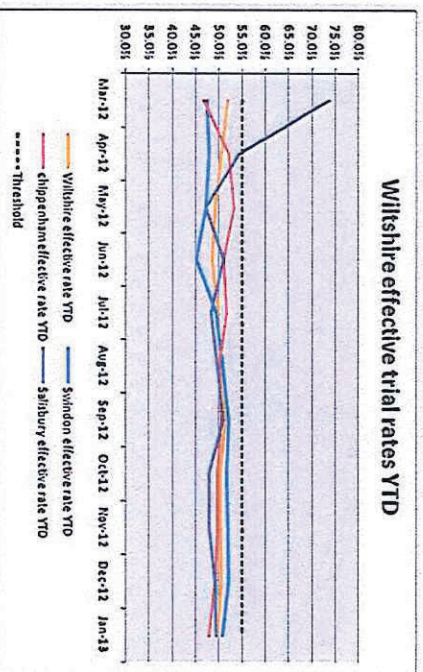
Against our MSF Wiltshire is performing better than average (4.2%) however presently West Mercia and Gloucestershire Police Forces are resolving a higher proportion of all crime by utilising Restorative Justice at 7.2%.

Most common offences resolved are Shoplifting (18.8% of all LR's), Criminal Damage & Arson (17.4% of all LR's) and Violence with Injury (17.2% of all LR's).



### Proportion of effective trials – Magistrates Court

- YTD 49.4% of trials at Magistrates court are effective against threshold of 55.0%.
- 225% increase in number of trials cracked due to 'Acceptable guilty pleas entered late offered 1<sup>st</sup> time by defence'



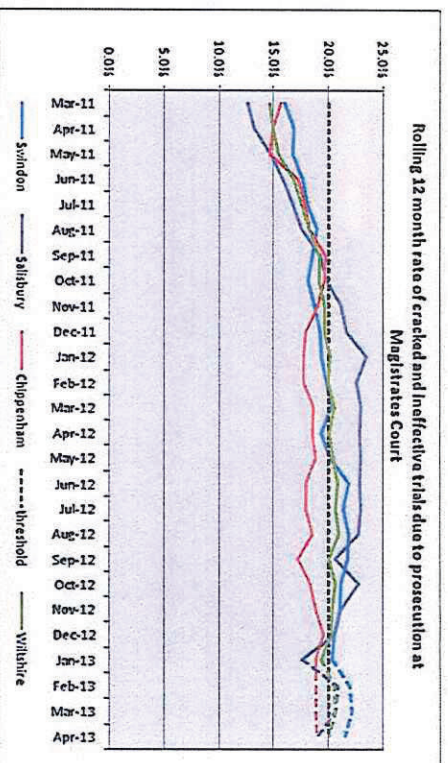
There has been a decline in performance for this measure and unfortunately it has slipped from amber back into red. YTD 49.4% of trials at Magistrates court are effective against a threshold of 55.0%.

All 3 courts have seen a significant decline in performance during January 2013 when compared to the previous months. It is anticipated that the decline in performance has been directly influenced by the increase in trials listed during January 2013, there has been a 55.9% increase in the number of trials listed in January 2013 compared to the number listed in December 2012. As explored in last month's exception report the improvement in performance seen over more recent months was attributed to the decline in the number of trials being listed whilst the number of effective trials remained relatively stable. Therefore the increase in trials listed this month has not been mirrored with an increase in effective trials, there has been a slight increase of 19.4% in volume of effective trials however this is not proportionate against the 55.9% increase in trials listed, hence the decline in effective trial rate.

It is of note that in January 2013 there was a significant increase in the volume of trials cracked due to 'Acceptable guilty pleas entered late offered 1<sup>st</sup> time by Defence'. During January 2013 there were 26, this is a 225.0% increase from December 2012. On average prior to January 2013, 13 were cracked due to this reason per month. This increase would have had significant impact on the volume of cracked/ineffective trials during January. 14 of these cases were heard at Chippenham Magistrates court and equates to 63.6% (14/22) of all cracked and ineffective trials in Chippenham during January.

## Proportion of cracked and ineffective trials due to prosecution at Magistrates Court.

• YTD 20.2% against a threshold of 20.0%



The proportion of cracked and ineffective trials at prosecution is maintaining strong performance in spite of the recent dip in effective trials overall at Magistrates court. YTD 20.2% of trials listed at Magistrates are cracked or ineffective due to prosecution related issues, this equates to a YTD total of 197 trials.

YTD the 3 most common reasons for a cracked/ineffective trial are:

- Prosecution end case, insufficient evidence – Total of 49 cases, 5.0% of all trials listed
  - Prosecution end case, witness absent/withdrawn – Total of 46 cases, 4.7% of all trials listed
  - Prosecution end case, public interest grounds – Total of 45 cases, 4.6% of all trials listed.
- Combined, these 3 reasons equate to 14.3% of all trials listed YTD.

In the graph above the 3 month forecast demonstrates an anticipated decreasing trend in all 3 magistrates courts and by the end of this financial year it is anticipated that Wiltshire will be falling inline with the threshold for this measure.



## Custody

CUSTODY	
Volume and Reduction	
Number of Detainees	
	Dealing With
	Air lock time
	Finger Print Pass rate
	Palm Print Pass rate
	Footwear Impressions recorded
	DNA without Error
	% of Form 7s submitted to PNC within 24 hours
Partnership Working	Understanding
S 136 Detainees	Adverse incidents
Under 18 S136 Detainees YTD	Niche error rate
	5
	Days lost due to sickness per person
	Bail rate

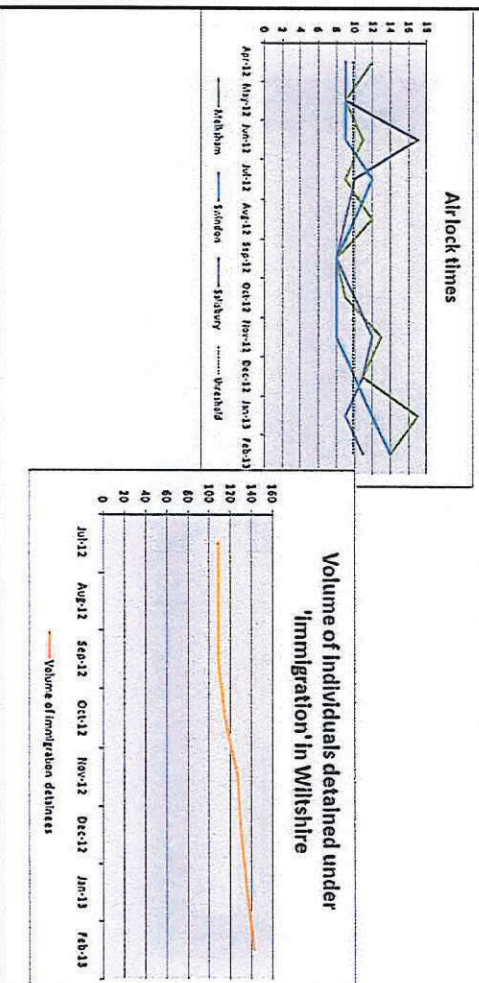
Overall the custody scorecard is returning green status.

### Key Points

- **Air lock time** is continuing to return red status with YTD airlock time of 13.0minutes against a threshold of 9.9. There are a number of influencing factors to this which will be explored further in exception reporting.
- **Under 18 S136 detainees** there was 1 under 18 S136 detainee in force in February, the first in 5 months. This was at Melksham custody suite, Melksham Custody Inspector is satisfied correct protocol was followed and agreed with the decision to detain the individual.

## Air lock time

- Average airlock time is currently 13.0 minutes across the force.
- ED = 14.0 minutes, DD = 14.0 minutes and Salisbury = 11.0 minutes.



There has been a 44.4% increase in airlock time from October 2012 to February 2013, this equates to a 4 minute increase.

Increase has been seen across force and has been influenced by a number of factors which include changes in Code G, introduction of new Sergeants into post and increase in the number of illegal immigrants processed which significantly increase average airlock time due to the length of time to process using language line. The above line graph demonstrates the steady increase in the number of individuals detained under 'immigration' in Wiltshire, increase is seen from November 2012 which correlates with when airlock time average began to increase.

## Information Management and Firearms Licensing

Information Management and Firearms Licensing	
Information Management	Firearms Licensing
CRB requests cleared within 14 days	Outstanding Files
Requests completed by Force Disclosure unit	Outstanding files over 6 weeks old
RND Triggered Reviews	14
RND Calcas	
Errorrate on Niche	
Risk Error rate on Niche	

### Information Management Key Points:

- CRB – has moved into red status this month returning 64.0% against threshold of 85.0%. CRB have been aware of the decline in performance and have put measures into place to improve. It is anticipated that the impact of these will be demonstrated in the following 2 months (February & March 2013) therefore exception reporting is not currently necessary however performance will be monitored closely and reported on next month if improvement is not seen.
- Force Disclosure Unit has for the second time this financial year moved from red to amber status. YTD 91.3% of requests completed by FDU are done so within the statutory time frames against a threshold of 95.0%.

Firearms Licensing - No cause for concern.

Please note, There is currently an issue with reliability of the reports used to provide data for the Firearms Licensing scorecard. Therefore data is unavailable for measures previously reported on, these have been removed from the scorecard until the issue is resolved.



**Requests completed by Force Disclosure unit**

- YTD 91.3% of requests received by the FDU have been completed within the statutory time frames. Those completed outside of time frames although late have been completed.
- A total of 1130 requests have been received YTD, an average of 113 per month.
- There is currently no backlog within the department therefore no requests are outstanding from previous months.

Requests completed by FDU has moved from red to amber status for the second time this financial year. Those of most concern in previous months due to high status weighting have demonstrated significant improvement:

FOI – 90.9% completed within threshold (50 out of 55 received), 5 were answered late however completed and there is currently no backlog.

Internal subject access – 100% completed within threshold (15/15)

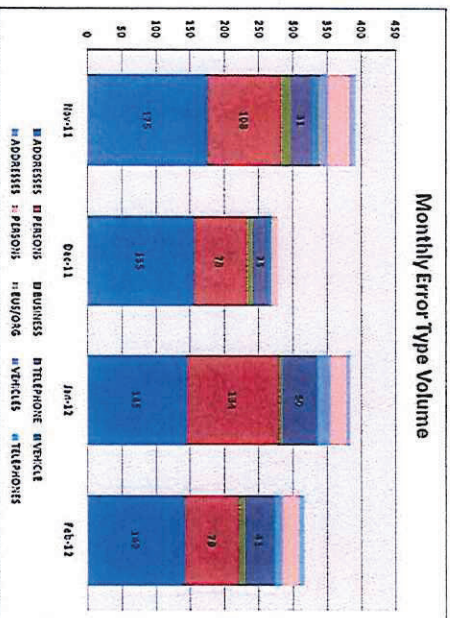
PNC requests – 100% completed (32/32)

Court orders – 83.3% completed within threshold (15 out of 18 received). 3 were answered late however completed however backlog has been cleared and there are no requests outstanding.

This a significant improvement in performance of this area from the beginning of the financial year, even with 12.4% more than average requests being received within the department during January 2012. The measure will continued to be monitored with hope that recent improving trend continues.

## Error rate on Niche

•A total of 3310 Niche errors were corrected in February 2013 by the BSU department.



Month	Niche logs highlighted by Performance Team
Sep-12	176
Oct-12	229
Nov-12	226
Dec-12	200
Jan-13	149
Feb-13	111

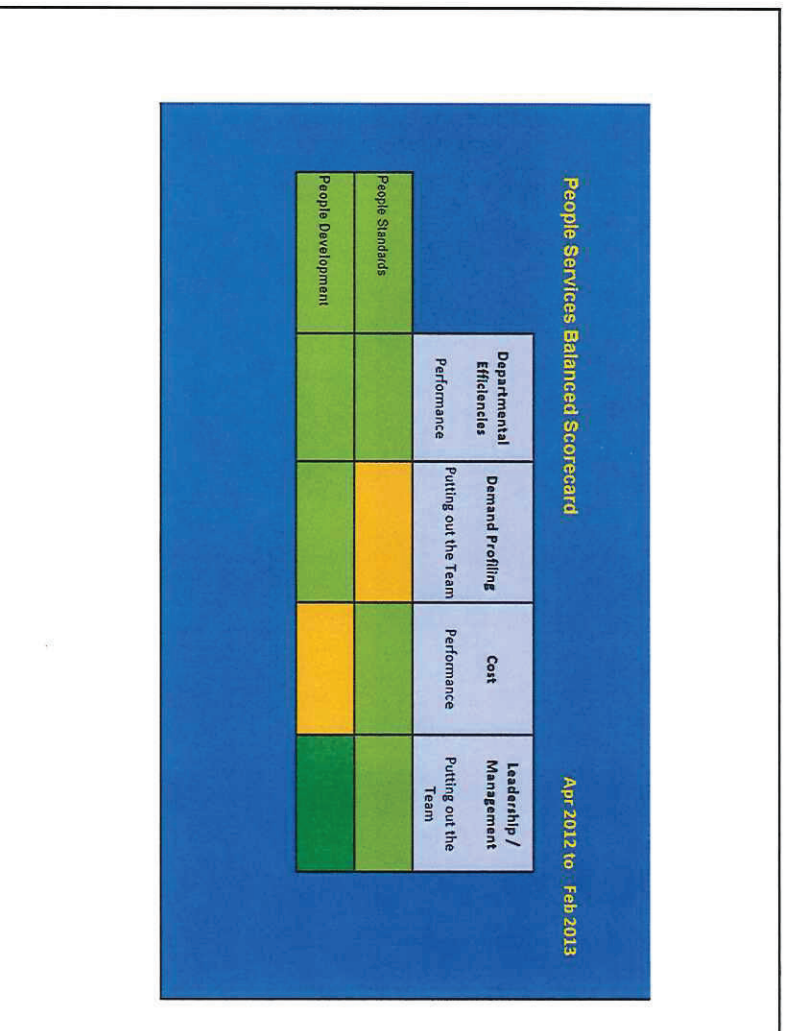
A total of 3310 Niche errors were corrected by the BSU in February 2013. The above chart demonstrates the proportion of error types where they are available. As demonstrated the most common error type relates to 'addresses'. This has been raised and addressed with SPOCs for departments who attend the Data quality tasking and finishing group.

There has been a 9.6% decrease in the number of errors being found and corrected by the BSU during February when compared directly to January 2013 and a 25.5% decrease in the number of Niche logs being highlighted by the Performance team. This indicates a decreasing trend in the volume of errors being found and corrected by the BSU and not an overall decrease in the number of data quality errors across force.






**People Services**  
February 2013



Overall People Services are good. There are two areas of concern. For People Standards this is within the Demand Profiling and for People Development this is within cost.



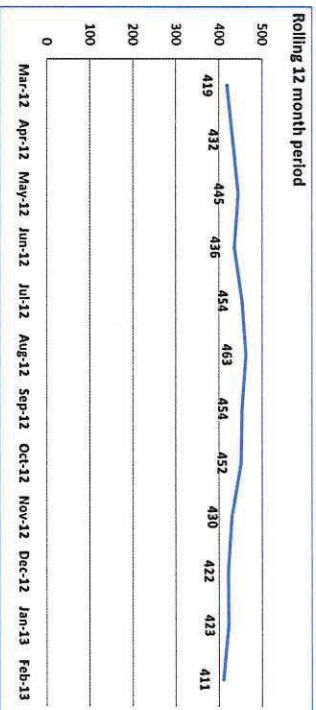
**People Standards**  
February 2013

People Standards		Apr 2012 to	Feb 2013
<b>Departmental Efficiencies</b>			
Complaint Cases Recorded		Costs / Risk	
% of Complaint Cases recorded within 10 working days (KPI 5)		Attendance for OH Referrals (Chronic, FTA, physio)	
Average number of Days to finalise allegation by Local Investigation (KPI 1)		Accidents at work - Police officers / Police staff	
Average number of Days to locally Resolve Allegations (KPI 3)		Rudor accidents per 100 officers / staff (13y)	
Drugs Testing (O)		Total assaults on Police officers / Police Staff	
% of Allegations Upheld		Civil Claim Incidents (POLACS)	
Conduct Cases Recorded - PO, PS, SPC		Civil Claim Incidents (Forced Entries)	
Compliance with re-vesting programme (O)			
% of Vesting requests cleared within 30 days (Police Officers)			
% of Vesting requests cleared within 20 days (Police Staff)			
<b>Leadership/ Management</b>		<b>Demand Profiling</b>	
HR Policy review (O)		Annual Leave analysis	
Sickness per person - Departmental		Response Targets	
Sickness per person - Force (days)		Toxic Debt	
PDR completion - Departmental		Establishment (FTE) of PO	
PDR completion - Force		Establishment (FTE) of PCSO	
Satisfaction surveys - HRBC (O)		Operational Contribution - Specials Hours	
Diversity - Force			



## Departmental Efficiencies

- Complaint Cases - in February 34 complaint cases were recorded, giving a YTD figure of 369, which is 13% below target figure of 423. The chart below shows the rolling 12 month period of cases recorded.



- Recording of Complaints - in February 91.2% of complaints were recorded within 10 working days, giving a YTD percentage of 92.7%, which is 4% above target of 89%.

The theme of 'Departmental Efficiencies' for February 2013 finished in the good banding, with 9 measures being completed, 7 were excellent/good, 1 was fair and 1 was poor

- Complaint cases recorded - In February, for the sixth month running saw the number of cases recorded being below the monthly target of 38 cases (Oct 24, Nov 27, Dec 20, Jan 31 & Feb 34 cases). Year to date shows 369 cases, which is 13% below target figure of 423.
- Rolling 12 month period - The chart shows the rolling 12 month period of what future performance would be like if short, medium and longer-term performance trends were to continue. The chart is based on 12-month rolling totals, which mean that for each month the figure plotted is the total for the 12 months to the end of that month. Using a rolling 12-month total 'smooths' the data and removes any seasonality effects.
- Cases recorded within 10 working days - In February 31 out of 34 cases (91.5%) were recorded within 10 working days and YTD shows that 342 cases out of 369 cases (92.7%) were recorded within 10 working days, which is 4% above target of 89%.

### Departmental Efficiencies

- Average number of days to finalise allegations by Local Investigation - in February it took **139 days** with a YTD figure of **119 days**, which is 13% below the MSF average of 136 days
- Average number of days to Locally Resolve allegations - in February it took **42 days** with a YTD figure of **52 days**, which is 4% below the MSF average of 54 days
- % of vetting checks cleared within 20 days (police staff) - in February **90.6%** checks were cleared within 20 days, YTD **79.6%** which is fractionally below the target of 80%

•Average number of days to finalise allegations by Local Investigation - February saw a slight decrease in the number of investigation days down to 139 from 141 the previous month with a YTD figure of 119 days, which is 13% below the MSF average of 136 days.

***Local Investigation:** If the complainant declines local resolution and requires a thorough examination of the incident, this would involve the appointment of an investigating officer who would look into the complaint and produce a report that details whether each allegation is Upheld or Not Upheld.*

• Average number of days to finalise allegations by Local Resolution - February saw a slight decrease in the number of days down to 42 from 48 the previous month with a YTD figure of 52 days, which is 4% below the MSF average of 54 days.

***Local Resolution:** means dealing with complaints against the police at a local level - for example, through the involvement of an inspector at a police station or a police staff manager, they can talk with the complainant so they understand what the complaint is about and take any appropriate action to put things right or explain what has happened from the perspective of the police officer or staff member involved.*

% of Vetting cleared within 20 days (police staff)

February has continued to see an improvement on January/December figures with the return of staff from sickness and the YTD figure of 79.6% is fractionally below the target of 80%

### Demand Profiling

- Special Constables Operational contribution recorded on GRS to the force in February – **2,463 hours**, YTD total **29,730 hours** against seasonal target of 52,749 hours, which is 43.6% below target
- Strongly believed that data is inaccurate due to varying recording practices conducted by specials. Work is underway to resolve going forward.

The theme of 'Demand Profiling' for February 2013 finished in the fair banding, with 5 measures being completed, 2 were excellent/good, 2 were fair and 1 was poor.

- Operational Contribution of Special Police Constables (SPCs) hours - SPCs are contracted to complete 16 hours of duty per month.
- Work is in progress to resolve the accuracy issues surrounding Specials, currently the data that is provided is inaccurate.



**Cost**

- Forced Entries – **23 for February**, which is slightly down on the previous month of 36, YTD shows 207 against a threshold of 187 – **10.7%** above target

Forced Entries has seen a decrease this month. 23 in February compared to 36 the previous month, 207 YTD against a threshold of 187. (10.7% above target) – poor grading

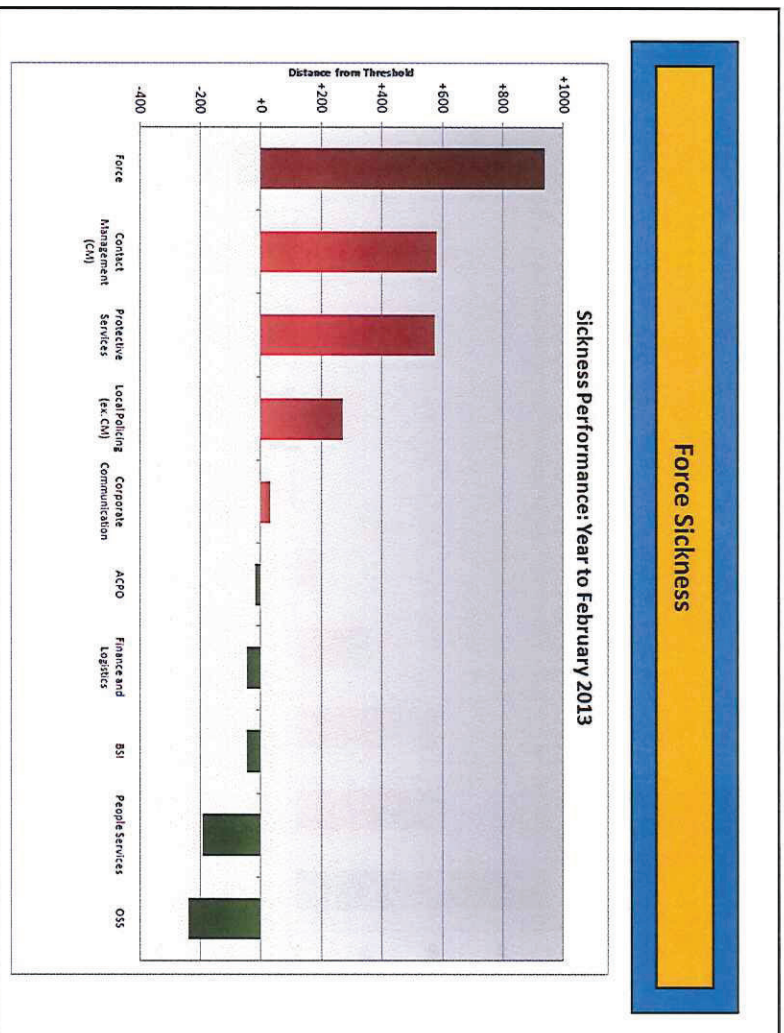
11 occurred in Swindon and 12 in County

Of the 23 forced entries:

- 11 x concerns for safety or welfare CFSF
- 1 x criminal offence CRIM
- 2 x miscellaneous MISC
- 3 x Section 18 warrant WS18
- 6 x Section 23 drug warrants WS23



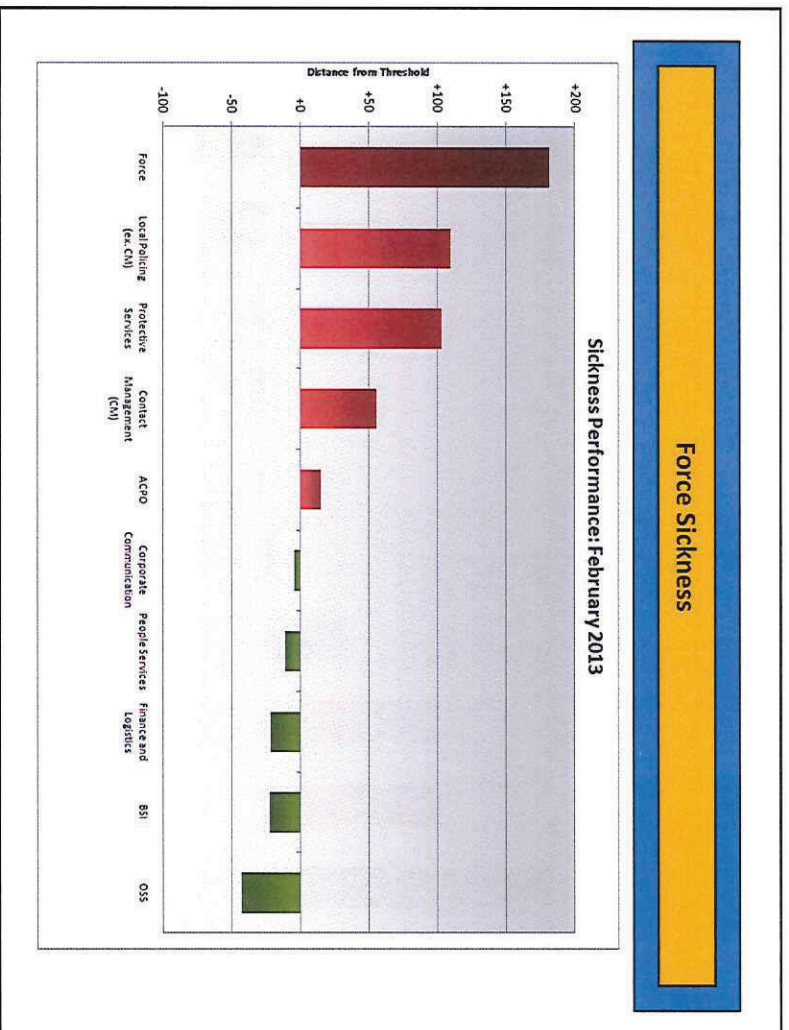
## Force Sickness



Sickness for the Force for February was 0.69 against a threshold of 0.61 (14% over threshold). This is a reduction in sickness compared to last month (0.80 days lost), however due to the seasonally adjusted target this has dropped from a fair grading to poor. YTD 7.52 days lost against a threshold of 7.16, 5.01% over threshold, an amber grading. The year end threshold is 7.8 days lost, which only leaves 0.28 days left within March, therefore the force will not finish the financial year within target.

- Short term sickness has decreased by 151 days for February, going from 632 days lost in January to 481 in February. The main sickness reason for absence is Respiratory problems.
- Long term sickness has decreased by 106 days. There are currently 23 people off on Long term sick (26 last month).

## Force Sickness



- Departments over the 0.61 target are as follows:  
Local Policing (exc Contact management)  
Contact Management  
Protective Services  
ACPO

• Departmentally, Local Policing (excluding CM) had seen improvement last month going from 101 days over threshold to 56. However this month, bar April has seen the highest sickness for 2012/2013, 109.8 days over threshold.

• Protective Services has lost 103 days over threshold compared to last months 173 days, an increase in performance.

However due to still high levels of sickness within the department Protective Services have asked for further measures to be put in place. From this month, more detailed Performance data will be produced on a monthly basis which will breakdown the departments by headcount and sickness information. Additionally, information provided by People Services on Bradford scores and those on action plans will be included. This will give an overall tactical sickness picture within the department.

All staff with Bradford scores over 192 will be placed on an appropriate plan, whether this be informal or formal. The manager may have rational for the level of sickness but an auditable measure should be in place.

- Contact Management has lost 188.93 days per person.
- Operational Support Services are the best performing department for the month of February and YTD, (25% under threshold).



**People Development**  
February 2013

People Development		Apr 2012 to	Feb 2013
Departmental Efficiencies	Coat		
Sickness (days per person)	Headcount - Specials		
PDR completion	Monetary Contribution - Specials		
Level 1 surveys	Fit for Independent patrol		
Level 3 surveys	Officer Safety Training - compliance		
Demand Profiling	Standard Response Driving - compliance		
Allocated on courses	Advanced Driving - compliance		
Attended on courses	Leadership / Management		
Resourcing Events	Deployable skills - Public Order		
	Deployable skills - Search		
	Deployable skills - Firearms		

The department has ended the month with a grading of Good.



### Departmental Efficiencies

- Sickness (per person) –0.30 sickness days for February against threshold of 0.61 (29.6% under target)
- YTD 5.04 against a YTD target of 7.16
- Level 3 surveys (3 months after training) – 94.9% (167 out of 176 stated that the training benefited them)

- Sickness per person – For the sixth month consecutively the department has had excellent performance. The department has achieved 0.30 days lost per person compared to last months of 0.18.
- 3 members of staff had a total of 13.57 working days off and all short term sickness.
- Overall, the department has achieved a YTD total of 5.04 against a YTD target of 7.16 and it is anticipated that they will finish above target.

### Cost

- Officer Safety Training compliance – **88.2%** against a threshold of 90% (996 officers, 118 are out of date) – 2.1% off target
- Driving Standard – (Response) – **85%** against a threshold of 90% -(40 officers are out of date from 268)

Officer Safety Training compliance has increased this month from 83.6% to 88.2% against a 90% threshold. (2.1% off target)

There are 118 officers that are not in date with their Officer Safety Training.

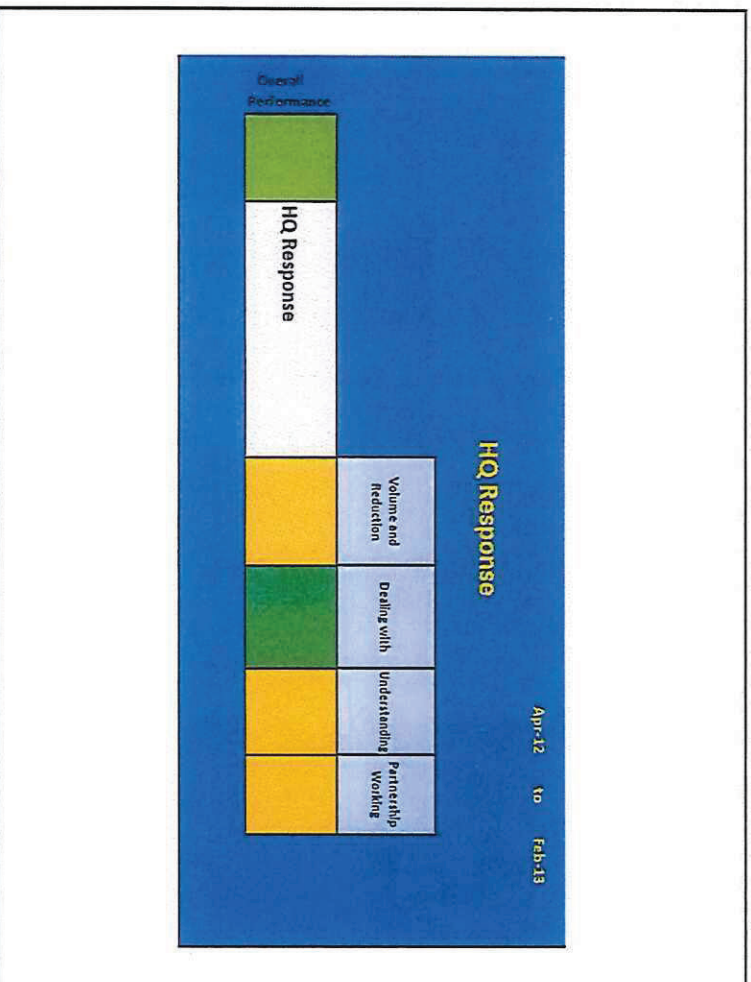
With the implementation of the 'deferred' button this figure will increase compliance levels. This should be completed in readiness for March's figures.

Work around the OST compliance is still ongoing between myself, Glynn and HR.

*\*\*The 118 officers is quoting the worst case scenario\*\**

- Driving Standard (response hubs) – 85 % against a threshold of 90%. 40 officers are out of date.

**HQ Response  
February 2013**



### Summary for February 2013

The HQ Response scorecard is showing as good overall performance YTD (based on 11 months of performance data).

#### Volume and Reduction

- There has been no opportunity to influence the amber status of the Volume and Reduction domain as the indicators contained within this domain are all quarterly measures and will not be reported on again until April 2013. For ease of reference, within the Volume and Reduction the two indicators that are showing cause for concern and negatively effecting the overall performance of this domain are 'Total KSI on priority routes' and 'Slight Injuries'.

#### Dealing with

- No change to the strong YTD performance in this domain.

#### Understanding

- This domain remains amber again this month, negatively influenced by the under performing 'No. of dog deployments' indicator.

#### Partnership Working

- Whilst this domain is still performing well YTD, its status has changed from a green to amber due to the lower number of RPU Proactive days carried out over the last two months.



HQ Response		
Volume and Reduction	Dealing With	
People killed and seriously injured (all roads)	No. of counter terrorism checks undertaken	
Children killed and seriously injured (all roads)	No. of Section 165 vehicle seizures	
Total killed and seriously injured priority routes		
Slight injuries		
Partnership Working	Understanding	
No. of RPU proactive operational days	No. of dog arrests	
Year 9/10 pupils attended a FAKE presentation	No. of dangerous dog assessments	
	Dog non-availability	

### Volume and Reduction

- **People KSI** – Quarterly measure, next reporting will be April 2013 exception report.
- **Children KSI** – Quarterly measure, next reporting will be April 2013.
- **Total KSI on priority routes** – Quarterly measure, next reporting will be April 2013.
- **Slight Injuries** – Quarterly measure, next reporting will be April 2013.

### Partnership Working

- **No. Of RPU Proactive days** – Only 5 RPU proactive operational days in February 2013. This is below the monthly threshold, however YTD this indicator continues to perform well at 8.2% over threshold with 119 RPU proactive days YTD against a YTD threshold of 110.
- **No. Of Year 9/10 pupils attended a FAKE presentation** – Data not yet updated for February 2013.

### Dealing With

- **No. Of Counter Terrorism Checks undertaken** – There were 54 checks carried out in February 2013 which is below the monthly threshold of 69 checks. However, YTD this indicator is performing at 116% above threshold with 1641 checks undertaken against a YTD threshold of 759. Despite the strong performance, analysis shows a number of sites which have not been checked the required number of times this month. This is discussed in the report that follows.
- **No. Of Section 165 Vehicle Seizures** – In February 2013 there were 74 vehicles seized under Section 165. This continues the strong performance reported YTD. YTD there have now been 745 Section 165 vehicle seizures, which is 35.5% above the TYD threshold of 550 seizures.

HQ Response	
Volume and Reduction	Dealing With
People Killed and seriously Injured (all roads)	No. of counter terrorism checks undertaken
Children Killed and seriously Injured (all roads)	No. of Section 165 Vehicle seizures
Total Killed and seriously Injured priority routes	
Slight Injuries	
<b>Partnership Working</b>	<b>Understanding</b>
No. of RPU proactive operational days	No. of dog arrests
Year 9/10 pupils attended a FAKÉ presentation	No. of dangerous dog assessments
	No. of dog deployments
	Dog non-availability

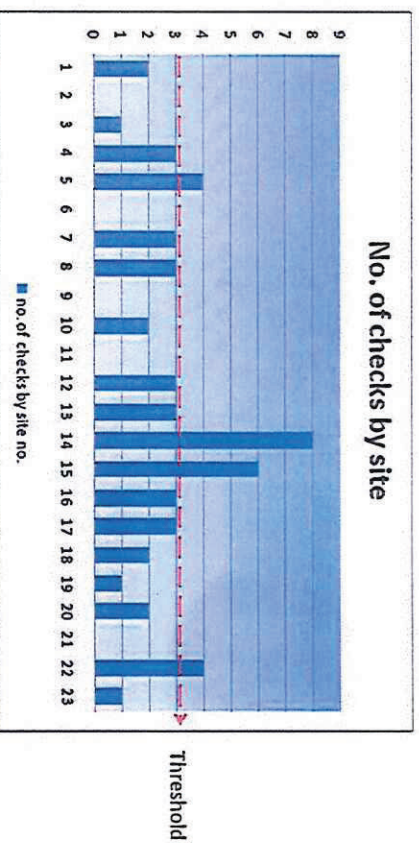
**Understanding**

- **No. Of Dog Arrests** – Data on dog arrests in February 2013, has not yet been received.
- **No. Of Dog Assessments completed** – Data on the number of Dog Assessments carried out in February 2013 has not yet been received.
- **No. Of Dog Deployments** – In February 2013 there were 120 dog deployments, continuing the run of under threshold figures reported each month so far this YTD. This indicator is performing significantly under threshold with 1180 deployments YTD against a YTD threshold of 1727 (31.7% under threshold).
- **Dog Non- Availability** – The dog non availability tag was used 3 times in February 2013, making a total of 34 uses YTD.



## Strong Performance – Op Lightning Checks

### Op Lightning Checks – 116% above threshold



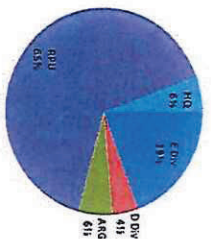
#### Op Lightning checks

- There were only 54 Op Lightning checks recorded on the Tasker for February 2013. This is below threshold (69) for the month, however TD this indicator is performing at 116% above threshold, with 1641 checks against a YTD threshold of 759.
- Looking at the Tasker logs, of the 54 checks undertaken there was 'no further action' or 'All In order' recorded for every single check undertaken.
- Once again there are a number of individual sites which have not been checked the required number of times. Sites no. 1,2,3,6,9,10,11,18,19,20,21,23 were checked less than 3 times in February. Indeed Sites no. 2,6,9,11 and 21 were not checked at all.
- Due to the concerns raised in previous reports over the quantity and quality of the checks undertaken this area is now being reviewed. A paper has been produced which, subject to authorisation, will see the sites graded according to their importance (with Category A being the most important). The number of checks required will then be assessed on risk basis according to the category assigned. The type of check will also be risk assessed, ranging from a full check for the most at risk to a drive by check. This change will ensure that those sites most important receive regular and thorough checks rather than the current process of all sites requiring 3 checks per month (with no specification of what these checks must entail). It is hoped that this change will commence in time for the new reporting year in April 2013.

## Strong Performance – Section 165 Vehicle Seizures

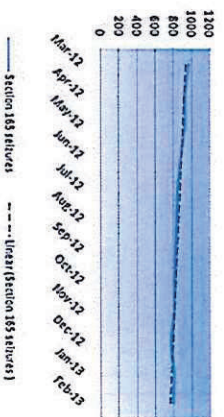
**745 vehicles seized for no license or no insurance this YTD.**

Seizures in Feb 2013 by Dept:



Recovery Operator	No. of Recoveries In Feb 13
ASHLEY WOOD RECOVERY (SALISBURY)	18
D & C Fry (CHIPPENHAM)	27
GREENMEADOW COMMERCIAL SERVICES LTD (SWINDON)	24
WHATLEY & CO (PEWSEY) LTD	5
<b>Total</b>	<b>74</b>

Section 165 Vehicle Seizures - Rolling 12 months



**On average 68 vehicles have been seized per month this YTD.**

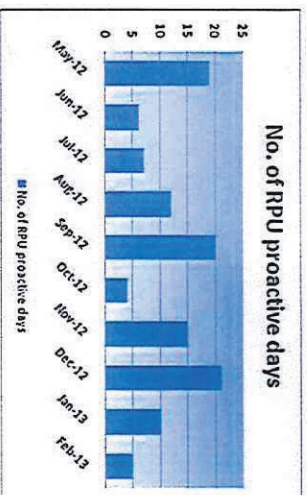
### Section 165 Vehicle Seizures

- In February 2013 there were 74 Section 165 Vehicle Seizures, this brings the YTD total to 745 vehicle seizures. The average number of vehicles seized per month this YTD is 68. With the monthly threshold set at 50 seizures per month, this indicator is performing at 35.5% above threshold YTD (a further increase on the distance from threshold reported on last month).
- Of the seizures in February 2013, RPU made 47 seizures or 65% of the seizures (slightly higher than in the previous month). A breakdown of seizures made by Dept is shown in the pie graph above. YTD RPU have made some 527 seizures (or 71% of the seizures YTD).
- Despite the continuing over threshold figures, the numbers on a rolling 12 month basis have continued to decrease over this reporting year as shown on the line graph above.
- In terms of the Recovery Operator (Contractor), D&C Fry recovered 36% of the vehicles in February, closely followed by Greenmeadow Commercial who recovered 32% (or 24 vehicles) seizes for no license or no insurance in February 2013.



## Good Performance - RPU Operational Days

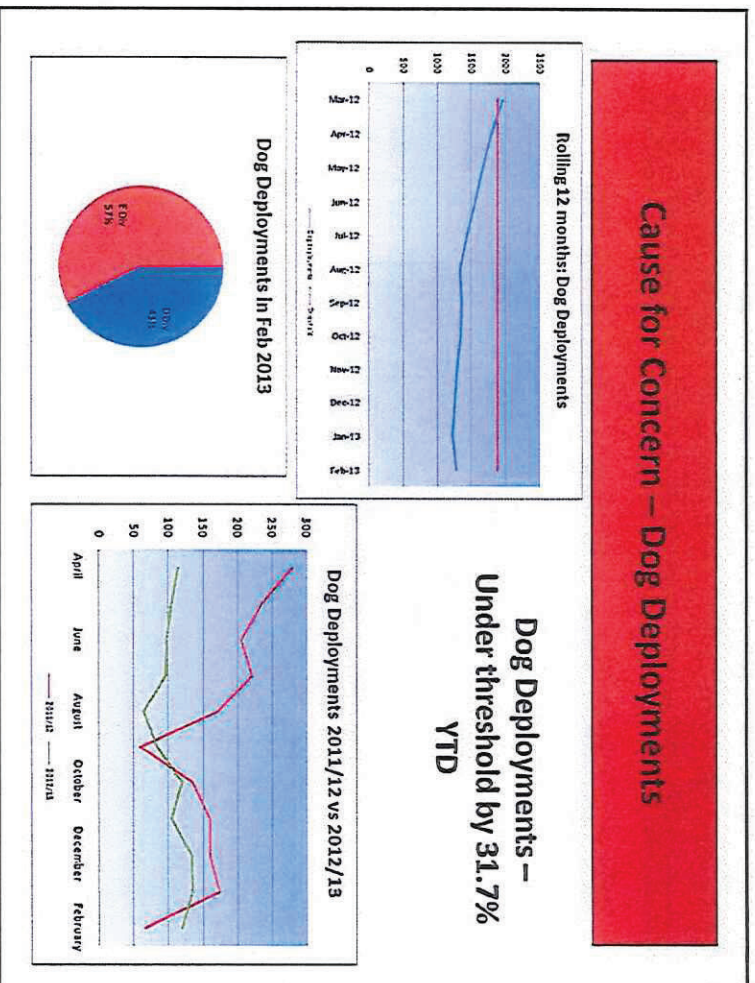
RPU Operational Days -- 1.19 Days completed this YTD



### RPU Operational Days

- YTD this indicator is performing 8.2% above threshold, with a total of 1.19 RPU operational days completed this YTD against a threshold of 1.10.
- The number of RPU operational days in February 2013 was below threshold (5 days against a threshold of 10 days per month). However in addition to these 5 operational days, RPU officers also had a week of VIP training (involving 7 staff) and a week of TPAC upgrade training (during which time 28 officers, i.e. the whole Department, were trained).
- Of the RPU operational days carried out in February, 1 was an Op Mermaid which resulted in the Identification of numerous offences and tickets being issued. The other 4 were ANPR operations in various areas which resulted in over 100 fixed penalty notices being issued and numerous others offences detected. And, in addition to these outcomes, in February RPU Officers Issued £9,860 worth of graduated Fixed Penalty notices to commercial vehicles.

## Cause for Concern – Dog Deployments



### Dog Deployments

- In February 2013 the dogs were deployed 120 times (against a threshold of 157 monthly deployments). There have been 1180 deployments YTD. The YTD threshold is 1727 (which makes this indicator 31.7% under threshold currently). Despite being well below threshold the direction of travel this month is positive, last month the indicator was 32.5% below threshold. This improving picture is shown on the rolling 12 months chart above,
- The pattern of deployment in 2011/12 and 2012/13 follows a very similar pattern, starts high in April, drops to the lowest numbers in August and September before starting to increase again towards the end of the year and then dropping in February.
- In February 2013, 57% of the dog deployments were in E division. On average over the 11 reporting months of this year, E division have accounted for 56% of all dog deployments. Dog deployments in D Division have reduced at a far greater level than in E Division when comparing the figures YTD from 2011/12 with 2012/13. In D division where there has been significantly less general purpose dog deployments this year compared to last (in E division the decrease has been less marked compared to the deployments of the general purpose dogs last YTD). In contrast, E division's deployment of the dual passive/proactive drugs search dogs has nearly doubled this YTD compared to the same period 2011/12.
- It is important to note that currently 5 out of the 13 Dog Handlers are 'off line' due to training and other commitments. There are two new Dog Handlers due to start at the end of the month and it is anticipated that within 6 weeks 12 out of the 13 Officers should be operational again, at which point we should see the number of deployments increase.

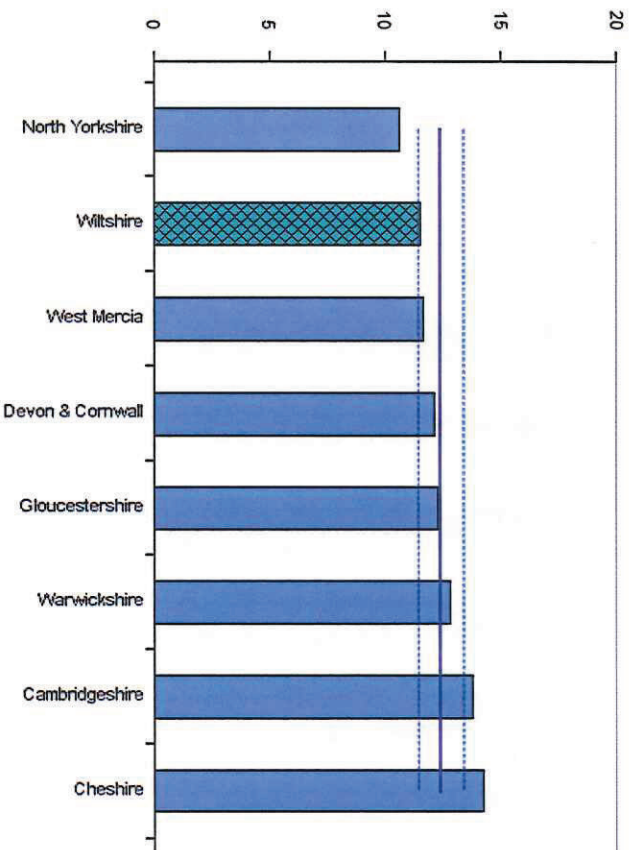








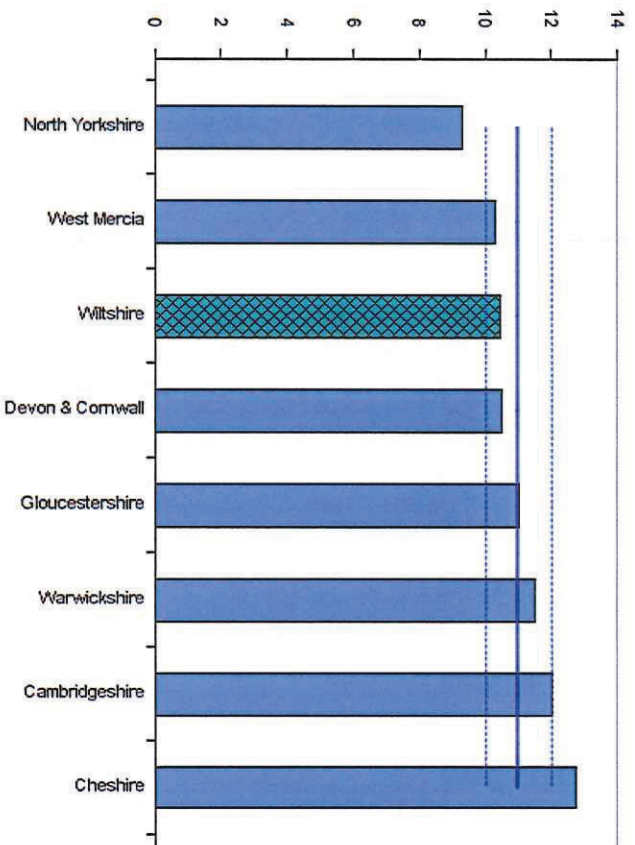
Quantia Barchart MSG - Crimes per 1000 Residents  
 Wiltshire  
 All Crime  
 01 Nov 2012 - 31 Jan 2013



Force	Crimes per 1000 Residents
North Yorkshire	10.653
Wiltshire	11.516
West Mercia	11.670
Devon & Cornwall	12.122
Gloucestershire	12.248
Warwickshire	12.809
Cambridgeshire	13.773
Cheshire	14.248
Wiltshire MSG Average	12.380

Source: Quantia 31/01/2013

iQuanta Barchart MSG - Crimes per 1000 Residents  
 Wiltshire  
 Victim based  
 01 Nov 2012 - 31 Jan 2013

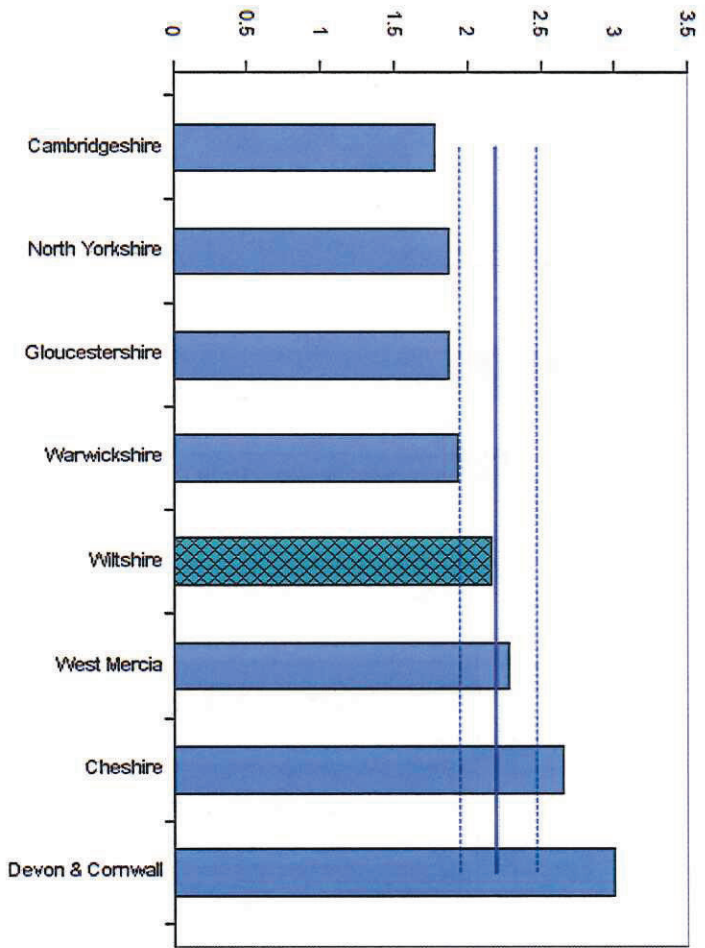


Force	Crimes per 1000 Residents
North Yorkshire	9.294
West Mercia	10.298
Wiltshire	10.456
Devon & Cornwall	10.516
Gloucestershire	11.025
Warwickshire	11.514
Cambridgeshire	12.022
Cheshire	12.767
Wiltshire MSG Average	10.986

Source: iQuanta 31/01/2013

Some discrepancies exist between the old iQuanta definition and the new HMIC Crime Tree definition of this crime category. For details go to Help > Crime and policing information > Aggregation of crimes > HMIC Crime Tree.

**iQuanta Barchart MSG - Crimes per 1000 Residents**  
**Wiltshire**  
 Violence against the person (HMIC)  
 01 Nov 2012 - 31 Jan 2013

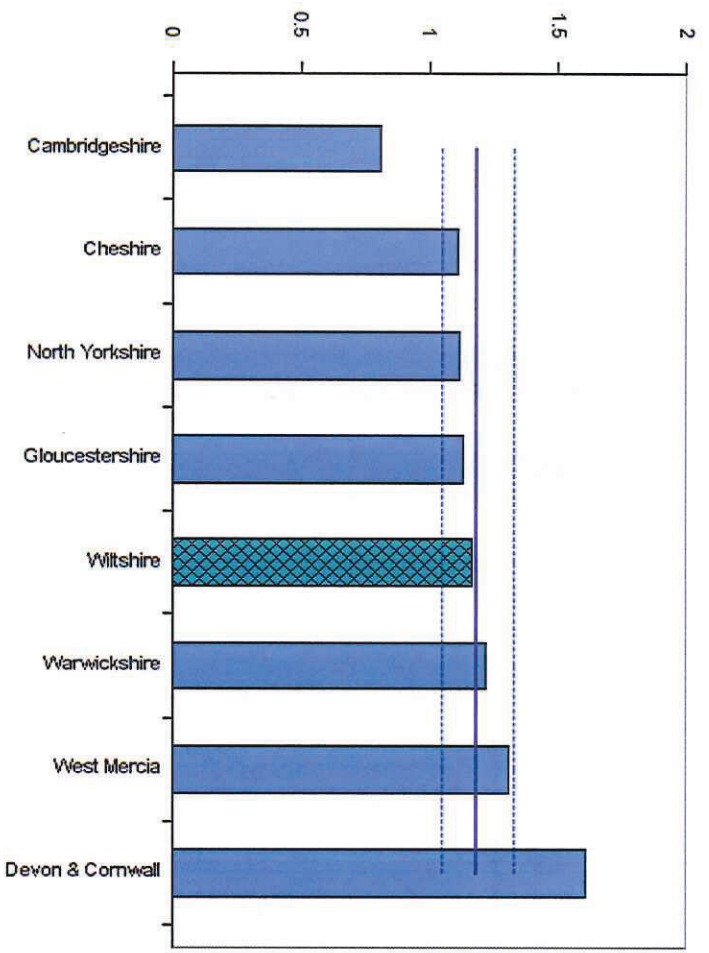


Force	Crimes per 1000 Residents
Cambridgeshire	1.777
North Yorkshire	1.874
Gloucestershire	1.877
Warwickshire	1.936
<b>Wiltshire</b>	<b>2.159</b>
West Mercia	2.273
Cheshire	2.651
Devon & Cornwall	2.996
<b>Wiltshire MSG Average</b>	<b>2.193</b>

Source: iQuanta 31/01/2013

Some discrepancies exist between the old iQuanta definition and the new HMIC Crime Tree definition of this crime category. For details go to Help > Crime and policing information > Aggregation of crimes > HMIC Crime Tree.

**iQuanta Barchart MSG - Crimes per 1000 Residents**  
**Wiltshire**  
**Violence with injury (HMIC)**  
**01 Nov 2012 - 31 Jan 2013**



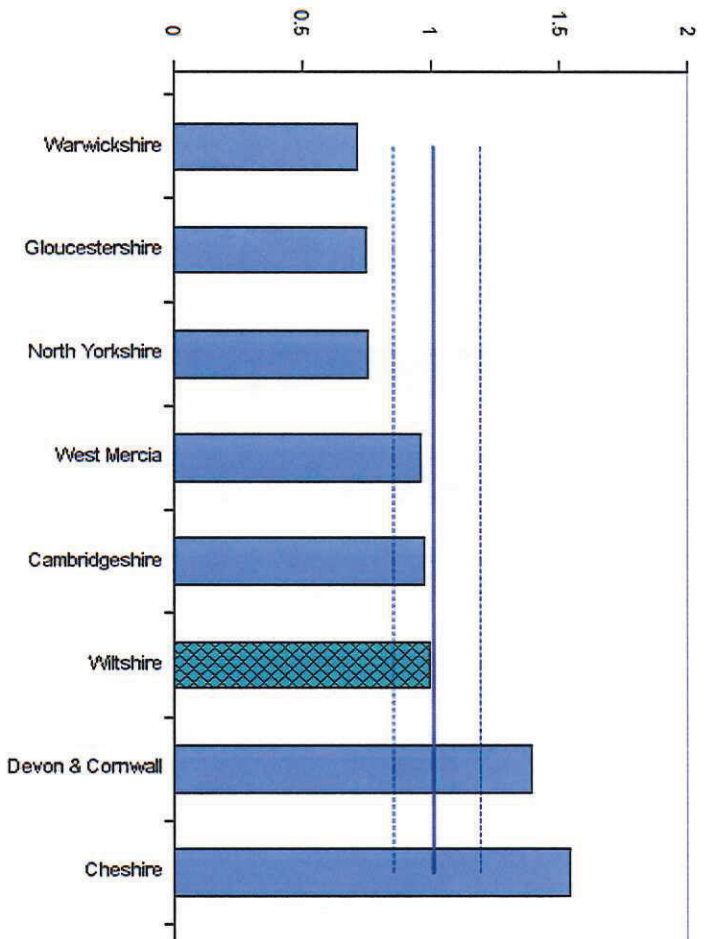
Force	Crimes per 1000 Residents
Cambridgeshire	0.807
Cheshire	1.109
North Yorkshire	1.118
Gloucestershire	1.128
<b>Wiltshire</b>	<b>1.183</b>
Warwickshire	1.167
West Mercia	1.220
Devon & Cornwall	1.311
<b>Wiltshire MSG Average</b>	<b>1.183</b>

Source: iQuanta 31/01/2013



Some discrepancies exist between the old iQuanta definition and the new HMIC Crime Tree definition of this crime category. For details go to Help > Crime and policing information > Aggregation of crimes > HMIC Crime Tree.

**iQuanta Barchart MSG - Crimes per 1000 Residents**  
**Wiltshire**  
**Violence without injury (HMIC)**  
 01 Nov 2012 - 31 Jan 2013

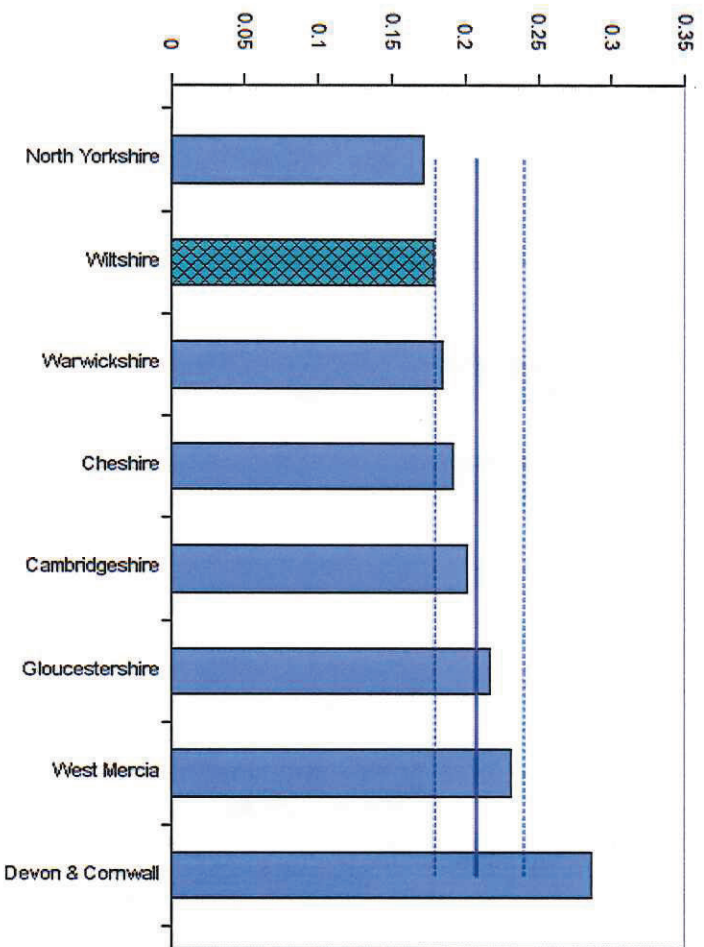


Force	Crimes per 1000 Residents
Warwickshire	0.715
Gloucestershire	0.749
North Yorkshire	0.756
West Mercia	0.962
Cambridgeshire	0.971
Wiltshire	0.993
Devon & Cornwall	1.390
Cheshire	1.542
<b>Wiltshire MSG Average</b>	<b>1.010</b>

Source: iQuanta 31/01/2013

Some discrepancies exist between the old iQuanta definition and the new HMIC Crime Tree definition of this crime category. For details go to Help > Crime and policing information > Aggregation of crimes > HMIC Crime Tree.

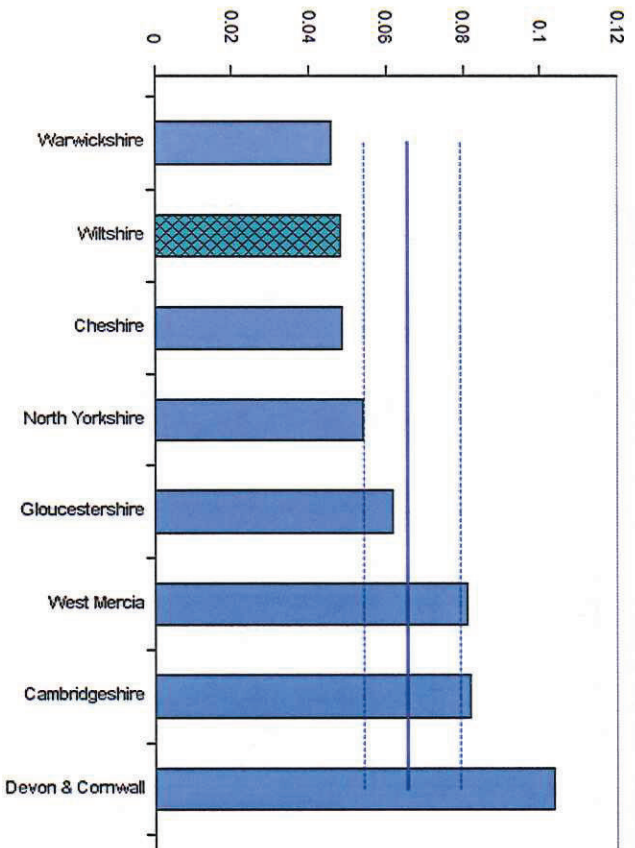
**iQuanta Barchart MSG - Crimes per 1000 Residents**  
**Wiltshire**  
**Sexual offences (HMIC)**  
 01 Nov 2012 - 31 Jan 2013



Force	Crimes per 1000 Residents
North Yorkshire	0.171
Wiltshire	0.178
Warwickshire	0.185
Cheshire	0.192
Cambridgeshire	0.202
Gloucestershire	0.217
West Mercia	0.232
Devon & Cornwall	0.286
<b>Wiltshire MSG Average</b>	<b>0.208</b>

Source: iQuanta 31/01/2013

Quanta Barchart MSG - Crimes per 1000 Residents  
 Wiltshire  
 Rape  
 01 Nov 2012 - 31 Jan 2013



Force	Crimes per 1000 Residents
Warwickshire	0.046
Wiltshire	0.048
Cheshire	0.049
North Yorkshire	0.054
Gloucestershire	0.062
West Mercia	0.081
Cambridgeshire	0.082
Devon & Cornwall	0.104
Wiltshire MSG Average	0.066

Source: Quanta 31/01/2013

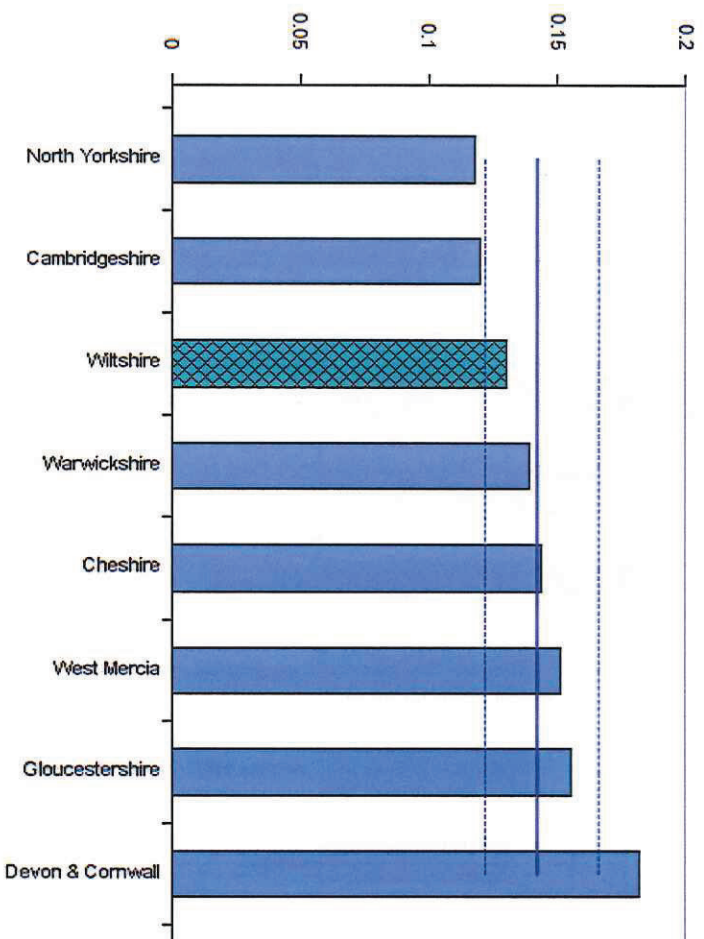
Some discrepancies exist between the old iQuanta definition and the new HMIC Crime Tree definition of this crime category. For details go to Help > Crime and policing information > Aggregation of crimes > HMIC Crime Tree.

**iQuanta Barchart MSG - Crimes per 1000 Residents**

Wiltshire

Sexual offences (excl. Rape)

01 Nov 2012 - 31 Jan 2013

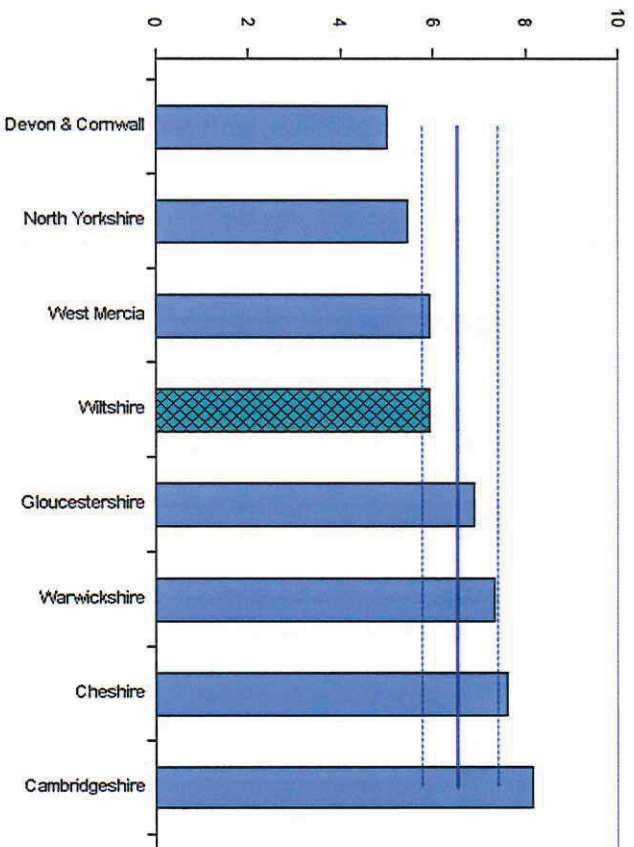


Force	Crimes per 1000 Residents
North Yorkshire	0.118
Cambridgeshire	0.120
Wiltshire	0.130
Warwickshire	0.139
Cheshire	0.144
West Mercia	0.151
Gloucestershire	0.155
Devon & Cornwall	0.182
<b>Wiltshire MSG Average</b>	<b>0.142</b>

Source: iQuanta 31/01/2013



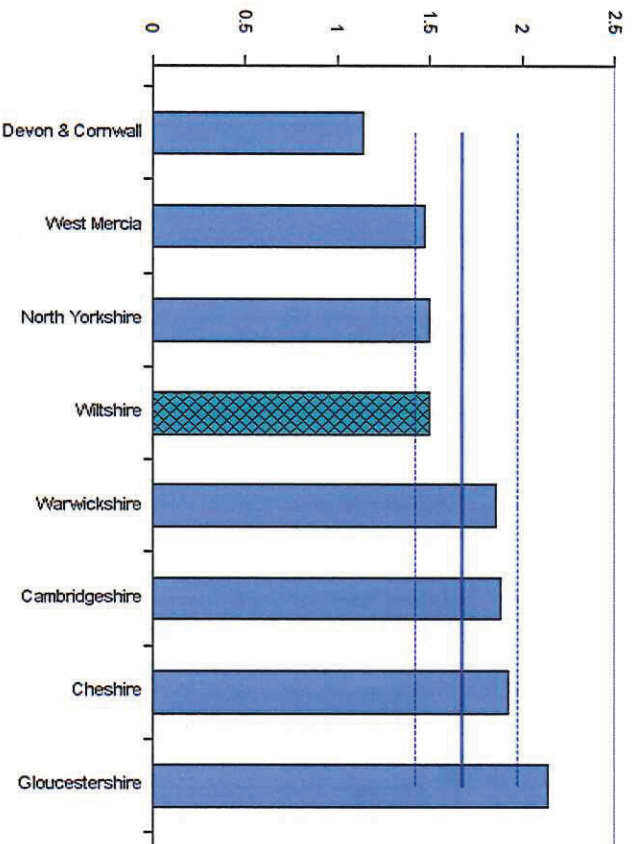
Quanta Barchart MSG - Crimes per 1000 Residents  
 Wiltshire  
 Stealing  
 01 Nov 2012 - 31 Jan 2013



Force	Crimes per 1000 Residents
Devon & Cornwall	5.017
North Yorkshire	5.434
West Mercia	5.921
Wiltshire	5.938
Gloucestershire	6.896
Warwickshire	7.346
Cheshire	7.620
Cambridgeshire	8.142
<b>Wiltshire MSG Average</b>	<b>6.539</b>

Source: Quanta 31/01/2013

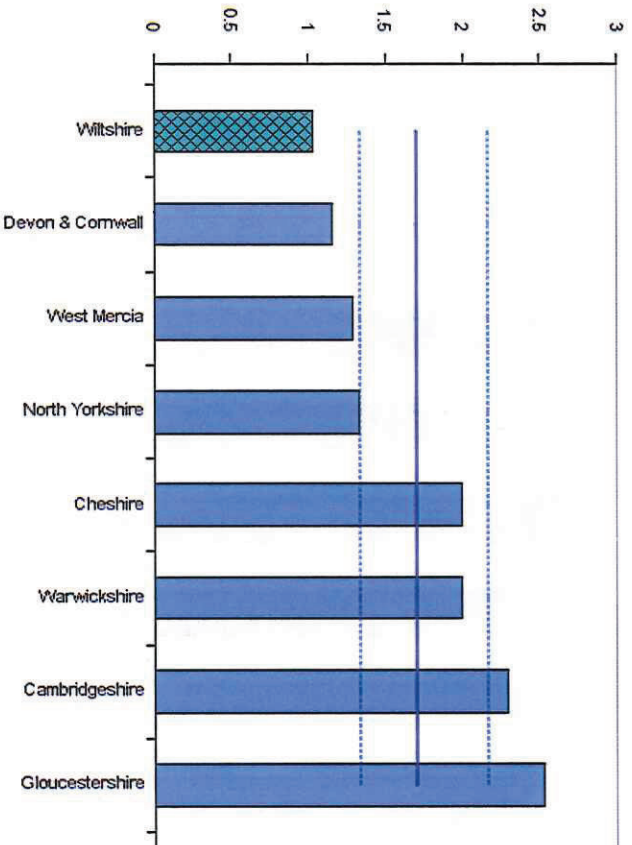
IQuanta Barchart MSG - Crimes per 1000 Residents  
 Wiltshire  
 Burglary  
 01 Nov 2012 - 31 Jan 2013



Force	Crimes per 1000 Residents
Devon & Cornwall	1.137
West Mercia	1.474
North Yorkshire	1.497
Wiltshire	1.498
Warwickshire	1.859
Cambridgeshire	1.885
Cheshire	1.930
Gloucestershire	2.139
Wiltshire MSG Average	1.677

Source: IQuanta 31/01/2013

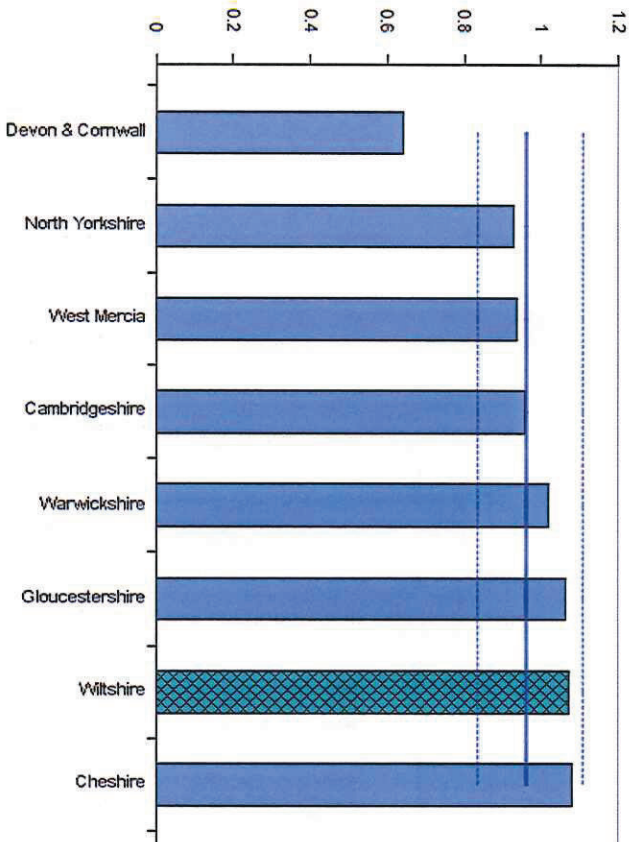
Quantia Barchart MSG - Crimes per 1000 Households  
 Wiltshire  
 Domestic burglary  
 01 Nov 2012 - 31 Jan 2013



Force	Crimes per 1000 Households
Wiltshire	1,026
Devon & Cornwall	1,149
West Mercia	1,281
North Yorkshire	1,332
Cheshire	1,989
Warwickshire	1,991
Cambridgeshire	2,297
Gloucestershire	2,525
Wiltshire MSG Average	1,699

Source: Quantia 31/01/2013

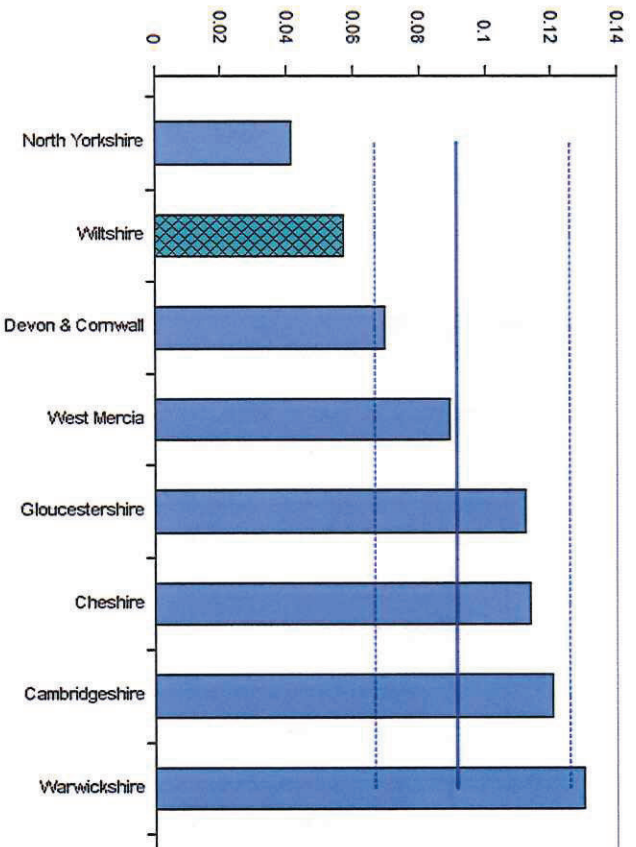
Quantia Barchart MSG - Crimes per 1000 Residents  
 Wiltshire  
 Non domestic burglary  
 01 Nov 2012 - 31 Jan 2013



Force	Crimes per 1000 Residents
Devon & Cornwall	0.640
North Yorkshire	0.930
West Mercia	0.935
Cambridgeshire	0.959
Warwickshire	1.017
Gloucestershire	1.065
Wiltshire	1.075
Cheshire	1.080
<b>Wiltshire MSG Average</b>	<b>0.963</b>

Source: Quantia 31/01/2013

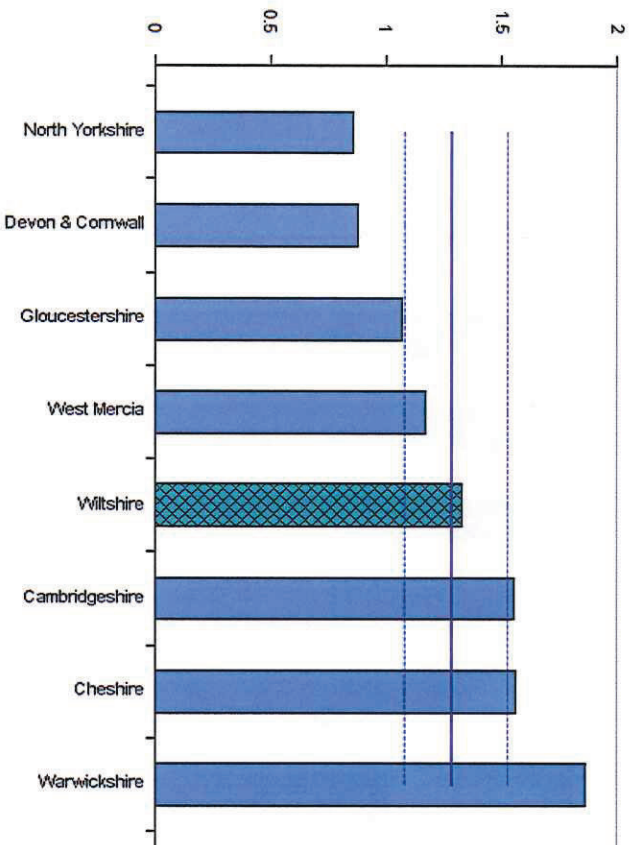




Force	Crimes per 1000 Residents
North Yorkshire	0.041
Wiltshire	0.057
Devon & Cornwall	0.069
West Mercia	0.089
Gloucestershire	0.112
Cheshire	0.114
Cambridgeshire	0.120
Warwickshire	0.130
Wiltshire MSG Average	0.092

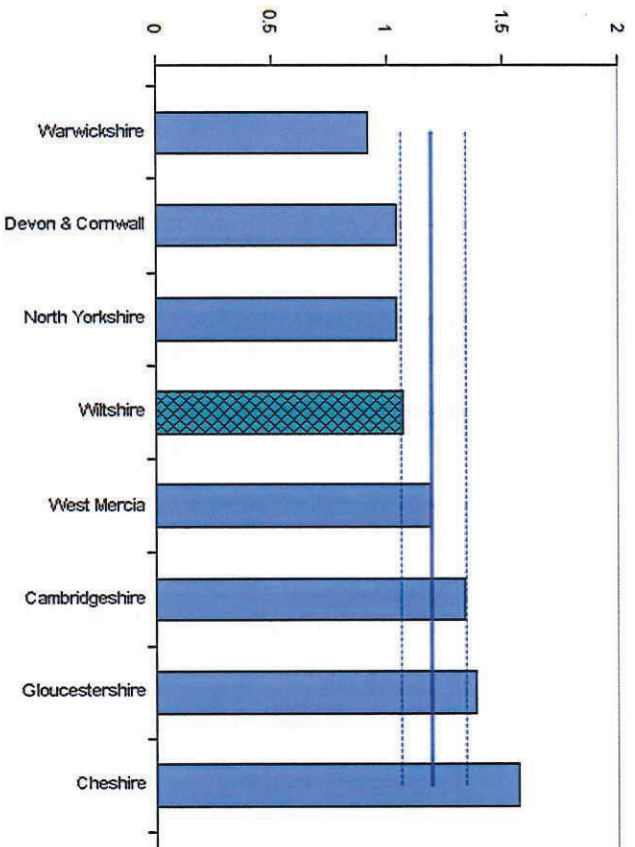
Source: Quanta 31/01/2013

Quantia Barchart MSG - Crimes per 1000 Residents  
 Wiltshire  
 Vehicle crime  
 01 Nov 2012 - 31 Jan 2013



Force	Crimes per 1000 Residents
North Yorkshire	0.857
Devon & Cornwall	0.881
Gloucestershire	1.068
West Mercia	1.170
Wiltshire	1.329
Cambridgeshire	1.556
Cheshire	1.564
Warwickshire	1.863
Wiltshire MSG Average	1.286

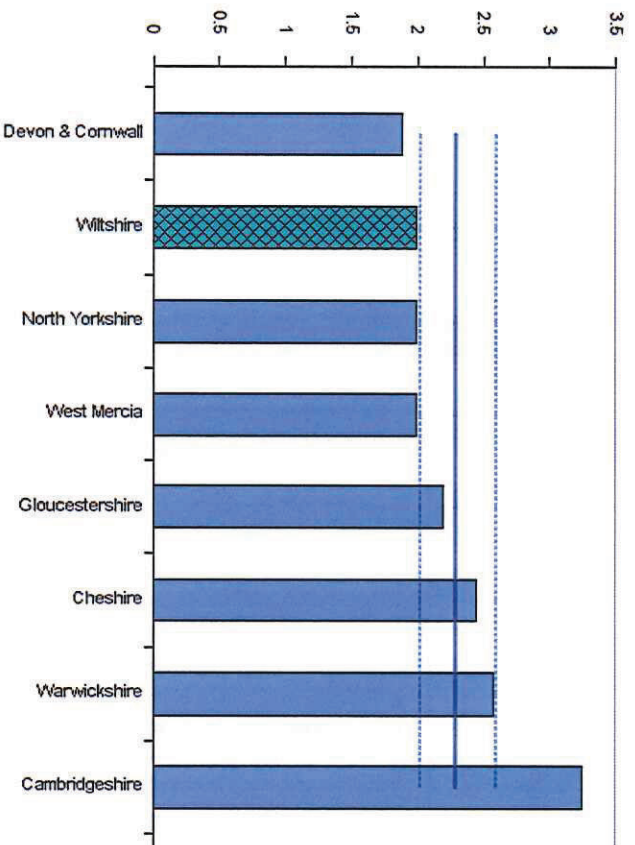
Source: iQuantia 31/01/2013



Force	Crimes per 1000 Residents
Warwickshire	0.920
Devon & Cornwall	1.042
North Yorkshire	1.045
Wiltshire	1.069
West Mercia	1.193
Cambridgeshire	1.334
Gloucestershire	1.381
Cheshire	1.566
Wiltshire MSG Average	1.194

Source: iQuanta 31/01/2013

Quantia Barchart MSG - Crimes per 1000 Residents  
 Wiltshire  
 Other stealing  
 01 Nov 2012 - 31 Jan 2013

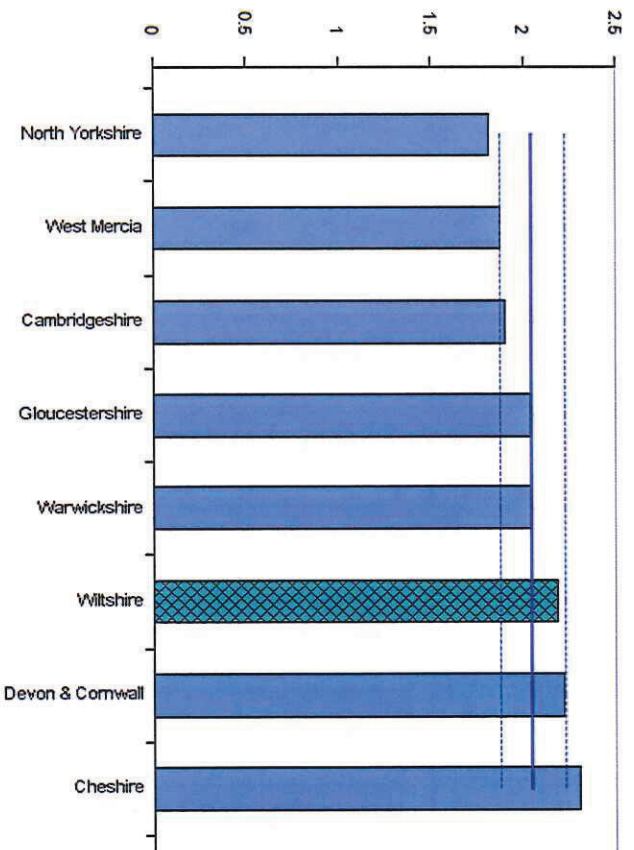


Force	Crimes per 1000 Residents
Devon & Cornwall	1.888
Wiltshire	1.985
North Yorkshire	1.994
West Mercia	1.996
Gloucestershire	2.196
Cheshire	2.447
Warwickshire	2.574
Cambridgeshire	3.248
Wiltshire MSG Average	2.291

Source: Quantia 31/01/2013



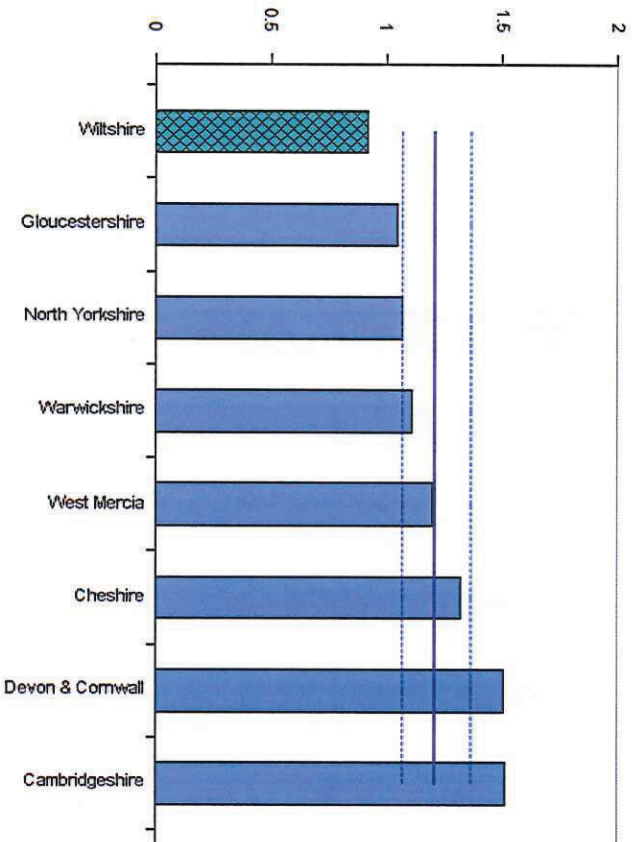
iQuanta Barchart MSG - Crimes per 1000 Residents  
 Wiltshire  
 Criminal damage & arson  
 01 Nov 2012 - 31 Jan 2013



Force	Crimes per 1000 Residents
North Yorkshire	1.815
West Mercia	1.872
Cambridgeshire	1.900
Gloucestershire	2.034
Warwickshire	2.047
Wiltshire	2.180
Devon & Cornwall	2.217
Cheshire	2.303
Wiltshire MSG Average	2.046

Source: iQuanta 31/01/2013

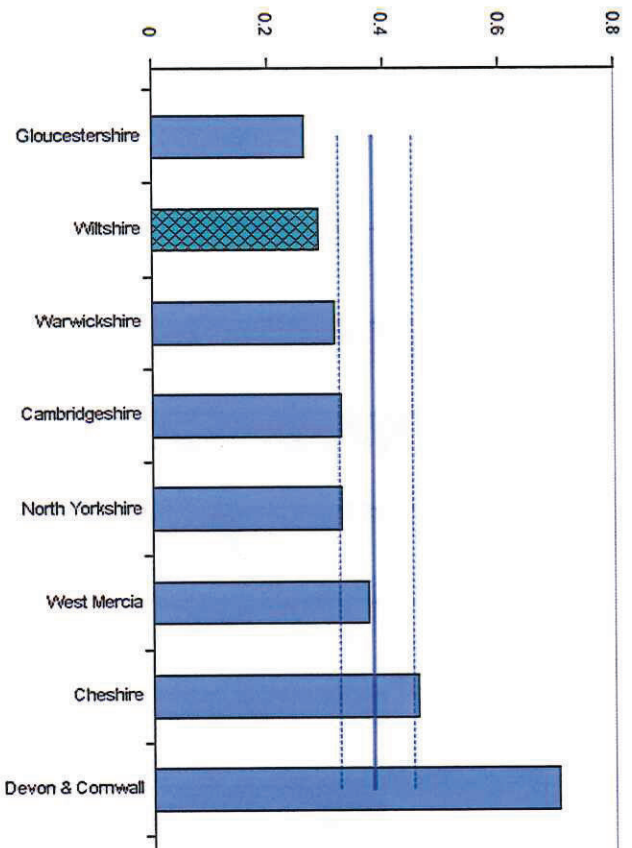
Quantia Barchart MSG - Crimes per 1000 Residents  
 Wiltshire  
 Non victim based  
 01 Nov 2012 - 31 Jan 2013



Force	Crimes per 1000 Residents
Wiltshire	0.921
Gloucestershire	1.046
North Yorkshire	1.089
Warwickshire	1.107
West Mercia	1.199
Cheshire	1.321
Devon & Cornwall	1.506
Cambridgeshire	1.516
Wiltshire MSG Average	1.211

Source: Quantia 31/01/2013

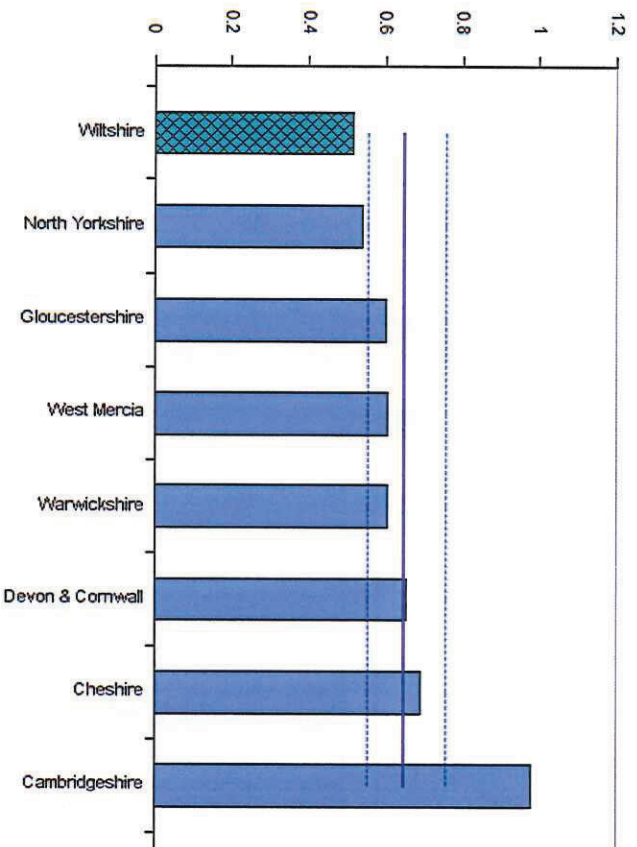
iQuanta Barchart MSG - Crimes per 1000 Residents  
 Wiltshire  
 Public disorder  
 01 Nov 2012 - 31 Jan 2013



Force	Crimes per 1000 Residents
Gloucestershire	0.262
Wiltshire	0.289
Warwickshire	0.315
Cambridgeshire	0.326
North Yorkshire	0.327
West Mercia	0.374
Cheshire	0.459
Devon & Cornwall	0.702
Wiltshire MSG Average	0.382

Source: iQuanta 31/01/2013

iQuanta Barchart MSG - Crimes per 1000 Residents  
 Wiltshire  
 Drug Offences  
 01 Nov 2012 - 31 Jan 2013

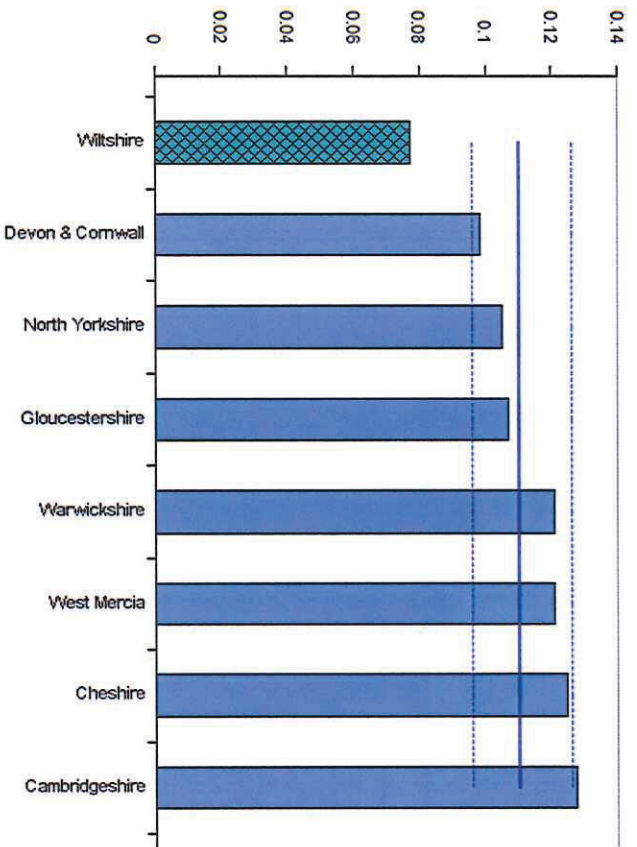


Force	Crimes per 1000 Residents
Wiltshire	0.515
North Yorkshire	0.538
Gloucestershire	0.602
West Mercia	0.604
Warwickshire	0.604
Devon & Cornwall	0.654
Cheshire	0.692
Cambridgeshire	0.979
Wiltshire MSG Average	0.648

Source: iQuanta 31/01/2013



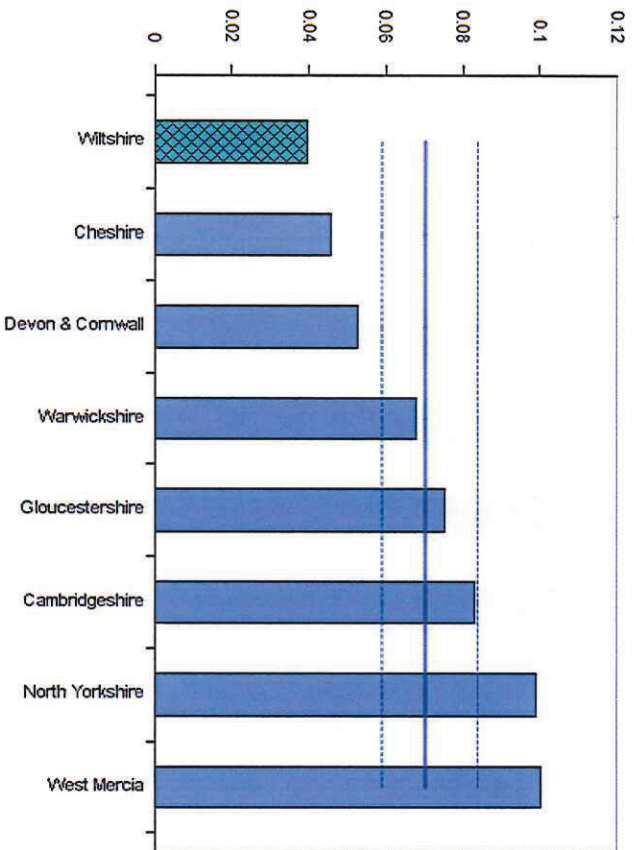
Quantia Barchart MSG - Crimes per 1000 Residents  
 Wiltshire  
 Crimes disrupted  
 01 Nov 2012 - 31 Jan 2013



Force	Crimes per 1000 Residents
Wiltshire	0.077
Devon & Cornwall	0.098
North Yorkshire	0.105
Gloucestershire	0.107
Warwickshire	0.121
West Mercia	0.121
Cheshire	0.124
Cambridgeshire	0.128
<b>Wiltshire MSG Average</b>	<b>0.110</b>

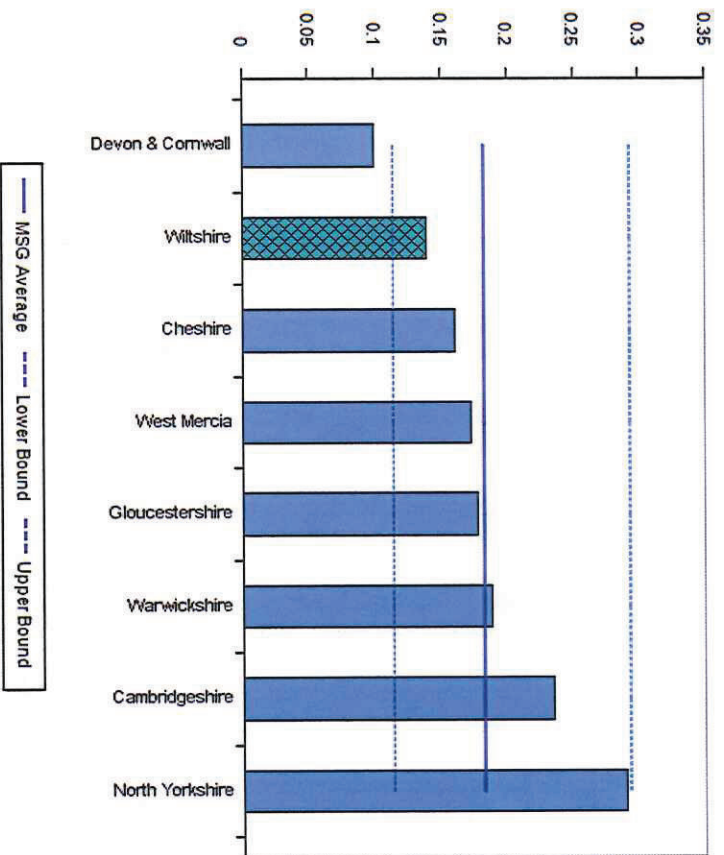
Source: Quantia 31/01/2013

iQuanta Barchart MSG - Crimes per 1000 Residents  
 Wiltshire  
 Other non victim based  
 01 Nov 2012 - 31 Jan 2013



Force	Crimes per 1000 Residents
Wiltshire	0.039
Cheshire	0.046
Devon & Cornwall	0.053
Warwickshire	0.068
Gloucestershire	0.075
Cambridgeshire	0.083
North Yorkshire	0.099
West Mercia	0.100
Wiltshire MSG Average	0.070

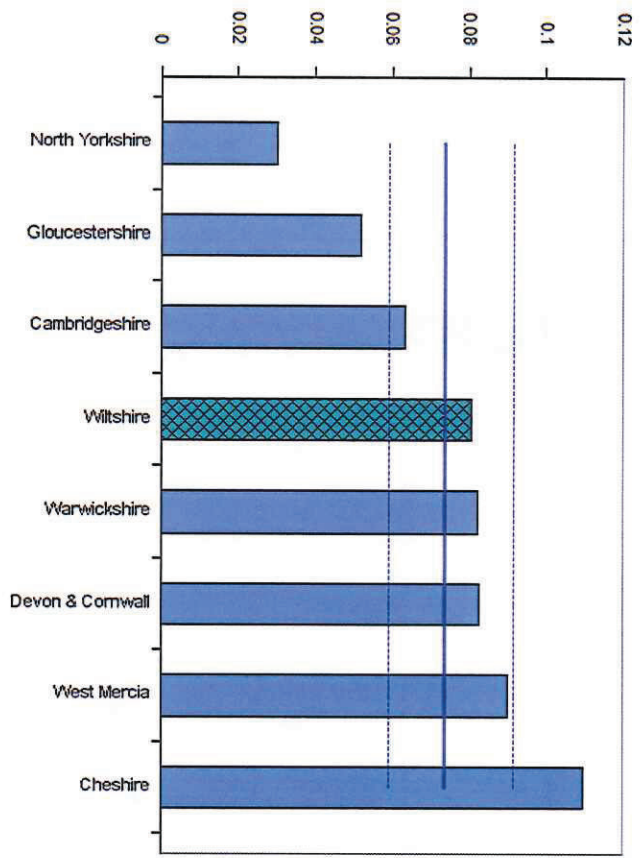
Source: iQuanta 31/01/2013



Force	Crimes per 1000 Residents
Devon & Cornwall	0.099
Wiltshire	0.139
Cheshire	0.160
West Mercia	0.172
Gloucestershire	0.177
Warwickshire	0.188
Cambridgeshire	0.236
North Yorkshire	0.290
Wiltshire MSG Average	0.183

Source: iQuanta 31/01/2013

Quantia Barchart MSG - Crimes per 1000 Residents  
 Wiltshire  
 Racially or Religiously Aggravated Offences  
 01 Nov 2012 - 31 Jan 2013

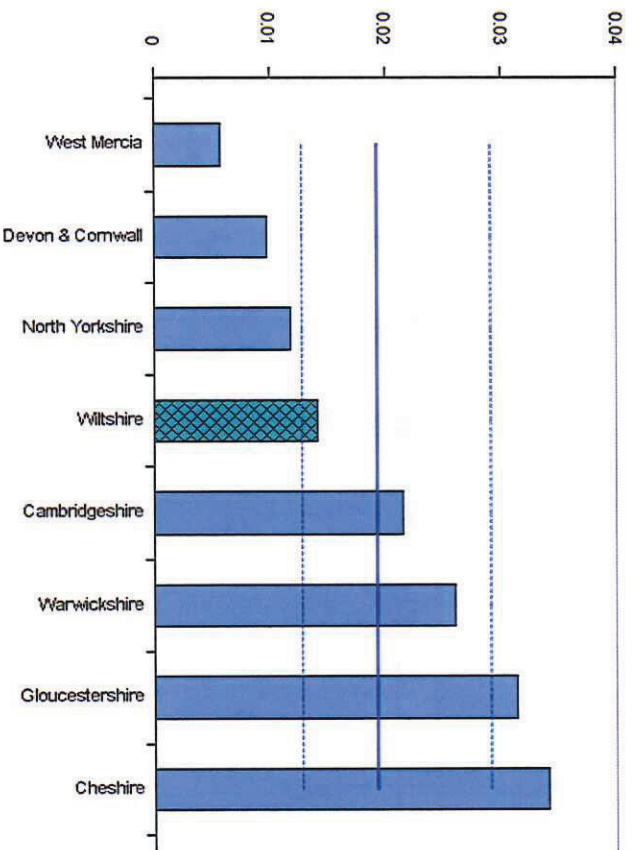


Force	Crimes per 1000 Residents
North Yorkshire	0.030
Gloucestershire	0.052
Cambridgeshire	0.063
Wiltshire	0.080
Warwickshire	0.082
Devon & Cornwall	0.083
West Mercia	0.090
Cheshire	0.110
Wiltshire MSG Average	0.074

Source: iQuantia 31/01/2013



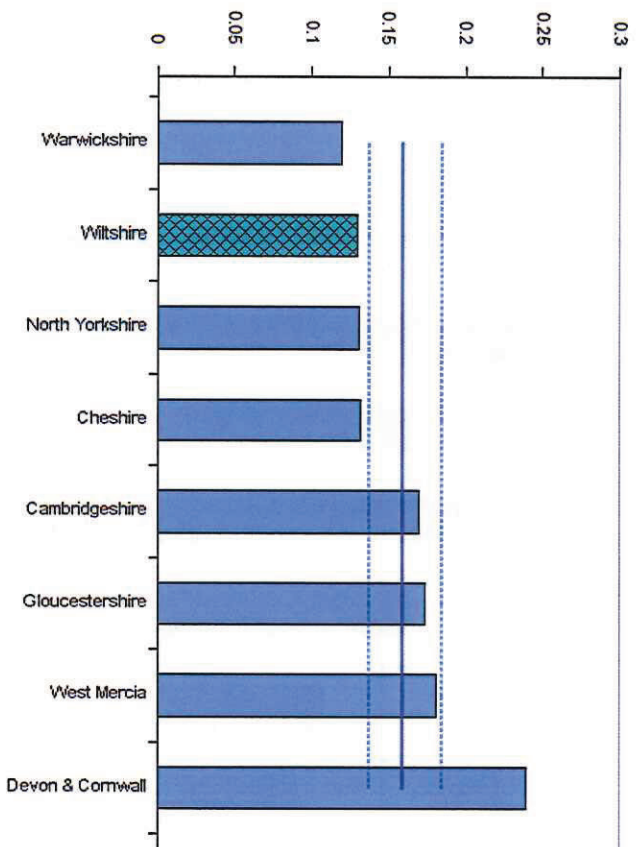
iQuanta Barchart MSG - Crimes per 1000 Households  
 Wiltshire  
 Distraction Burglary  
 01 Nov 2012 - 31 Jan 2013



Force	Crimes per 1000 Households
West Mercia	0.006
Devon & Cornwall	0.010
North Yorkshire	0.012
Wiltshire	0.014
Cambridgeshire	0.022
Warwickshire	0.026
Gloucestershire	0.031
Cheshire	0.034
Wiltshire MSG Average	0.019

Source: iQuanta 31/01/2013

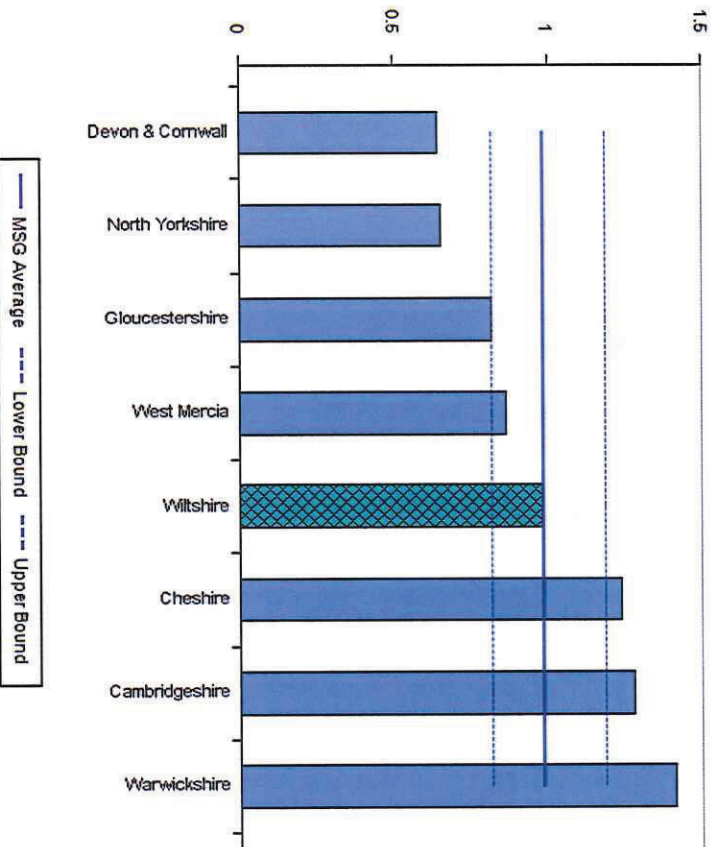
IQuanta Barchart MSG - Crimes per 1000 Residents  
 Wiltshire  
 Serious Sexual Offences  
 01 Nov 2012 - 31 Jan 2013



Force	Crimes per 1000 Residents
Warwickshire	0.119
Wiltshire	0.130
North Yorkshire	0.130
Cheshire	0.131
Cambridgeshire	0.170
Gloucestershire	0.174
West Mercia	0.181
Devon & Cornwall	0.239
Wiltshire MSG Average	0.159

Source: IQuanta 31/01/2013

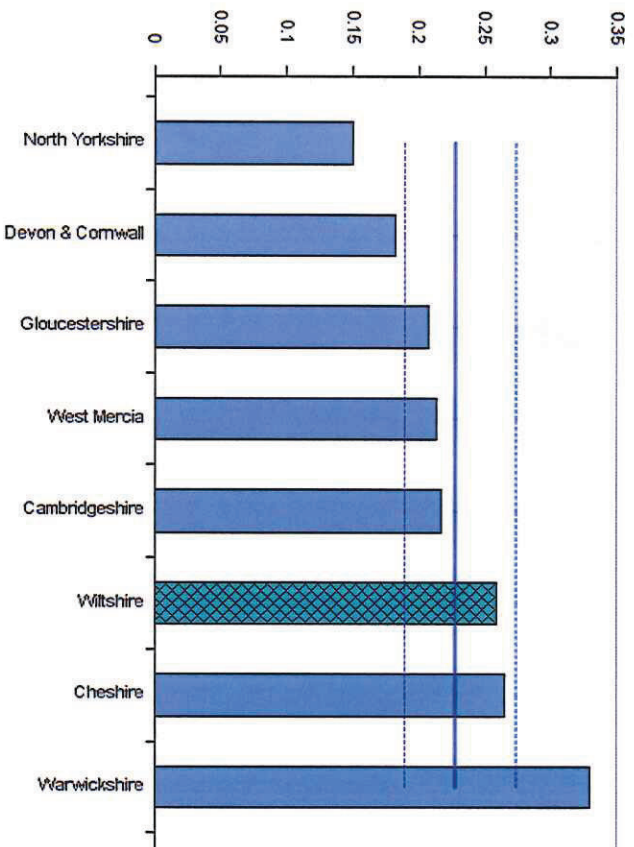
iQuanta Barchart MSG - Crimes per 1000 Residents  
 Wiltshire  
 Theft from a Vehicle  
 01 Nov 2012 - 31 Jan 2013



Force	Crimes per 1000 Residents
Devon & Cornwall	0.643
North Yorkshire	0.855
Gloucestershire	0.816
West Mercia	0.866
Wiltshire	0.979
Cheshire	1.240
Cambridgeshire	1.278
Warwickshire	1.411
Wiltshire MSG Average	0.986

Source: iQuanta 31/01/2013

IQuanta Barchart MSG - Crimes per 1000 Residents  
 Wiltshire  
 Theft or unauthorised taking of a vehicle  
 01 Nov 2012 - 31 Jan 2013

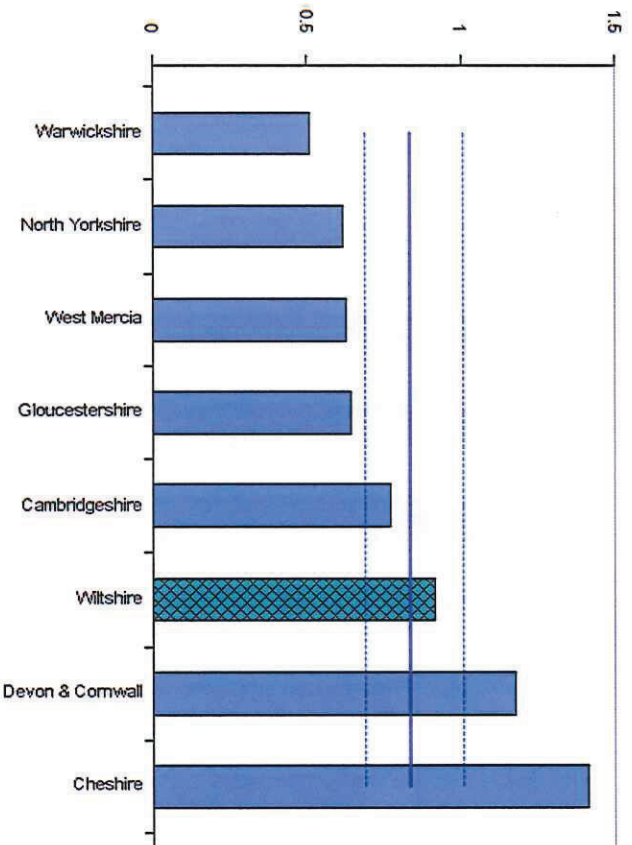


Force	Crimes per 1000 Residents
North Yorkshire	0.150
Devon & Cornwall	0.182
Gloucestershire	0.207
West Mercia	0.214
Cambridgeshire	0.217
Wiltshire	0.259
Cheshire	0.265
Warwickshire	0.329
Wiltshire MSG Average	0.228

Source: IQuanta 31/01/2013



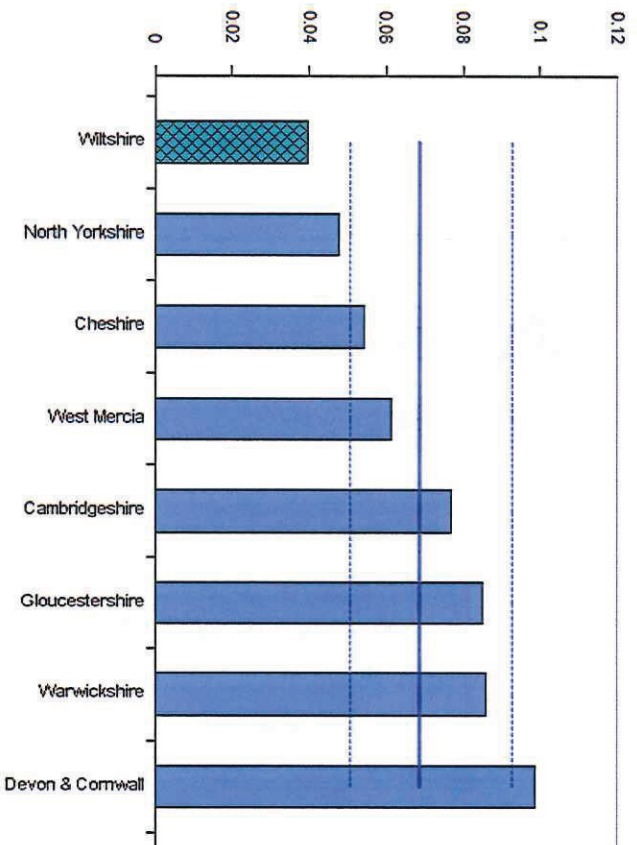
Quantia Barchart MSG - Crimes per 1000 Residents  
 Wiltshire  
 Assault without injury/ (inc on PC)  
 01 Nov 2012 - 31 Jan 2013



Force	Crimes per 1000 Residents
Warwickshire	0.509
North Yorkshire	0.620
West Mercia	0.630
Gloucestershire	0.642
Cambridgeshire	0.772
Wiltshire	0.917
Devon & Cornwall	1.178
Cheshire	1.413
<b>Wiltshire MSG Average</b>	<b>0.835</b>

Source: Quantia 31/01/2013

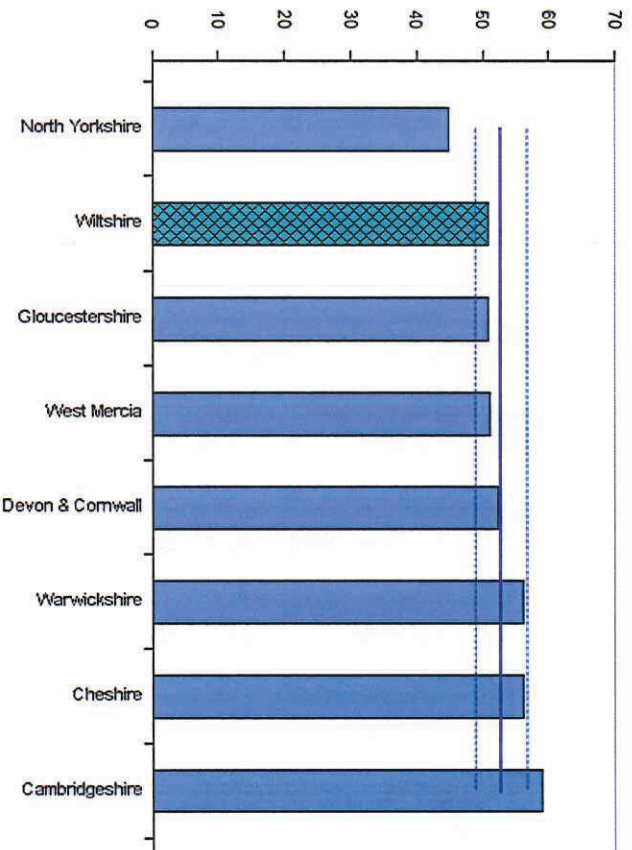
Quantia Barchart MSG - Crimes per 1000 Residents  
 Wiltshire  
 Most Serious Violence  
 01 Nov 2012 - 31 Jan 2013



Force	Crimes per 1000 Residents
Wiltshire	0.039
North Yorkshire	0.048
Cheshire	0.054
West Mercia	0.061
Cambridgeshire	0.077
Gloucestershire	0.085
Warwickshire	0.086
Devon & Cornwall	0.099
Wiltshire MSG Average	0.069

Source: Quantia 31/01/2013

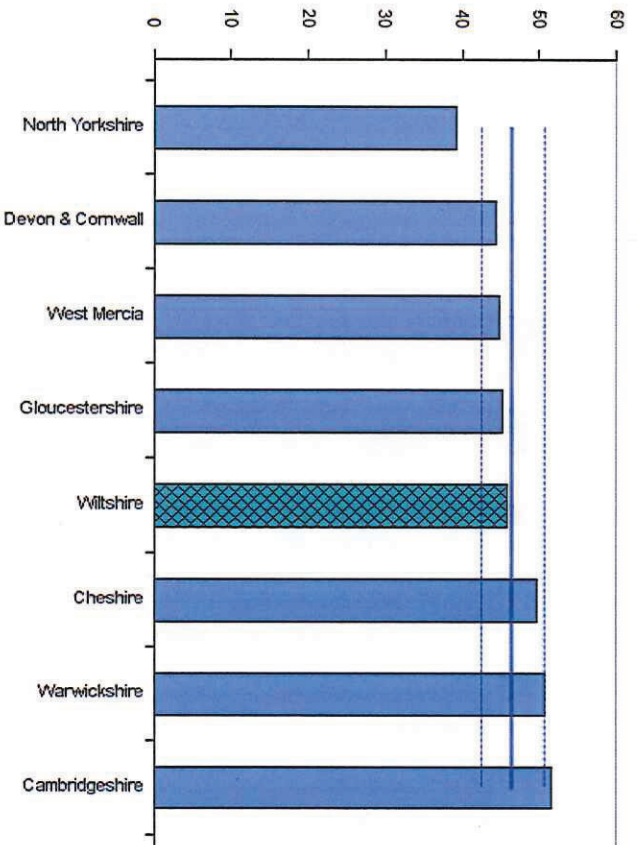
Quanta Barchart MSG - Crimes per 1000 Residents  
 Wiltshire  
 All Crime  
 01 Feb 2012 - 31 Jan 2013



Force	Crimes per 1000 Residents
North Yorkshire	44.883
Wiltshire	50.887
Gloucestershire	50.947
West Mercia	51.040
Devon & Cornwall	52.171
Warwickshire	56.123
Cheshire	56.135
Cambridgeshire	59.086
<b>Wiltshire MSG Average</b>	<b>52.659</b>

Source: IQuanta 31/01/2013

iQuanta Barchart MSG - Crimes per 1000 Residents  
 Wiltshire  
 Victim based  
 01 Feb 2012 - 31 Jan 2013



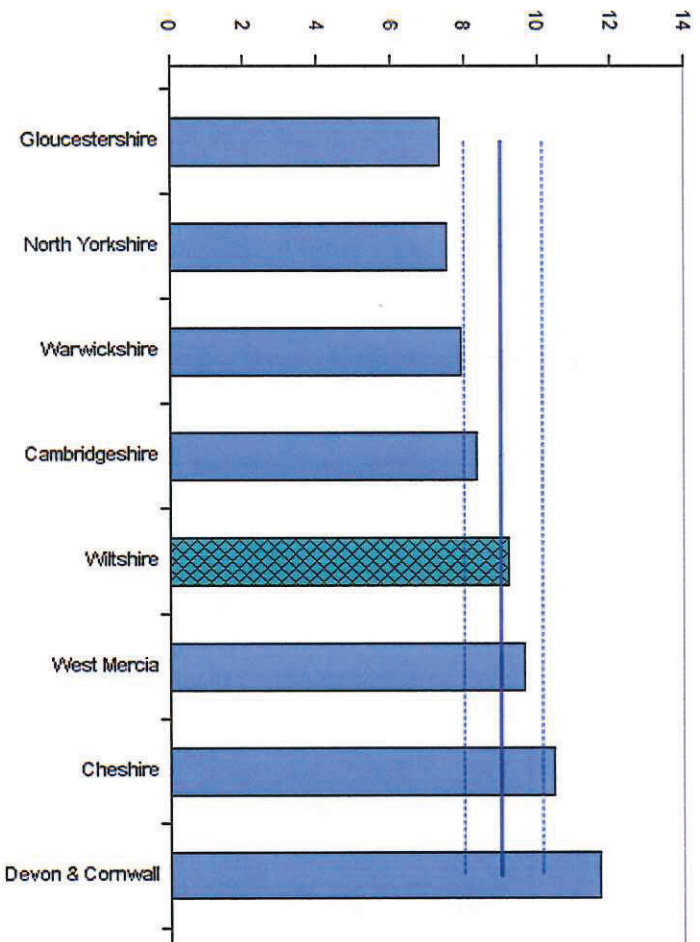
Force	Crimes per 1000 Residents
North Yorkshire	39.223
Devon & Cornwall	44.425
West Mercia	44.746
Gloucestershire	45.256
Wiltshire	45.919
Cheshire	49.746
Warwickshire	50.749
Cambridgeshire	51.606
Wiltshire MSG Average	46.459

Source: iQuanta 31/01/2013



Some discrepancies exist between the old iQuanta definition and the new HMIC Crime Tree definition of this crime category. For details go to Help > Crime and policing information > Aggregation of crimes > HMIC Crime Tree.

iQuanta Barchart MSG - Crimes per 1000 Residents  
 Wiltshire  
 Violence against the person (HMIC)  
 01 Feb 2012 - 31 Jan 2013

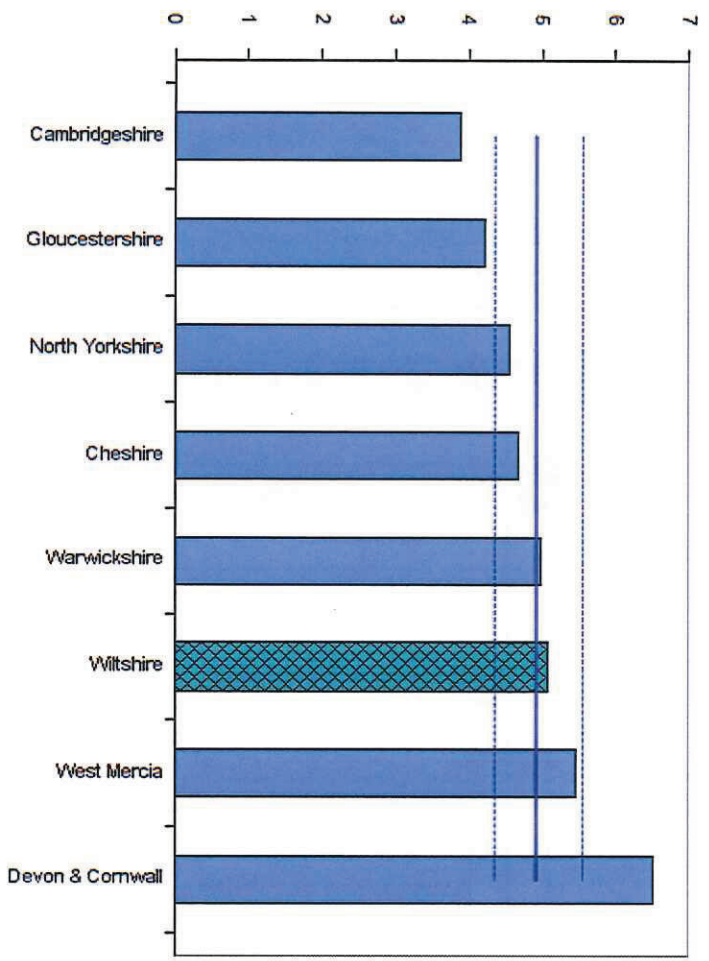


Force	Crimes per 1000 Residents
Gloucestershire	7.324
North Yorkshire	7.525
Warwickshire	7.913
Cambridgeshire	8.327
Wiltshire	9.201
West Mercia	9.659
Cheshire	10.462
Devon & Cornwall	11.712
<b>Wiltshire MSG Average</b>	<b>9.015</b>

Source: iQuanta 31/01/2013

Some discrepancies exist between the old iQuanta definition and the new HMIC Crime Tree definition of this crime category. For details go to Help > Crime and policing information > Aggregation of crimes > HMIC Crime Tree.

**iQuanta Barchart MSG - Crimes per 1000 Residents**  
**Wiltshire**  
**Violence with injury (HMIC)**  
**01 Feb 2012 - 31 Jan 2013**

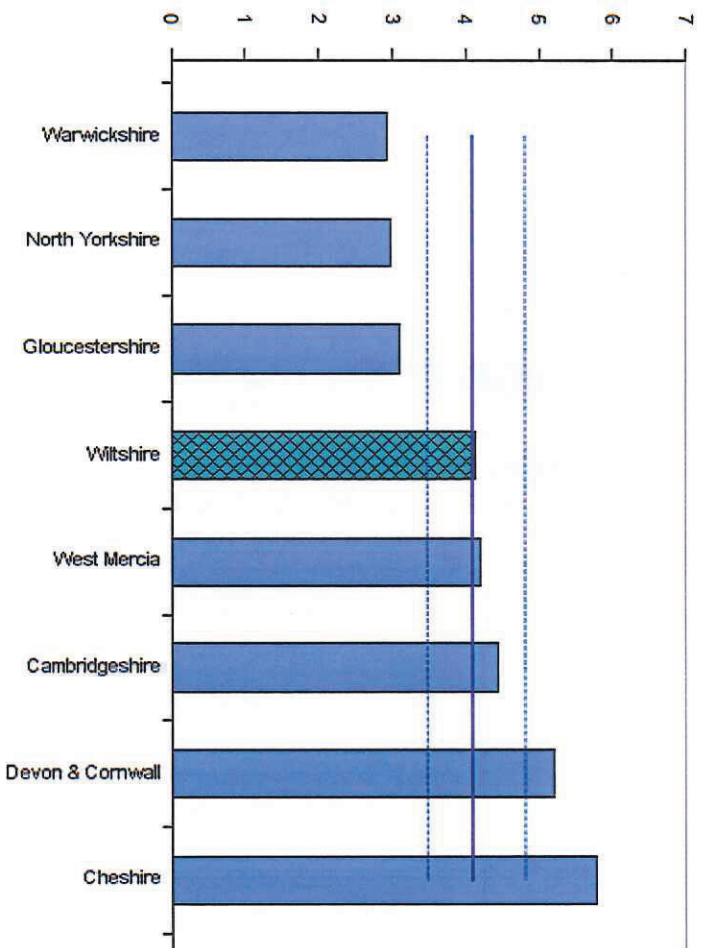


Force	Crimes per 1000 Residents
Cambridgeshire	3.893
Gloucestershire	4.224
North Yorkshire	4.560
Cheshire	4.682
Warwickshire	4.995
Wiltshire	5.076
West Mercia	5.455
Devon & Cornwall	6.512
<b>Wiltshire MSG Average</b>	<b>4.925</b>

Source: iQuanta 31/01/2013

Some discrepancies exist between the old iQuanta definition and the new HMIC Crime Tree definition of this crime category. For details go to Help > Crime and policing information > Aggregation of crimes > HMIC Crime Tree.

**iQuanta Barchart MSG - Crimes per 1000 Residents**  
**Wiltshire**  
**Violence without injury (HMIC)**  
 01 Feb 2012 - 31 Jan 2013



Force	Crimes per 1000 Residents
Warwickshire	2.918
North Yorkshire	2.965
Gloucestershire	3.101
<b>Wiltshire</b>	<b>4.126</b>
West Mercia	4.204
Cambridgeshire	4.434
Devon & Cornwall	5.200
Cheshire	5.780
<b>Wiltshire MSG Average</b>	<b>4.091</b>

Source: iQuanta 31/01/2013



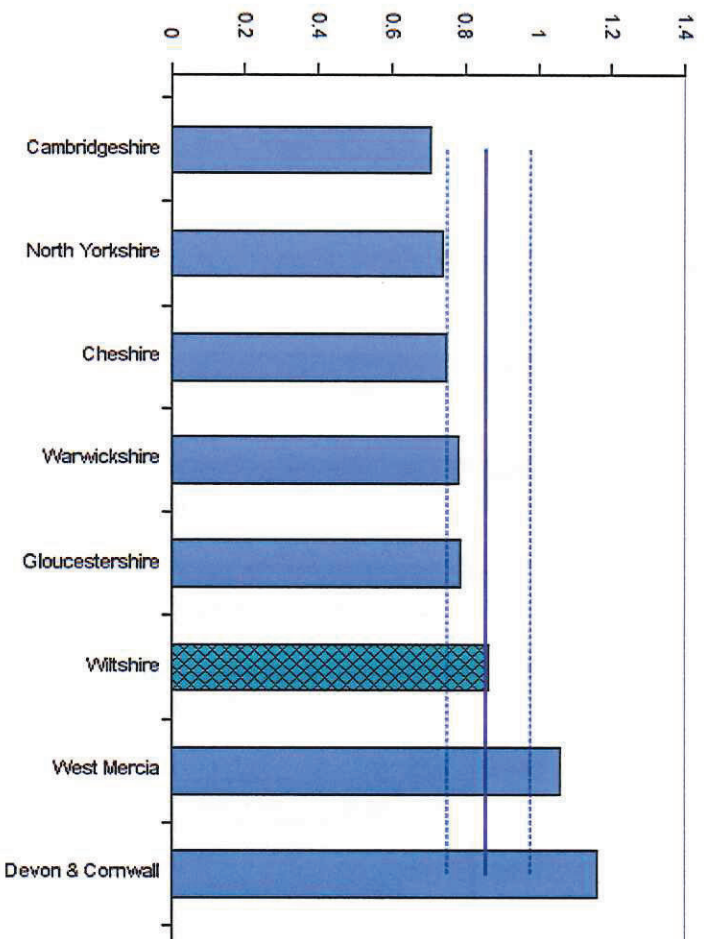
Some discrepancies exist between the old iQuanta definition and the new HMIC Crime Tree definition of this crime category. For details go to Help > Crime and policing information > Aggregation of crimes > HMIC Crime Tree.

**iQuanta Barchart MSG - Crimes per 1000 Residents**

Wiltshire

Sexual offences (HMIC)

01 Feb 2012 - 31 Jan 2013

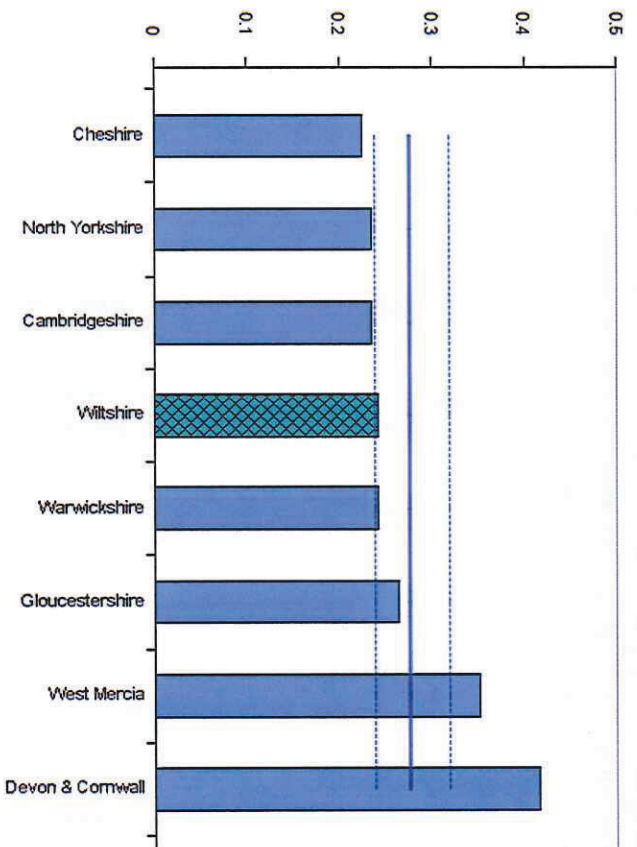


Force	Crimes per 1000 Residents
Cambridgeshire	0.708
North Yorkshire	0.741
Cheshire	0.750
Warwickshire	0.781
Gloucestershire	0.787
Wiltshire	0.865
West Mercia	1.059
Devon & Cornwall	1.162
<b>Wiltshire MSG Average</b>	<b>0.857</b>

Source: iQuanta 31/01/2013



iQuanta Barchart MSG - Crimes per 1000 Residents  
 Wiltshire  
 Rape  
 01 Feb 2012 - 31 Jan 2013

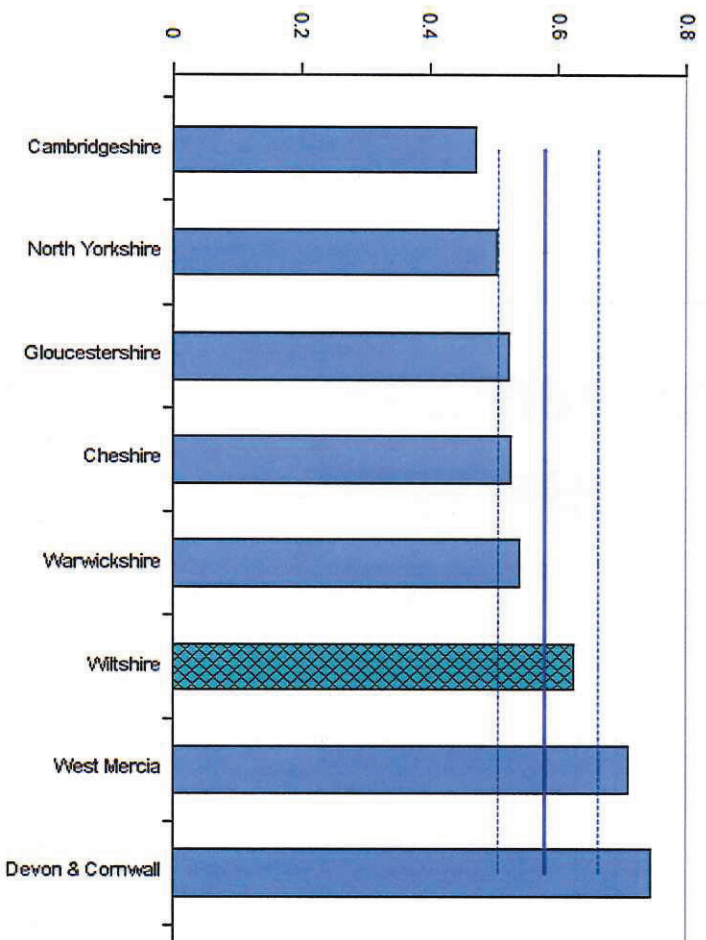


Force	Crimes per 1000 Residents
Cheshire	0.225
North Yorkshire	0.235
Cambridgeshire	0.236
Wiltshire	0.241
Warwickshire	0.242
Gloucestershire	0.264
West Mercia	0.350
Devon & Cornwall	0.416
Wiltshire MSG Average	0.276

Source: iQuanta 31/01/2013

Some discrepancies exist between the old iQuanta definition and the new HMIC Crime Tree definition of this crime category. For details go to Help > Crime and policing information > Aggregation of crimes > HMIC Crime Tree.

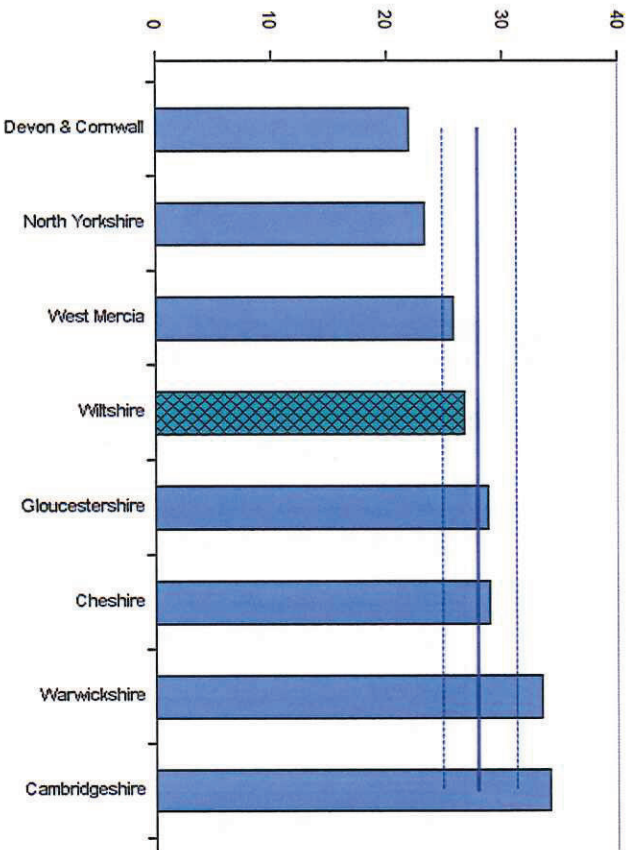
**iQuanta Barchart MSG - Crimes per 1000 Residents**  
**Wiltshire**  
**Sexual offences (excl. Rape)**  
**01 Feb 2012 - 31 Jan 2013**



Force	Crimes per 1000 Residents
Cambridgeshire	0.472
North Yorkshire	0.506
Gloucestershire	0.523
Cheshire	0.526
Warwickshire	0.540
Wiltshire	0.624
West Mercia	0.708
Devon & Cornwall	0.745
<b>Wiltshire MSG Average</b>	<b>0.581</b>

Source: iQuanta 31/01/2013

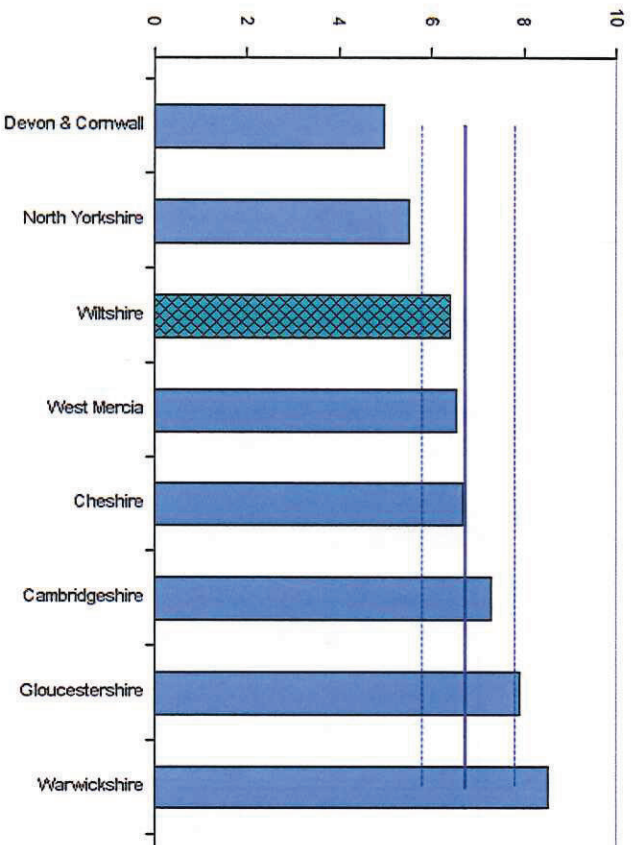
iQuanta Barchart MSG - Crimes per 1000 Residents  
 Wiltshire  
 Stealing  
 01 Feb 2012 - 31 Jan 2013



Force	Crimes per 1000 Residents
Devon & Cornwall	21.927
North Yorkshire	23.293
West Mercia	25.817
Wiltshire	27.879
Gloucestershire	28.779
Cheshire	28.905
Warwickshire	33.395
Cambridgeshire	34.182
Wiltshire MSG Average	27.879

Source: iQuanta 31/01/2013

IQantia Barchart MSG - Crimes per 1000 Residents  
 Wiltshire  
 Burglary  
 01 Feb 2012 - 31 Jan 2013

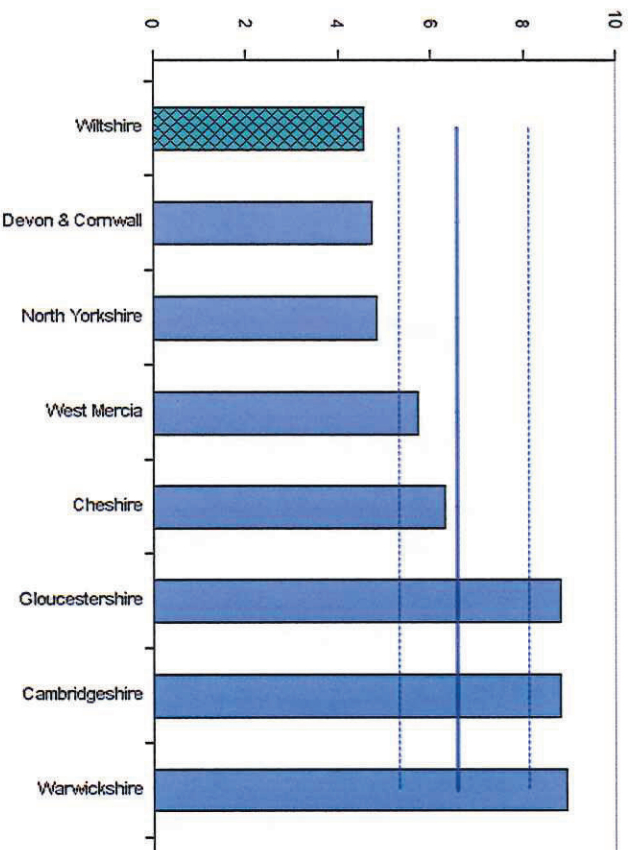


Force	Crimes per 1000 Residents
Devon & Cornwall	4.979
North Yorkshire	5.519
Wiltshire	6.390
West Mercia	6.557
Cheshire	6.681
Cambridgeshire	7.296
Gloucestershire	7.904
Warwickshire	8.530
Wiltshire MSG Average	6.732

Source: IQantia 31/01/2013



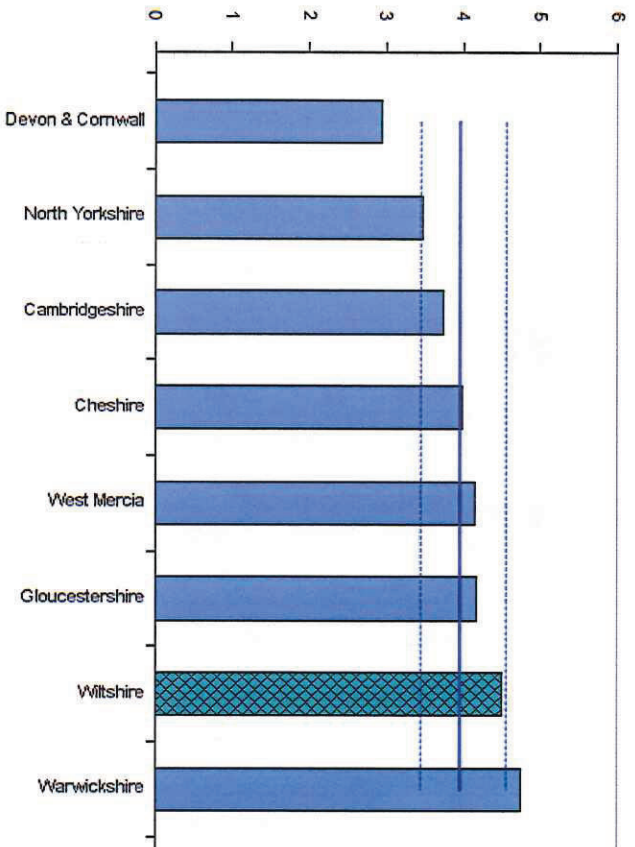
!Quanta Barchart MSG - Crimes per 1000 Households  
 Wiltshire  
 Domestic burglary  
 01 Feb 2012 - 31 Jan 2013



Force	Crimes per 1000 Households
Wiltshire	4.569
Devon & Cornwall	4.717
North Yorkshire	4.819
West Mercia	5.718
Cheshire	6.310
Gloucestershire	8.786
Cambridgeshire	8.796
Warwickshire	8.931
<b>Wiltshire MSG Average</b>	<b>6.581</b>

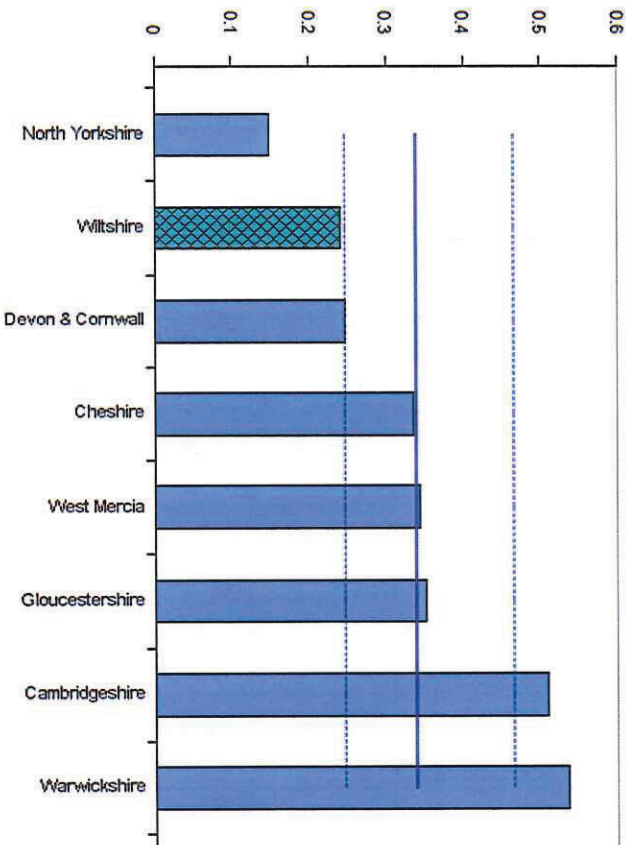
Source: !Quanta 31/01/2013

Quanta Barchart MSG - Crimes per 1000 Residents  
 Wiltshire  
 Non domestic burglary  
 01 Feb 2012 - 31 Jan 2013



Force	Crimes per 1000 Residents
Devon & Cornwall	2.941
North Yorkshire	3.468
Cambridgeshire	3.750
Cheshire	3.987
West Mercia	4.155
Gloucestershire	4.165
Wiltshire	4.503
Warwickshire	4.755
Wiltshire MSG Average	3.965

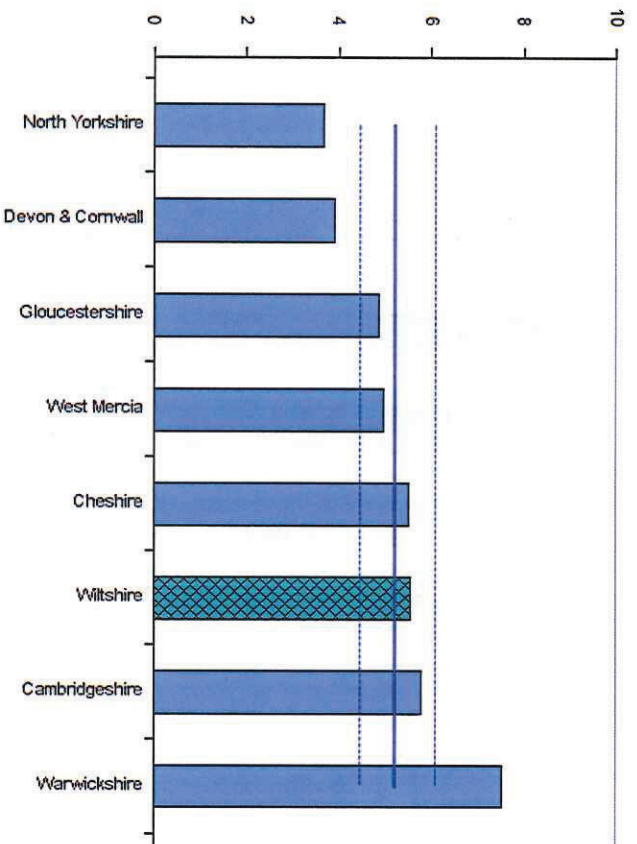
Source: iQuanta 31/01/2013



Force	Crimes per 1000 Residents
North Yorkshire	0.149
Wiltshire	0.240
Devon & Cornwall	0.247
Cheshire	0.335
West Mercia	0.343
Gloucestershire	0.351
Cambridgeshire	0.509
Warwickshire	0.536
Wiltshire MSG Average	0.339

Source: iQuanta 31/01/2013

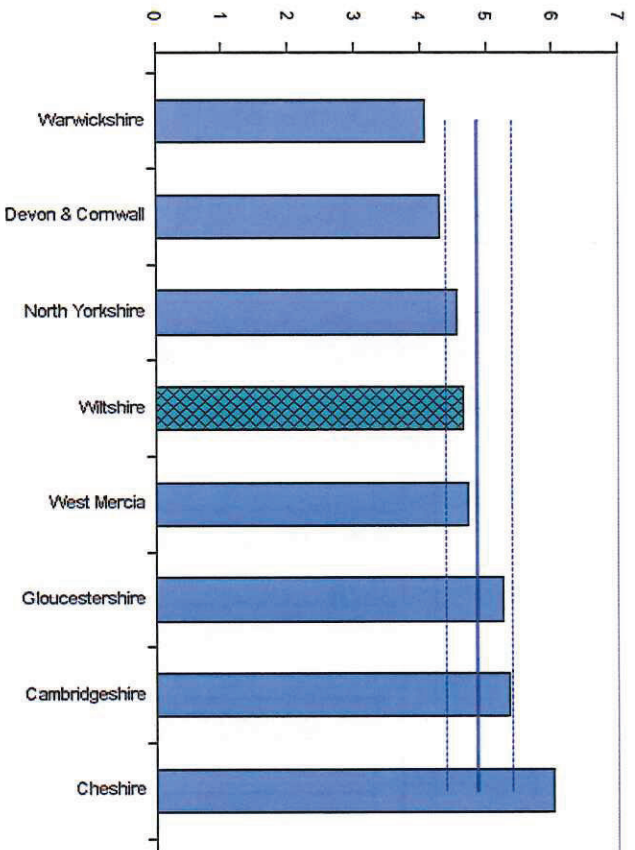
iQuanta Barchart MSG - Crimes per 1000 Residents  
 Wiltshire  
 Vehicle crime  
 01 Feb 2012 - 31 Jan 2013



Force	Crimes per 1000 Residents
North Yorkshire	3.673
Devon & Cornwall	3.897
Gloucestershire	4.859
West Mercia	4.959
Cheshire	5.501
Wiltshire	5.567
Cambridgeshire	5.786
Warwickshire	7.547
<b>Wiltshire MSG Average</b>	<b>5.224</b>

Source: iQuanta 31/01/2013

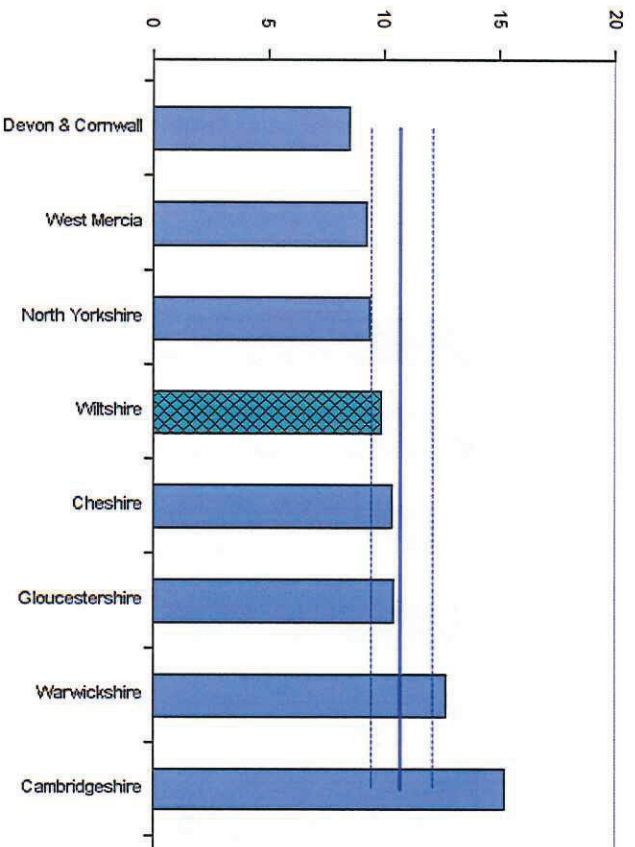




Force	Crimes per 1000 Residents
Warwickshire	4.084
Devon & Cornwall	4.301
North Yorkshire	4.547
Wiltshire	4.653
West Mercia	4.717
Gloucestershire	5.262
Cambridgeshire	5.356
Cheshire	6.019
Wiltshire MSG Average	4.867

Source: iQuanta 31/01/2013

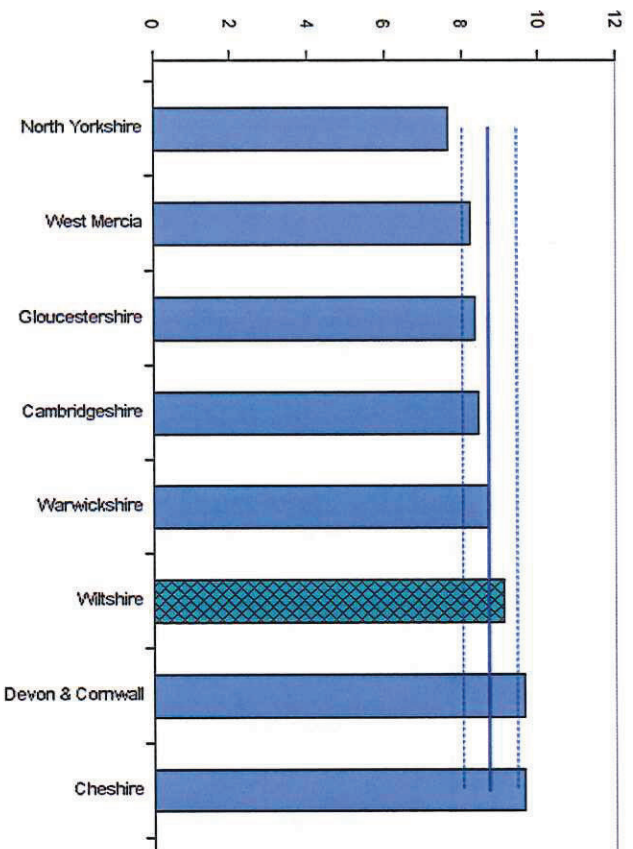
Quantia Barchart MSG - Crimes per 1000 Residents  
 Wiltshire  
 Other stealing  
 01 Feb 2012 - 31 Jan 2013



Force	Crimes per 1000 Residents
Devon & Cornwall	8.503
West Mercia	9.241
North Yorkshire	9.404
Wiltshire	9.903
Cheshire	10.368
Gloucestershire	10.403
Warwickshire	12.698
Cambridgeshire	15.215
Wiltshire MSG Average	10.717

Source: Quantia 31/01/2013

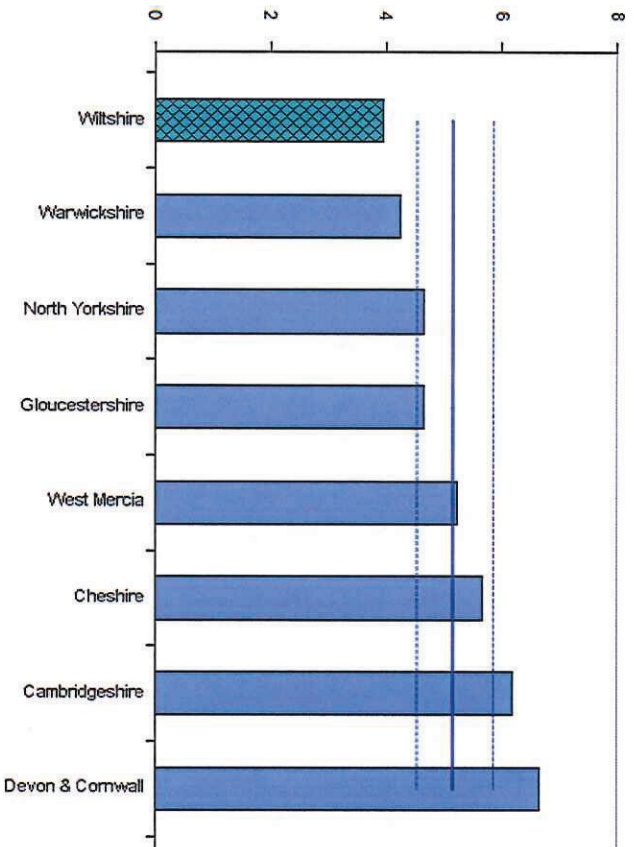
iQuanta Barchart MSG - Crimes per 1000 Residents  
 Wiltshire  
 Criminal damage & arson  
 01 Feb 2012 - 31 Jan 2013



Force	Crimes per 1000 Residents
North Yorkshire	7.665
West Mercia	8.211
Gloucestershire	8.366
Cambridgeshire	8.409
Warwickshire	8.660
Wiltshire	9.099
Devon & Cornwall	9.624
Cheshire	9.629
Wiltshire MSG Average	8.708

Source: iQuanta 31/01/2013

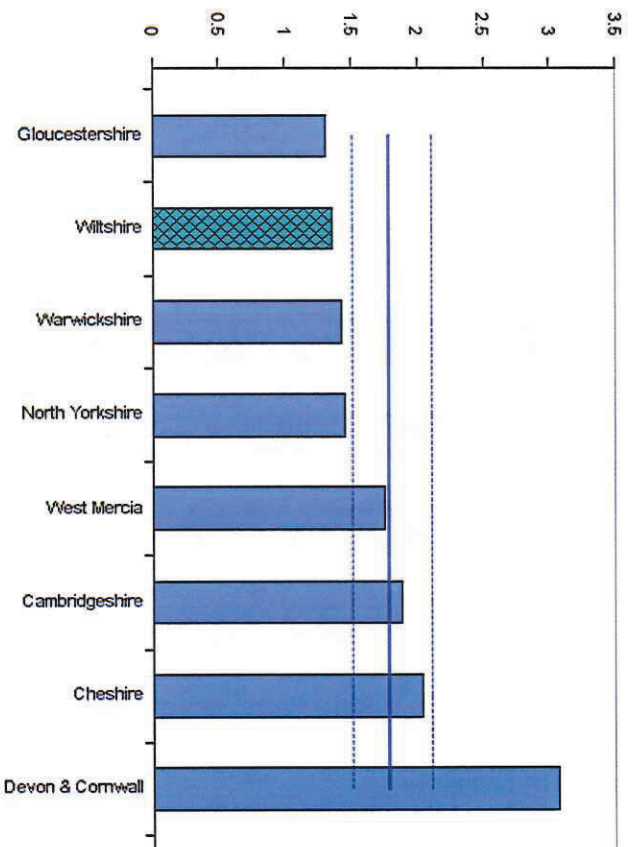
Quantia Barchart MSG - Crimes per 1000 Residents  
 Wiltshire  
 Non victim based  
 01 Feb 2012 - 31 Jan 2013



Force	Crimes per 1000 Residents
Wiltshire	3.956
Warwickshire	4.245
North Yorkshire	4.665
Gloucestershire	4.673
West Mercia	5.229
Cheshire	5.675
Cambridgeshire	6.205
Devon & Cornwall	6.646
Wiltshire MSG Average	5.162

Source: iQuantia 31/01/2013

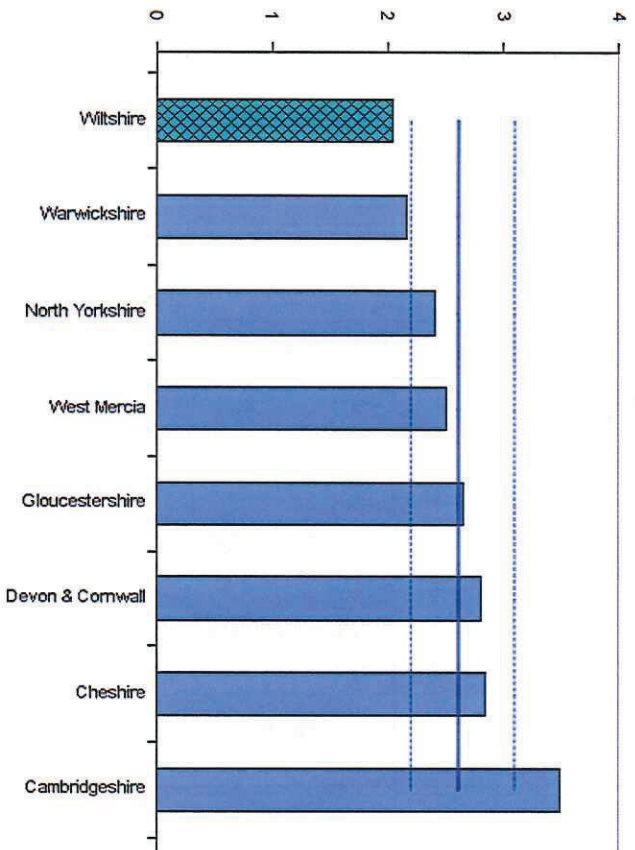




Force	Crimes per 1000 Residents
Gloucestershire	1.305
Wiltshire	1.361
Warwickshire	1.433
North Yorkshire	1.452
West Mercia	1.756
Cambridgeshire	1.878
Cheshire	2.038
Devon & Cornwall	3.066
<b>Wiltshire MSG Average</b>	<b>1.786</b>

Source: Quanta 31/01/2013

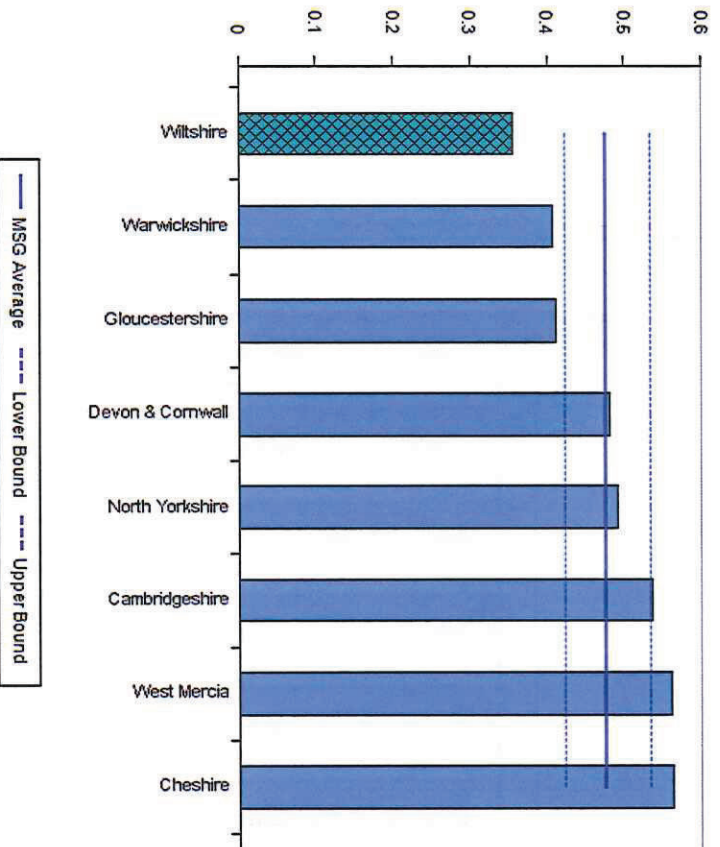
Quantia Barchart MSG - Crimes per 1000 Residents  
 Wiltshire  
 Drug Offences  
 01 Feb 2012 - 31 Jan 2013



Force	Crimes per 1000 Residents
Wiltshire	2.042
Warwickshire	2.163
North Yorkshire	2.414
West Mercia	2.507
Gloucestershire	2.661
Devon & Cornwall	2.810
Cheshire	2.848
Cambridgeshire	3.498
Wiltshire MSG Average	2.618

Source: Quantia 31/01/2013

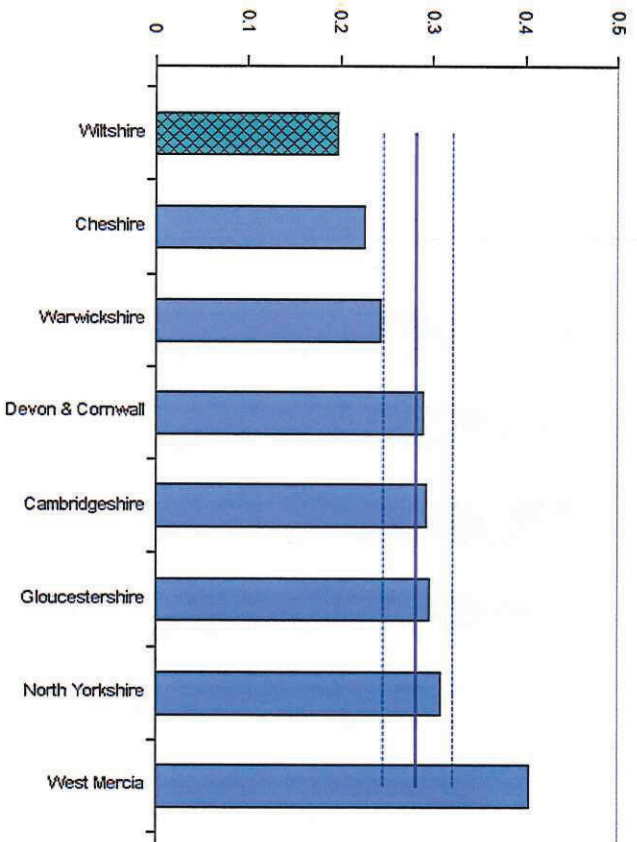
iQuanta Barchart MSG - Crimes per 1000 Residents  
 Wiltshire  
 Crimes disrupted  
 01 Feb 2012 - 31 Jan 2013



Force	Crimes per 1000 Residents
Wiltshire	0.355
Warwickshire	0.406
Gloucestershire	0.411
Devon & Cornwall	0.480
North Yorkshire	0.491
Cambridgeshire	0.537
West Mercia	0.561
Cheshire	0.563
Wiltshire MSG Average	0.476

Source: iQuanta 31/01/2013

Quantia Barchart MSG - Crimes per 1000 Residents  
 Wiltshire  
 Other non victim based  
 01 Feb 2012 - 31 Jan 2013

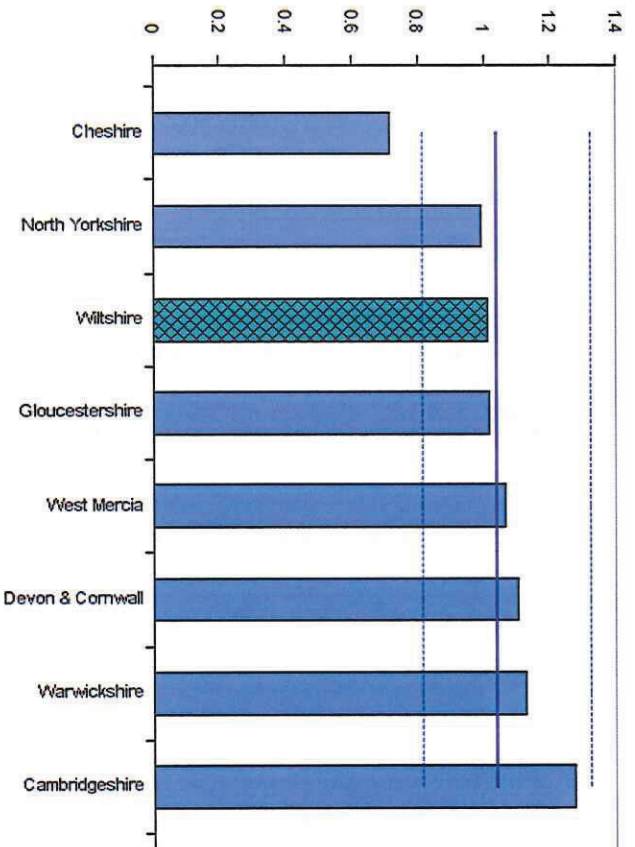


Force	Crimes per 1000 Residents
Wiltshire	0.197
Cheshire	0.227
Warwickshire	0.243
Devon & Cornwall	0.289
Cambridgeshire	0.293
Gloucestershire	0.296
North Yorkshire	0.308
West Mercia	0.404
Wiltshire MSG Average	0.282

Source: iQuantia 31/01/2013



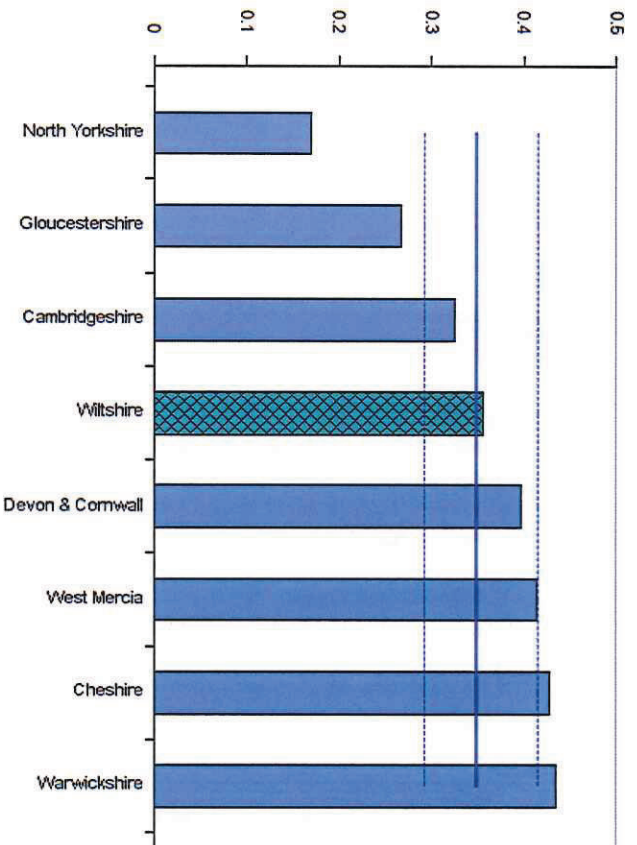
iQuanta Barchart MSG - Crimes per 1000 Residents  
 Wiltshire  
 Fraud & forgery  
 01 Feb 2012 - 31 Jan 2013



Force	Crimes per 1000 Residents
Cheshire	0.714
North Yorkshire	0.995
<b>Wiltshire</b>	<b>1.012</b>
Gloucestershire	1.018
West Mercia	1.065
Devon & Cornwall	1.101
Warwickshire	1.129
Cambridgeshire	1.275
<b>Wiltshire MSG Average</b>	<b>1.039</b>

Source: iQuanta 31/01/2013

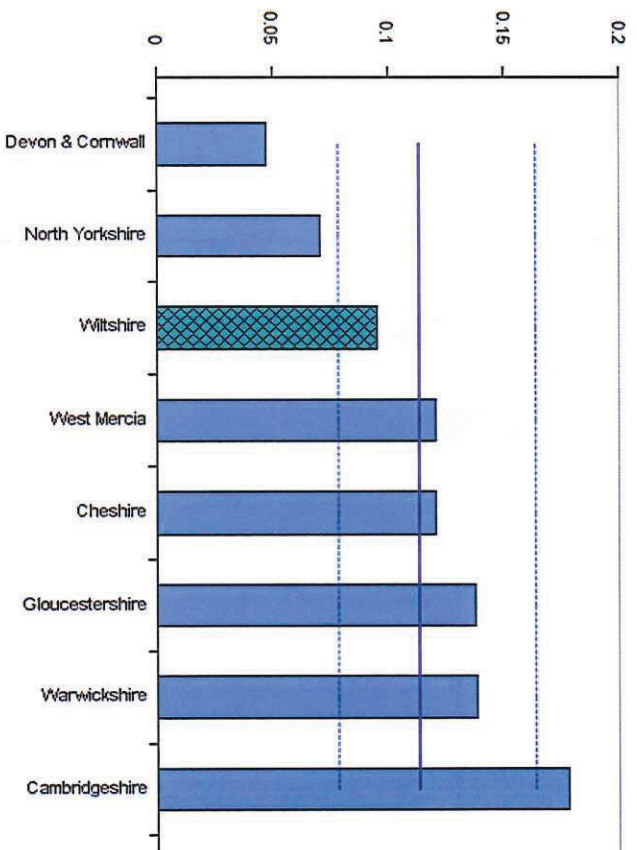
IQuanta Barchart MSG - Crimes per 1000 Residents  
 Wiltshire  
 Racially or Religiously Aggravated Offences  
 01 Feb 2012 - 31 Jan 2013



Force	Crimes per 1000 Residents
North Yorkshire	0.170
Gloucestershire	0.267
Cambridgeshire	0.325
Wiltshire	0.357
Devon & Cornwall	0.397
West Mercia	0.414
Cheshire	0.428
Warwickshire	0.435
Wiltshire MSG Average	0.349

Source: IQuanta 31/01/2013

iQuanta Barchart MSG - Crimes per 1000 Households  
 Wiltshire  
 Distraction Burglary  
 01 Feb 2012 - 31 Jan 2013



Force	Crimes per 1000 Households
Devon & Cornwall	0.047
North Yorkshire	0.071
Wiltshire	0.096
West Mercia	0.121
Cheshire	0.121
Gloucestershire	0.137
Warwickshire	0.139
Cambridgeshire	0.178
Wiltshire MSG Average	0.114

Source: iQuanta 31/01/2013

Quantia Barchart MSG - Crimes per 1000 Residents  
 Wiltshire  
 Serious Sexual Offences  
 01 Feb 2012 - 31 Jan 2013

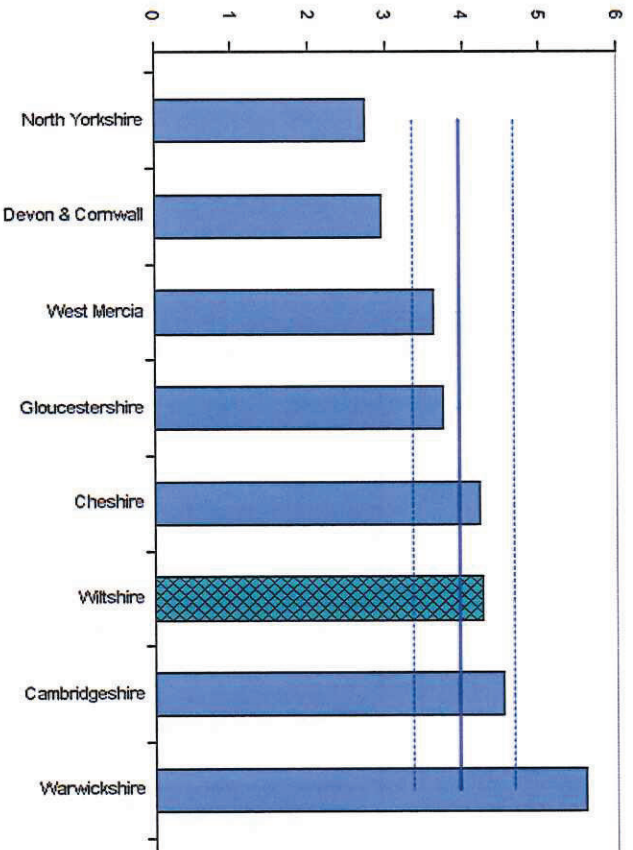


Force	Crimes per 1000 Residents
Cambridgeshire	0.539
North Yorkshire	0.554
Cheshire	0.558
Warwickshire	0.589
Gloucestershire	0.628
Wiltshire	0.645
West Mercia	0.801
Devon & Cornwall	0.931
<b>Wiltshire MSG Average</b>	<b>0.656</b>

Source: iQuantia 31/01/2013



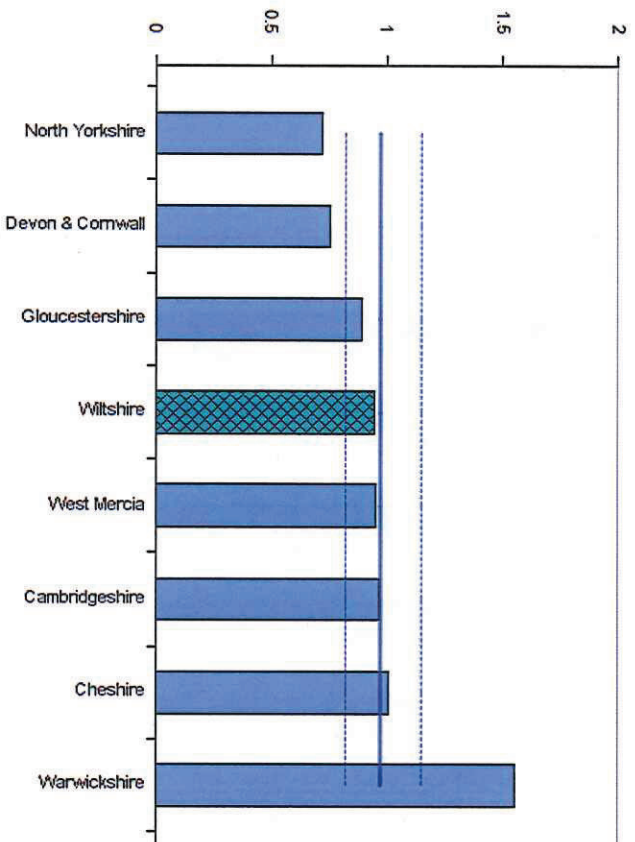
iQuanta Barchart MSG - Crimes per 1000 Residents  
 Wiltshire  
 Theft from a Vehicle  
 01 Feb 2012 - 31 Jan 2013



Force	Crimes per 1000 Residents
North Yorkshire	2.740
Devon & Cornwall	2.935
West Mercia	3.610
Gloucestershire	3.751
Cheshire	4.212
Wiltshire	4.251
Cambridgeshire	4.530
Warwickshire	5.590
Wiltshire MSG Average	3.952

Source: iQuanta 31/01/2013

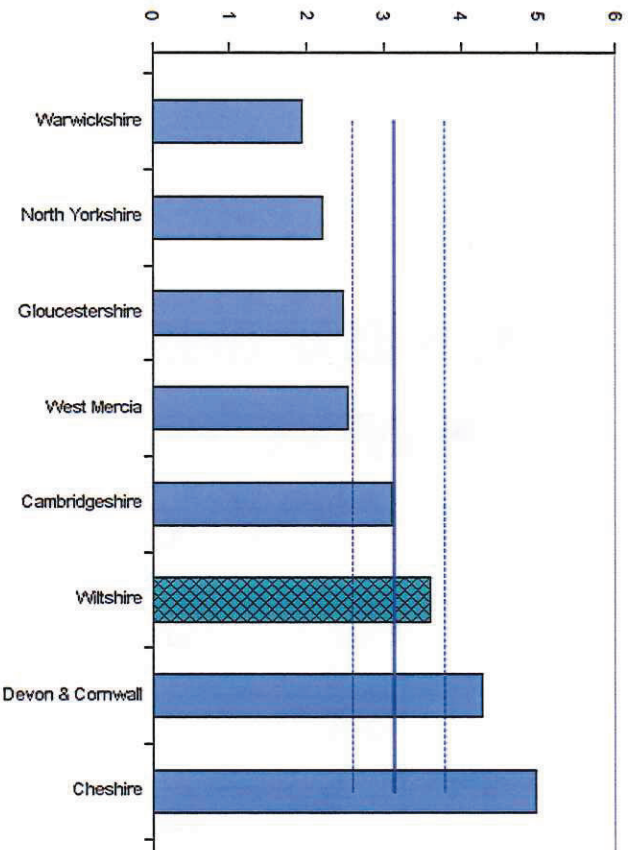
Quantia Barchart MSG - Crimes per 1000 Residents  
 Wiltshire  
 Theft or unauthorised taking of a vehicle  
 01 Feb 2012 - 31 Jan 2013



Force	Crimes per 1000 Residents
North Yorkshire	0.720
Devon & Cornwall	0.756
Gloucestershire	0.894
Wiltshire	0.943
West Mercia	0.953
Cambridgeshire	0.968
Cheshire	1.005
Warwickshire	1.553
Wiltshire MSG Average	0.974

Source: Quantia 31/01/2013

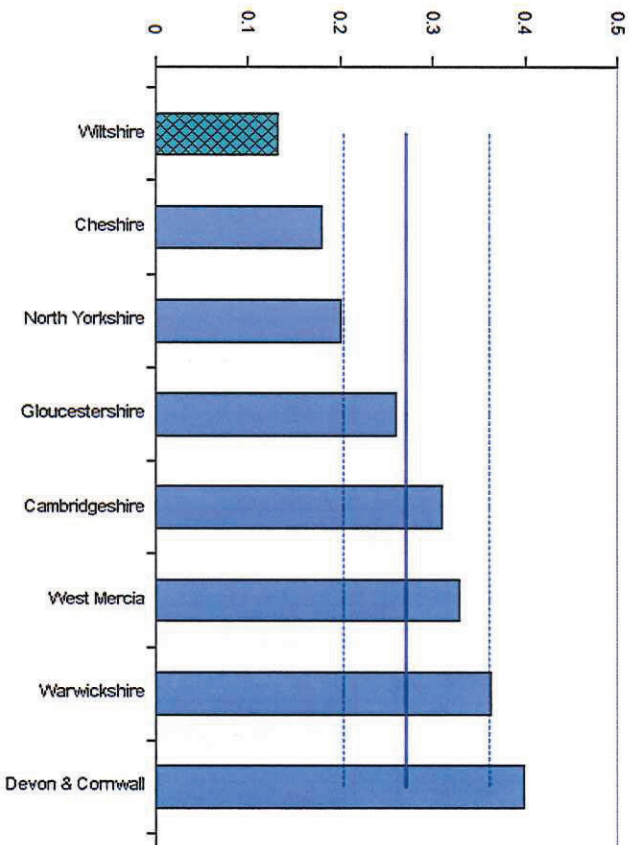
Quantia Barchart MSG - Crimes per 1000 Residents  
 Wiltshire  
 Assault without injury (excluding on PC)  
 01 Feb 2012 - 31 Jan 2013



Force	Crimes per 1000 Residents
Warwickshire	1,939
North Yorkshire	2,212
Gloucestershire	2,474
West Mercia	2,535
Cambridgeshire	3,096
Wiltshire	3,590
Devon & Cornwall	4,272
Cheshire	4,965
<b>Wiltshire MSG Average</b>	<b>3,135</b>

Source: Quantia 31/01/2013

Quantia Barchart MSG - Crimes per 1000 Residents  
 Wiltshire  
 Most Serious Violence  
 01 Feb 2012 - 31 Jan 2013



Force	Crimes per 1000 Residents
Wiltshire	0.132
Cheshire	0.180
North Yorkshire	0.200
Gloucestershire	0.261
Cambridgeshire	0.310
West Mercia	0.329
Warwickshire	0.362
Devon & Cornwall	0.398
Wiltshire MSG Average	0.272

Source: Quantia 31/01/2013



Wiltshire

Wiltshire	Crime				Detections*	
	March 2011 - February 2012	March 2012 - February 2013	Volume Change	% Change	March 2011 - February 2012	March 2012 - February 2013
Victim Based Crime	32433	32033	-400	● -1%	23%	23%
Domestic Burglary	1524	1335	-189	● -12%	19%	16%
Non Domestic Burglary	3537	3203	-334	● -9%	6%	6%
Vehicle Crime	3480	3957	477	● 14%	9%	7%
Criminal Damage & Arson	6876	6588	-288	● -4%	15%	17%
Violence Against The Person	5770	6002	232	● 4%	49%	45%
ASB Incidents (Year to Date)	28112	23222	-4890	● -17%		

Wiltshire Police are compared against a group of 8 most similar forces. Wiltshire Police have performed in line with peers and better than average for Victim Based Crime and Domestic Burglary in the previous 12 month period (February 2012 - January 2013).

\* Detections include both Sanction Detections and Local Resolution



EM Amesbury

EL Tidworth	Crime			
	March 2011 - February 2012	March 2012 - February 2013	Volume Change	% Change
Victim Based Crime	527	571	44	8%
Domestic Burglary	16	14	-2	-13%
Non Domestic Burglary	51	57	6	12%
Vehicle Crime	50	55	5	10%
Criminal Damage & Arson	124	134	10	8%
Violence Against The Person	148	162	14	9%
ASB Incidents (Year to Date)	596	495	-101	-17%

Detections*	
March 2011 - February 2012	March 2012 - February 2013
26%	22%
0%	7%
25%	2%
22%	2%
31%	20%
41%	44%

Wiltshire Police are compared against a group of 8 most similar forces. Wiltshire Police have performed in line with peers and better than average for Victim Based Crime and Domestic Burglary in the previous 12 month period (February 2012 - January 2013).

\* Detections include both Sanction Detections and Local Resolution

EM Amesbury	Crime			
	March 2011 - February 2012	March 2012 - February 2013	Volume Change	% Change
Victim Based Crime	1057	1255	198	19%
Domestic Burglary	27	30	3	11%
Non Domestic Burglary	155	148	-7	-5%
Vehicle Crime	105	127	22	21%
Criminal Damage & Arson	267	285	18	7%
Violence Against The Person	197	252	55	28%
ASB Incidents (Year to Date)	1082	978	-104	-10%

Detections*	
March 2011 - February 2012	March 2012 - February 2013
17%	20%
11%	10%
2%	1%
4%	5%
11%	15%
43%	46%

Wiltshire Police are compared against a group of 8 most similar forces. Wiltshire Police have performed in line with peers and better than average for Victim Based Crime and Domestic Burglary in the previous 12 month period (February 2012 - January 2013).

\* Detections include both Sanction Detections and Local Resolution



EP Chippenham

EF Corsham	Crime				Detections	
	March 2011 - February 2012	March 2012 - February 2013	Volume Change	% Change	March 2011 - February 2012	March 2012 - February 2013
Victim Based Crime	596	506	-90	● -15%	15%	17%
Domestic Burglary	20	30	10	● 50%	10%	13%
Non Domestic Burglary	85	64	-21	● -25%	4%	2%
Vehicle Crime	95	59	-36	● -38%	12%	0%
Criminal Damage & Arson	126	132	6	● 5%	14%	15%
Violence Against The Person	73	84	11	● 15%	32%	36%
ASB Incidents (Year to Date)	482	339	-143	● -30%		

Wiltshire Police are compared against a group of 8 most similar forces. Wiltshire Police have performed in line with peers and better than average for Victim Based Crime and Domestic Burglary in the previous 12 month period (February 2012 - January 2013).

\* Detections include both Sanction Detections and Local Resolution

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EN Calne	Crime				Detections	
	March 2011 - February 2012	March 2012 - February 2013	Volume Change	% Change	March 2011 - February 2012	March 2012 - February 2013
Victim Based Crime	939	802	-137	● -15%	19%	21%
Domestic Burglary	53	35	-18	● -34%	13%	17%
Non Domestic Burglary	147	110	-37	● -25%	3%	4%
Vehicle Crime	102	65	-37	● -36%	5%	5%
Criminal Damage & Arson	209	184	-25	● -12%	12%	9%
Violence Against The Person	162	158	-4	● -2%	46%	46%
ASB Incidents (Year to Date)	902	741	-161	● -18%		

Wiltshire Police are compared against a group of 8 most similar forces. Wiltshire Police have performed in line with peers and better than average for Victim Based Crime and Domestic Burglary in the previous 12 month period (February 2012 - January 2013).

\* Detections include both Sanction Detections and Local Resolution

EP Chippenham	Crime				Detections	
	March 2011 - February 2012	March 2012 - February 2013	Volume Change	% Change	March 2011 - February 2012	March 2012 - February 2013
Victim Based Crime	1966	1823	-143	● -7%	22%	24%
Domestic Burglary	70	82	12	● 17%	11%	10%
Non Domestic Burglary	141	169	28	● 20%	6%	4%
Vehicle Crime	209	197	-12	● -6%	8%	8%
Criminal Damage & Arson	491	325	-166	● -34%	12%	18%
Violence Against The Person	341	370	29	● 9%	46%	47%
ASB Incidents (Year to Date)	2037	1624	-413	● -20%		

Wiltshire Police are compared against a group of 8 most similar forces. Wiltshire Police have performed in line with peers and better than average for Victim Based Crime and Domestic Burglary in the previous 12 month period (February 2012 - January 2013).

\* Detections include both Sanction Detections and Local Resolution



EZ Devizes & Marlborough

EC Pewsey	Crime				Detections	
	March 2011 - February 2012	March 2012 - February 2013	Volume Change	% Change	March 2011 - February 2012	March 2012 - February 2013
Victim Based Crime	347	428	81	23%	14%	19%
Domestic Burglary	12	21	9	75%	33%	38%
Non Domestic Burglary	64	83	19	30%	0%	2%
Vehicle Crime	49	78	29	59%	2%	5%
Criminal Damage & Arson	84	94	10	12%	14%	21%
Violence Against The Person	53	50	-3	-6%	43%	58%
ASB Incidents (Year to Date)	255	208	-47	-18%		

Wiltshire Police are compared against a group of 8 most similar forces. Wiltshire Police have performed in line with peers and better than average for Victim Based Crime and Domestic Burglary in the previous 12 month period (February 2012 - January 2013).

\* Detections include both Sanction Detections and Local Resolution

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EH Marlborough	Crime				Detections	
	March 2011 - February 2012	March 2012 - February 2013	Volume Change	% Change	March 2011 - February 2012	March 2012 - February 2013
Victim Based Crime	668	651	-17	-3%	16%	19%
Domestic Burglary	27	28	1	4%	15%	4%
Non Domestic Burglary	98	97	-1	-1%	1%	2%
Vehicle Crime	123	152	29	24%	2%	3%
Criminal Damage & Arson	142	93	-49	-35%	27%	22%
Violence Against The Person	73	95	22	30%	47%	56%
ASB Incidents (Year to Date)	389	311	-78	-20%		

Wiltshire Police are compared against a group of 8 most similar forces. Wiltshire Police have performed in line with peers and better than average for Victim Based Crime and Domestic Burglary in the previous 12 month period (February 2012 - January 2013).

\* Detections include both Sanction Detections and Local Resolution

EZ Devizes	Crime				Detections	
	March 2011 - February 2012	March 2012 - February 2013	Volume Change	% Change	March 2011 - February 2012	March 2012 - February 2013
Victim Based Crime	1397	1155	-242	-17%	19%	24%
Domestic Burglary	52	44	-8	-15%	13%	34%
Non Domestic Burglary	156	149	-7	-4%	2%	7%
Vehicle Crime	128	76	-52	-41%	5%	11%
Criminal Damage & Arson	351	242	-109	-31%	15%	18%
Violence Against The Person	254	262	8	3%	44%	42%
ASB Incidents (Year to Date)	1310	1140	-170	-13%		

Wiltshire Police are compared against a group of 8 most similar forces. Wiltshire Police have performed in line with peers and better than average for Victim Based Crime and Domestic Burglary in the previous 12 month period (February 2012 - January 2013).

\* Detections include both Sanction Detections and Local Resolution



ES Salisbury

ES Salisbury	Crime				Detections	
	March 2011 - February 2012	March 2012 - February 2013	Volume Change	% Change	March 2011 - February 2012	March 2012 - February 2013
Victim Based Crime	3092	2782	-310	● -10%	25%	29%
Domestic Burglary	112	70	-42	● -38%	18%	24%
Non Domestic Burglary	262	206	-56	● -21%	7%	12%
Vehicle Crime	345	274	-71	● -21%	4%	5%
Criminal Damage & Arson	721	654	-67	● -9%	19%	24%
Violence Against The Person	517	550	33	● 6%	50%	49%
ASB Incidents (Year to Date)	2634	2184	-450	● -17%		

Wiltshire Police are compared against a group of 8 most similar forces. Wiltshire Police have performed in line with peers and better than average for Victim Based Crime and Domestic Burglary in the previous 12 month period (February 2012 - January 2013).

\* Detections include both Sanction Detections and Local Resolution

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EU Southern Wiltshire	Crime				Detections	
	March 2011 - February 2012	March 2012 - February 2013	Volume Change	% Change	March 2011 - February 2012	March 2012 - February 2013
Victim Based Crime	699	622	-77	● -11%	13%	15%
Domestic Burglary	34	26	-8	● -24%	18%	15%
Non Domestic Burglary	121	106	-15	● -12%	3%	7%
Vehicle Crime	103	75	-28	● -27%	4%	8%
Criminal Damage & Arson	124	165	41	● 33%	6%	15%
Violence Against The Person	110	69	-41	● -37%	52%	45%
ASB Incidents (Year to Date)	408	330	-78	● -19%		

Wiltshire Police are compared against a group of 8 most similar forces. Wiltshire Police have performed in line with peers and better than average for Victim Based Crime and Domestic Burglary in the previous 12 month period (February 2012 - January 2013).

\* Detections include both Sanction Detections and Local Resolution

EW Wilton	Crime				Detections	
	March 2011 - February 2012	March 2012 - February 2013	Volume Change	% Change	March 2011 - February 2012	March 2012 - February 2013
Victim Based Crime	340	356	16	● 5%	13%	15%
Domestic Burglary	9	2	-7	● -78%	22%	50%
Non Domestic Burglary	61	53	-8	● -13%	5%	6%
Vehicle Crime	42	58	16	● 38%	0%	7%
Criminal Damage & Arson	61	89	28	● 46%	8%	7%
Violence Against The Person	40	55	15	● 38%	58%	47%
ASB Incidents (Year to Date)	253	206	-47	● -19%		

Wiltshire Police are compared against a group of 8 most similar forces. Wiltshire Police have performed in line with peers and better than average for Victim Based Crime and Domestic Burglary in the previous 12 month period (February 2012 - January 2013).

\* Detections include both Sanction Detections and Local Resolution



DT Swindon Central

DT Swindon Town Centre	Crime				Detections	
	March 2011 - February 2012	March 2012 - February 2013	Volume Change	% Change	March 2011 - February 2012	March 2012 - February 2013
Victim Based Crime	3522	3287	-235	● -7%	35%	33%
Domestic Burglary	114	94	-20	● -18%	24%	24%
Non Domestic Burglary	194	149	-45	● -23%	21%	8%
Vehicle Crime	275	308	33	● 12%	32%	13%
Criminal Damage & Arson	564	571	7	● 1%	21%	19%
Violence Against The Person	760	689	-71	● -9%	41%	47%
ASB Incidents (Year to Date)	2787	2507	-280	● -10%		

Wiltshire Police are compared against a group of 8 most similar forces. Wiltshire Police have performed in line with peers and better than average for Victim Based Crime and Domestic Burglary in the previous 12 month period (February 2012 - January 2013).

\* Detections include both Sanction Detections and Local Resolution



DE Swindon East

DE Swindon East	Crime			
	March 2011 - February 2012	March 2012 - February 2013	Volume Change	% Change
Victim Based Crime	1925	1903	-22	● -1%
Domestic Burglary	110	110	0	● 0%
Non Domestic Burglary	200	162	-38	● -19%
Vehicle Crime	247	249	2	● 1%
Criminal Damage & Arson	412	420	8	● 2%
Violence Against The Person	393	485	92	● 23%
ASB Incidents (Year to Date)	1937	1614	-323	● -17%

Detections	
March 2011 - February 2012	March 2012 - February 2013
22%	25%
30%	24%
5%	3%
8%	6%
16%	13%
45%	50%

Wiltshire Police are compared against a group of 8 most similar forces. Wiltshire Police have performed in line with peers and better than average for Victim Based Crime and Domestic Burglary in the previous 12 month period (February 2012 - January 2013).

\* Detections include both Sanction Detections and Local Resolution

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DS Swindon South	Crime			
	March 2011 - February 2012	March 2012 - February 2013	Volume Change	% Change
Victim Based Crime	1041	943	-98	● -9%
Domestic Burglary	44	73	29	● 66%
Non Domestic Burglary	189	112	-77	● -41%
Vehicle Crime	139	164	25	● 18%
Criminal Damage & Arson	206	191	-15	● -7%
Violence Against The Person	136	152	16	● 12%
ASB Incidents (Year to Date)	784	657	-127	● -16%

Detections	
March 2011 - February 2012	March 2012 - February 2013
14%	19%
41%	11%
3%	4%
7%	2%
8%	20%
40%	57%

Wiltshire Police are compared against a group of 8 most similar forces. Wiltshire Police have performed in line with peers and better than average for Victim Based Crime and Domestic Burglary in the previous 12 month period (February 2012 - January 2013).

\* Detections include both Sanction Detections and Local Resolution



DN Swindon North

DA Swindon North East	Crime			
	March 2011 - February 2012	March 2012 - February 2013	Volume Change	% Change
Victim Based Crime	1168	1052	-116	● -10%
Domestic Burglary	40	56	16	● 40%
Non Domestic Burglary	128	90	-38	● -30%
Vehicle Crime	158	156	-2	● -1%
Criminal Damage & Arson	247	188	-59	● -24%
Violence Against The Person	188	196	8	● 4%
ASB Incidents (Year to Date)	1022	761	-261	● -26%

Detections	
March 2011 - February 2012	March 2012 - February 2013
25%	27%
25%	18%
7%	4%
6%	4%
15%	20%
59%	58%

Wiltshire Police are compared against a group of 8 most similar forces. Wiltshire Police have performed in line with peers and better than average for Victim Based Crime and Domestic Burglary in the previous 12 month period (February 2012 - January 2013).

\* Detections include both Sanction Detections and Local Resolution

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DN Swindon North	Crime			
	March 2011 - February 2012	March 2012 - February 2013	Volume Change	% Change
Victim Based Crime	1300	1316	16	● 1%
Domestic Burglary	41	60	19	● 46%
Non Domestic Burglary	111	77	-34	● -31%
Vehicle Crime	204	193	-11	● -5%
Criminal Damage & Arson	254	226	-28	● -11%
Violence Against The Person	239	262	23	● 10%
ASB Incidents (Year to Date)	1410	1041	-369	● -26%

Detections	
March 2011 - February 2012	March 2012 - February 2013
26%	34%
17%	22%
8%	6%
13%	4%
17%	21%
49%	51%

Wiltshire Police are compared against a group of 8 most similar forces. Wiltshire Police have performed in line with peers and better than average for Victim Based Crime and Domestic Burglary in the previous 12 month period (February 2012 - January 2013).

\* Detections include both Sanction Detections and Local Resolution



DW Swindon West

DC Swindon North Central	Crime				Detections	
	March 2011 - February 2012	March 2012 - February 2013	Volume Change	% Change	March 2011 - February 2012	March 2012 - February 2013
Victim Based Crime	2887	2569	-318	● -11%	20%	24%
Domestic Burglary	101	86	-15	● -15%	17%	20%
Non Domestic Burglary	390	305	-85	● -22%	3%	8%
Vehicle Crime	370	338	-32	● -9%	6%	10%
Criminal Damage & Arson	638	536	-102	● -16%	12%	13%
Violence Against The Person	515	545	30	● 6%	41%	51%
ASB Incidents (Year to Date)	2154	1836	-318	● -15%		

Wiltshire Police are compared against a group of 8 most similar forces. Wiltshire Police have performed in line with peers and better than average for Victim Based Crime and Domestic Burglary in the previous 12 month period (February 2012 - January 2013).

\* Detections include both Sanction Detections and Local Resolution

DW Swindon West	Crime				Detections	
	March 2011 - February 2012	March 2012 - February 2013	Volume Change	% Change	March 2011 - February 2012	March 2012 - February 2013
Victim Based Crime	1314	1148	-166	● -13%	21%	28%
Domestic Burglary	136	66	-70	● -51%	21%	23%
Non Domestic Burglary	103	93	-10	● -10%	6%	10%
Vehicle Crime	134	157	23	● 17%	11%	11%
Criminal Damage & Arson	261	226	-35	● -13%	12%	21%
Violence Against The Person	242	254	12	● 5%	49%	55%
ASB Incidents (Year to Date)	959	807	-152	● -16%		

Wiltshire Police are compared against a group of 8 most similar forces. Wiltshire Police have performed in line with peers and better than average for Victim Based Crime and Domestic Burglary in the previous 12 month period (February 2012 - January 2013).

\* Detections include both Sanction Detections and Local Resolution



ET Trowbridge

EA Bradford-on-Avon	Crime				Detections		
	March 2011 - February 2012	March 2012 - February 2013	Volume Change	% Change	March 2011 - February 2012	March 2012 - February 2013	
Victim Based Crime	577	514	-63	●	-11%	7%	18%
Domestic Burglary	34	46	12	●	35%	3%	33%
Non Domestic Burglary	73	61	-12	●	-16%	1%	8%
Vehicle Crime	94	115	21	●	22%	1%	3%
Criminal Damage & Arson	146	101	-45	●	-31%	8%	6%
Violence Against The Person	76	82	6	●	8%	21%	49%
ASB Incidents (Year to Date)	427	369	-58	●	-14%		

Wiltshire Police are compared against a group of 8 most similar forces. Wiltshire Police have performed in line with peers and better than average for Victim Based Crime and Domestic Burglary in the previous 12 month period (February 2012 - January 2013).

\* Detections include both Sanction Detections and Local Resolution

ED Melksham	Crime				Detections		
	March 2011 - February 2012	March 2012 - February 2013	Volume Change	% Change	March 2011 - February 2012	March 2012 - February 2013	
Victim Based Crime	1073	1213	140	●	13%	20%	26%
Domestic Burglary	30	64	34	●	113%	13%	5%
Non Domestic Burglary	96	149	53	●	55%	2%	5%
Vehicle Crime	125	123	-2	●	-2%	5%	6%
Criminal Damage & Arson	240	261	21	●	9%	19%	29%
Violence Against The Person	211	241	30	●	14%	45%	53%
ASB Incidents (Year to Date)	984	799	-185	●	-19%		

Wiltshire Police are compared against a group of 8 most similar forces. Wiltshire Police have performed in line with peers and better than average for Victim Based Crime and Domestic Burglary in the previous 12 month period (February 2012 - January 2013).

\* Detections include both Sanction Detections and Local Resolution

ET Trowbridge	Crime				Detections		
	March 2011 - February 2012	March 2012 - February 2013	Volume Change	% Change	March 2011 - February 2012	March 2012 - February 2013	
Victim Based Crime	2759	2615	-144	●	-5%	25%	28%
Domestic Burglary	145	128	-17	●	-12%	27%	15%
Non Domestic Burglary	181	233	52	●	29%	6%	3%
Vehicle Crime	303	291	-12	●	-4%	15%	10%
Criminal Damage & Arson	535	487	-48	●	-9%	18%	18%
Violence Against The Person	565	613	48	●	8%	37%	47%
ASB Incidents (Year to Date)	2355	1893	-462	●	-20%		

Wiltshire Police are compared against a group of 8 most similar forces. Wiltshire Police have performed in line with peers and better than average for Victim Based Crime and Domestic Burglary in the previous 12 month period (February 2012 - January 2013).

\* Detections include both Sanction Detections and Local Resolution



ER Warminster

EB Tisbury	Crime				Detections		
	March 2011 - February 2012	March 2012 - February 2013	Volume Change	% Change	March 2011 - February 2012	March 2012 - February 2013	
Victim Based Crime	197	170	-27	●	-14%	5%	7%
Domestic Burglary	6	5	-1	●	-17%	0%	0%
Non Domestic Burglary	44	53	9	●	20%	0%	0%
Vehicle Crime	26	22	-4	●	-15%	8%	5%
Criminal Damage & Arson	31	36	5	●	16%	3%	14%
Violence Against The Person	14	19	5	●	36%	29%	26%
ASB Incidents (Year to Date)	101	87	-14	●	-14%		

Wiltshire Police are compared against a group of 8 most similar forces. Wiltshire Police have performed in line with peers and better than average for Victim Based Crime and Domestic Burglary in the previous 12 month period (February 2012 - January 2013).

\* Detections include both Sanction Detections and Local Resolution

EG Westbury	Crime				Detections		
	March 2011 - February 2012	March 2012 - February 2013	Volume Change	% Change	March 2011 - February 2012	March 2012 - February 2013	
Victim Based Crime	819	698	-121	●	-15%	20%	20%
Domestic Burglary	51	35	-16	●	-31%	27%	11%
Non Domestic Burglary	80	53	-27	●	-34%	5%	8%
Vehicle Crime	87	105	18	●	21%	6%	8%
Criminal Damage & Arson	180	171	-9	●	-5%	17%	15%
Violence Against The Person	157	147	-10	●	-6%	46%	39%
ASB Incidents (Year to Date)	818	599	-219	●	-27%		

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\* Detections include both Sanction Detections and Local Resolution

ER Warminster	Crime				Detections		
	March 2011 - February 2012	March 2012 - February 2013	Volume Change	% Change	March 2011 - February 2012	March 2012 - February 2013	
Victim Based Crime	980	981	1	●	0%	19%	23%
Domestic Burglary	34	33	-1	●	-3%	12%	6%
Non Domestic Burglary	95	99	4	●	4%	4%	6%
Vehicle Crime	97	104	7	●	7%	10%	9%
Criminal Damage & Arson	212	213	1	●	0%	18%	19%
Violence Against The Person	161	245	84	●	52%	47%	45%
ASB Incidents (Year to Date)	918	738	-180	●	-20%		

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\* Detections include both Sanction Detections and Local Resolution

EV Mere	Crime				Detections		
	March 2011 - February 2012	March 2012 - February 2013	Volume Change	% Change	March 2011 - February 2012	March 2012 - February 2013	
Victim Based Crime	165	140	-25	●	-15%	15%	9%
Domestic Burglary	11	6	-5	●	-45%	45%	17%
Non Domestic Burglary	29	14	-15	●	-52%	0%	0%
Vehicle Crime	13	23	10	●	77%	0%	9%
Criminal Damage & Arson	42	24	-18	●	-43%	12%	4%
Violence Against The Person	23	17	-6	●	-26%	61%	41%
ASB Incidents (Year to Date)	108	101	-7	●	-6%		

Wiltshire Police are compared against a group of 8 most similar forces. Wiltshire Police have performed in line with peers and better than average for Victim Based Crime and Domestic Burglary in the previous 12 month period (February 2012 - January 2013).

\* Detections include both Sanction Detections and Local Resolution



EO Royal Wootton Bassett

EO Royal Wootton Bassett	Crime			
	March 2011 - February 2012	March 2012 - February 2013	Volume Change	% Change
Victim Based Crime	799	827	28	4%
Domestic Burglary	41	52	11	27%
Non Domestic Burglary	99	105	6	6%
Vehicle Crime	73	66	-7	-10%
Criminal Damage & Arson	185	175	-10	-5%
Violence Against The Person	131	138	7	5%
ASB Incidents (Year to Date)	710	611	-99	-14%

Detections	
March 2011 - February 2012	March 2012 - February 2013
18%	26%
12%	17%
1%	3%
5%	5%
16%	14%
44%	61%

Wiltshire Police are compared against a group of 8 most similar forces. Wiltshire Police have performed in line with peers and better than average for Victim Based Crime and Domestic Burglary in the previous 12 month period (February 2012 - January 2013).

\* Detections include both Sanction Detections and Local Resolution

EY Malmesbury	Crime			
	March 2011 - February 2012	March 2012 - February 2013	Volume Change	% Change
Victim Based Crime	400	432	32	8%
Domestic Burglary	26	30	4	15%
Non Domestic Burglary	62	59	-3	-5%
Vehicle Crime	40	42	2	5%
Criminal Damage & Arson	70	87	17	24%
Violence Against The Person	56	83	27	48%
ASB Incidents (Year to Date)	289	246	-43	-15%

Detections	
March 2011 - February 2012	March 2012 - February 2013
17%	18%
19%	13%
2%	0%
5%	2%
16%	21%
57%	47%

Wiltshire Police are compared against a group of 8 most similar forces. Wiltshire Police have performed in line with peers and better than average for Victim Based Crime and Domestic Burglary in the previous 12 month period (February 2012 - January 2013).

\* Detections include both Sanction Detections and Local Resolution



Wiltshire Police - Capital Project Monitoring

Period: April 2012 - December 2012

Projects with Capital Budgets Exceeding £250,000	Prior 11-12 Spend	2012-13 Plan	Post 12-13 Spend	Total Budget	2012-13 Budget £000's	Slippage BFWD £000's	In Year Approvals or Transfers £000's	Revised Budget £000's	Actual Spend £000's	Variance '+' = oversp £000's	Projected Full Yr Variance '+' = overspend £000's	% of Budget	Slippage	Over '+' or Under Spend	Information
<b>Development Projects</b>															
ANPR (Phase 1) (post declaration of 11-12 overspend)	694	34	0	728	0	34	0	34	25	9	0	0%	0	0	The majority of this work was completed in prior years. It should be noted that the next stage in ANPR development is currently being considered in Force. A business case is expected in 2012-13 to request funds for ANPR phase 2.
Contact Management - Phase 2 (Police Sp/ARLS)	465	65	0	530	0	65	0	65	2	63	0	0%	0	0	The majority of this work was completed in prior years. It should be noted that this project is separate from the Contact Management Refurbishment Project, the initial planning meeting with Fire is expected to go ahead this month. This will set Terms of Reference for the project.
Chippenham Police Station	0	2,258	0	2,258	800	1,458	0	2,258	0	2,258	2,258	100%	0	2,258	This project is unlikely to go ahead with the police now moving into Monkton Park with the local authority. Once the contract with the council has been signed the project will be removed from the capital plan.
CCTV (Sals/Melk/HQ) (Gablecross CCTV is a separate project)	367	16	0	383	0	16	0	16	0	16	0	0%	0	0	The majority of this work was completed in prior years.
<b>Maintenance Projects</b>															
Storage Network					240	375	171	786	0	786	0	0%	0	0	The business case has been approved by the PCC and an order placed in December 2012. The hardware has been delivered and we are expecting to pay the first phase costs of £680k this financial year.
Vehicle Replacement Programme					961	0	50	1,011	849	162	0	0%	0	0	Orders have been placed in line with the regional framework contracts. The £50k transfer relates to vehicle sales which are used to assist the funding of the fleet.

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Wiltshire Police Budget Monitoring				Period: April 2012 - January 2013						Traffic Light System
	Original Budget	Revised Budget	% GRE	Actual Spend	Profiled Budget	Variance = under spend	Projected Variance	% Revised Budget		
	£000's	£000's		£000's	£000's	£000's	£000's			
Police Officer Basic Pay	39,912	39,901	35%	32,024	33,255	-1,232	-1,418	-3.6%	Note 1	
Police Officer Overtime	1,374	1,502	1%	1,139	1,316	-177	-118	-7.9%		
Police Officer Pensions - Direct	9,674	9,676	8%	7,807	8,064	-258	-290	-3.0%	Note 1	
Police Officer Other Pay Costs	7,048	7,118	6%	5,581	5,806	-225	-242	-3.4%	Note 1	
Community Support Officers	3,806	3,806	3%	3,323	3,172	151	193	5.1%	Note 2	
Support Staff Costs	27,052	27,096	24%	21,910	22,506	-597	-721	-2.7%	Note 3	
Agency Staff	0	0	0%	85	0	85	109	0.0%		
Other Employee Costs	176	179	0%	311	113	198	0	0.0%		
Training	653	661	1%	372	552	-180	-125	-18.9%		
Premises Costs	6,902	6,916	6%	4,847	5,117	-270	-168	-2.4%	Note 4	
Transport Costs	3,568	3,618	3%	2,898	2,815	83	50	1.4%		
Other Costs	11,986	11,529	10%	8,821	9,105	-285	-145	-1.3%	Note 5	
Contracted Services	1,673	2,153	2%	926	1,019	-92	0	0.0%		
<b>Main Force Expenditure</b>	<b>113,824</b>	<b>114,155</b>	<b>100%</b>	<b>90,043</b>	<b>92,841</b>	<b>-2,798</b>	<b>-2,875</b>	<b>-2.5%</b>		
General Income	-3,067	-2,555		-1,977	-1,626	-350	-300	11.7%	Note 6	
Grant Income	-9,081	-8,936		-5,860	-5,732	-128	0	0.0%		
<b>Main Force Net Position</b>	<b>101,676</b>	<b>102,664</b>		<b>82,206</b>	<b>85,482</b>	<b>-3,276</b>	<b>-3,175</b>	<b>-3.1%</b>		
Police Pensions- Inj/III Health	702	703		736	622	115	146	20.8%	Note 7	
Office of the PCC	957	958		676	688	-12	0	0.0%		
Investment Income	-271	-271		-140	-94	-45	-37	13.7%		
<b>Total</b>	<b>103,064</b>	<b>104,054</b>		<b>83,479</b>	<b>86,698</b>	<b>-3,219</b>	<b>-3,066</b>	<b>-2.9%</b>	<b>Under</b>	

\*\* The revised budget includes the movement of £990,554 CTax freeze grant which is being paid now via Main Home Office Grant

Staffing Numbers	Fcast			Current Month	Previous Month	Change
	Original Budget	reduction for Vision	Year End Req.			
Police Officers	1,151	-44	1,107	1,052	1,041	11
PCSO (excluding Schools Partnerships)	137	0	137	145	150	-5
Police Staff	945	-69	876	839	845	-6

## Traffic Light System

### Note 1

Police Officer Pay and Other Officer Pay costs

Police Officer Numbers now stand at 1,052. The initial Vision programme is based on 1,062 officers. Due to projected vacancies an underspend is forecast. The forecast allows for 15 officers joining and 7 officers leaving before 31 March 2013. It is anticipated that the current variation will result in underspends in pay, NI, Pensions, etc. The replacement of SPP's with Shift Allowance in line with Winsor is also expected to lead to an underspend this year.

### Note 2

PCSO's

The requirement for PCSOs is split between 137 normal PCSOs and 4 schools PCSOs. Work is currently underway to determine whether the schools funding will exist after 2012-13. The current strength of 145 is resulting in an overspend. No further intakes are planned this year. This year any overspend will be financed by underspends elsewhere in the budget but it should be noted that this is not expected to be sustainable in future years.

### Note 3

Police Staff Costs

The initial 4 year Vision Plan was to reduce the 1022 budget by 168 leaving an establishment of 854. At the end of January actual numbers are 839. As this is below the budgeted level an underspend is expected.

### Note 4

Premises Costs

A full review of the budget has taken place. Due to proactive management on energy, cleaning, rates, etc. a number of budgets are underspent. The forecast at year end is a £168k underspend.

### Note 5

Other Costs

In knowledge of the Queens Jubilee, the Olympics etc. funds had been set aside to deal with any additional costs arising from these summer events. Due to effective planning no call on these funds has been required therefore an underspend is now forecast. There has been also no call to date on the ACC Contingency Budget, as we are now 10 months into the year it is reasonable to suggest that there will be an underspend at year end. After funding overspends in the Legal budget and contributing to Regional Procurement an underspend of £145k is forecast.

### Note 6

Income

An excess is forecast, this relates to Vehicle Sales and Mutual Aid income. This includes recovery of duty time resulting from the provision of officers for the Olympics.

### Note 7

III Health Pensions

3 III Health retirements have taken place in December. With 1 ill health retirement having taken place earlier in the year the forecast has been revised to allow for 5. The budget only allows for 3 to occur leading to an overspend. The cost per ill health has also been higher than expected.

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## WILTSHIRE POLICE AND CRIME PANEL (“PCP”)

### PROTOCOL FOR JOINT WORKING WITH THE POLICE AND CRIME COMMISSIONER (“PCC”) FINAL DRAFT

#### 1. Introduction

The common aims of the PCC and the PCP are to ensure the effectiveness of measures aimed at reducing crime and disorder and enhancing public safety in Wiltshire.

The aim of this protocol is to summarise and recognise:

1. the key statutory obligations of the PCC and the PCP set out in the Police Reform and Social Responsibility Act 2011 (“the Act”)
2. the broad principles and processes which will guide the PCC’s and the PCP’s work together
3. the collaboration necessary for both the PCP and PCC to fulfil their respective statutory obligations, perform their roles efficiently and effectively and support a positive and constructive relationship

It is important to remember that the office of the PCC and the PCP are independent bodies and have autonomy over their respective work programmes and other working arrangements. Nothing in this protocol overrides or supersedes the provisions of the Act, its Regulations or Orders.

#### 2. Key statutory roles and responsibilities

##### The PCC:-

- a) sets the strategic direction and objectives of the force through the Police and Crime Plan (“the Plan”)
- b) holds the Chief Constable to account and scrutinises, supports and challenges the overall performance of the force including against the priorities agreed within the Plan
- c) sets the annual budget, and precept subject to ratification by the PCP
- d) appoints and removes the Chief Constable subject to ratification by the PCP
- e) provides the local link between the police, local authorities, partner agencies and communities, working to translate the legitimate desires and aspirations of the public into action
- f) publishes information specified by the Secretary of State and information that the PCC considers necessary to enable the people who live in Wiltshire to assess the performance of the PCC and Chief Constable
- g) prepares and issues an annual report on the PCC’s delivery against the objectives set within the Plan
- h) monitors all complaints made against officers and staff, whilst having responsibility for complaints against the Chief Constable
- i) makes crime and disorder reduction grants, helps deliver community safety and enhances the delivery of criminal justice

- j) consults and engages with members of the public, specifically victims of crime
- k) provides regular confirmation of progress and necessary strategic operational or Plan changes to the PCP

### **The PCP:-**

The role of the PCP is to review and/or scrutinise the decisions and actions of the PCC in the exercise of their functions. The PCP:

- a) scrutinises the performance of the PCC in delivering the Police and Crime Plan("the Plan")
- b) contributes to the development of the Plan
- c) reviews the proposed annual precept and may approve or veto such precept
- d) reviews and ratifies the candidates proposed by the PCC for the positions of Chief Constable ,Deputy Police and Crime Commissioner, Chief Executive and Chief Finance Officer. The Panel may veto the appointment of the Chief Constable via a formal confirmatory hearing.
- e) reviews the PCC's Annual Report
- f) investigates complaints about the non criminal behaviour of the PCC
- g) carries out investigations into decisions made by the PCC
- h) makes recommendations and reports to the PCC as appropriate

### **3. Principles for a successful working partnership between the PCC and PCP**

Both the PCP and PCC recognise and accept the need to:

- a) work in a climate of mutual respect and courtesy
- b) have a shared understanding of respective roles, responsibilities and priorities
- c) promote and foster an open relationship where issues of common interest and concern are shared in a constructive and mutually supportive way
- d) where appropriate share work programmes, information or data to avoid unnecessary duplication of effort
- e) take an evidence based approach
- f) act in the public interest
- g) act ethically
- h) engage in early consultation and information sharing of data and analysis
- i) provide challenge in an open and transparent way
- j) ensure prompt action on matters raised
- k) take a positive and constructive approach to resolving any difference of opinion on issues

### **4. Working arrangements to ensure respective obligations are met and effective collaboration is achieved**

The Secretariat of the PCP will work with the office of the PCC to co-ordinate and align the work of the PCP with the work of the PCC. Where the PCC is required to provide information to the PCP, the PCP will aim to give five working days' notice.

In exceptional circumstances and where there is agreement between the PCC and the PCP alternative days' notice may be mutually agreed

- 4.1 Under the Act the PCP is given powers to review or scrutinise any decisions made or other action taken by the PCC in connection with the discharge of their functions. To undertake these statutory duties effectively and with full possession of the facts the PCP is given powers to require information held by the PCC and their office. The PCC must provide any information to the PCP to enable it to carry out its duties effectively. The PCC may also provide the PCP with any other information which they may think appropriate.
- 4.2 The Act requires that finance reports produced by either the PCC's or Chief Constable's Chief Finance Officer be made available to the PCP
- 4.3 The PCP has the right to request information which it reasonably requires. Whilst "reasonably required" is not defined in the Act the PCC and their office recognize that the PCP may require wide ranging information from the PCC on an ad-hoc basis
- 4.4 The Act requires the PCC or members of his office to attend meetings of the PCP. The PCP may also request the attendance of the Chief Constable and other stakeholders ( e.g. Community Safety Partnerships)
- 4.5 **Specific obligations:**
  - a) The PCP is a statutory consultee on the Plan. A draft should be submitted formally by the PCC for comments and recommendations and the PCC will also seek to engage the PCP on its development. The PCC will attend the meeting of the PCP to present the Plan and answer any questions. The PCP will be consulted before any Plan is used or revised by the PCC. The PCC will provide regular quarterly reports on performance against objectives.
  - b) Details of the proposed precept and underlying assumptions must be submitted by the PCC to the PCP by 1 February each year. The PCC should also provide additional information and analysis on why the proposed precept has been selected and the outcomes of any budgetary consultation. The PCP will make a report to the PCC on its deliberations and may veto the precept
  - c) The PCC will provide a draft copy of the Annual Report for the PCP's consideration and attend a meeting of the PCP to present the report and answer questions
  - d) The PCC will comply with statutory regulations relative to the notification of senior appointments so that the PCP may hold confirmatory hearings. The PCP will make a report to the PCC on its deliberations
  - e) The PCC will ensure that any non criminal complaints made against the PCC are properly recorded and passed to the PCP to deal with
  - f) The PCP may require the PCC to respond in writing within fifteen working days to any report or recommendation made by the PCP
  - g) The PCC may request that information provided to the PCP is not published or is exempt from public disclosure. Subject to the necessary

regulations being complied with, PCP meetings may include a closed session during which any sensitive information and material may be discussed

- h) Any refusal by the PCC to release information will include full reasons as to why the refusal falls within the legislative provision
- i) The PCP will share PCP agendas, minutes, dates of meetings media statements with the PCC.

All formal meetings between the PCC and PCP officers and members will be minuted.

It is recommended that at least two members of the PCP (Chair or Vice Chair, plus one other) be present at any informal meetings with the PCC and/or the PCC's office.

## **5. PCP supportive role**

- a) The PCP will support the PCC in the effective discharge of their statutory obligations, and the format of meetings will be agreed to that end.
- b) The PCP will work with the PCC to coordinate and align its respective work programmes
- c) The PCP may undertake pieces of work at the PCC's request
- d) The format and style of "set piece" events and meetings will be agreed with the PCC to ensure that the outcomes of these sessions add value

## **6. Summary**

This protocol reflects work in progress and recognises that these are new and different arrangements and going forward there will be issues to work through and resolve. It may be necessary over time to develop and agree additional protocols and procedures to deal with specific issues The PCP and PCC are committed to working together in a constructive and positive way, remembering always that our shared priority and the reason why we exist is to serve the people of Wiltshire by creating safer communities.

01 March 2013



# Police and Crime Panel Forward Work Plan

Please note: this is a working document which is subject to change

Date	Location	Provisional Agenda Items
26 March 2013 10.00 am	Council Chamber, Monkton Park	<ul style="list-style-type: none"> <li>• Consideration of the Police and Crime Plan</li> <li>• Quarterly report – Finance/Performance/Risk Register</li> <li>• Update from working group on the draft PCP / PCC protocol</li> <li>• PCC Diary report</li> </ul>
12 June 2013 10.00 am	Council Chamber, Monkton Park	<ul style="list-style-type: none"> <li>• PCC Diary report</li> <li>• Meeting arrangements</li> <li>• Quarterly report – Finance/Performance/Risk Register</li> <li>• Themed meeting – Victim Support (TBC)</li> </ul>
16 Sept 2013 10.00 am	Council Chamber, Monkton Park	<ul style="list-style-type: none"> <li>• PCC Diary report</li> <li>• Quarterly report – Finance/Performance/Risk Register</li> </ul>
26 Nov 2013 10.00	Council Chamber, Monkton Park	<ul style="list-style-type: none"> <li>• PCC Diary report</li> </ul>

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